



NORTH CAROLINA 911 BOARD MEETING

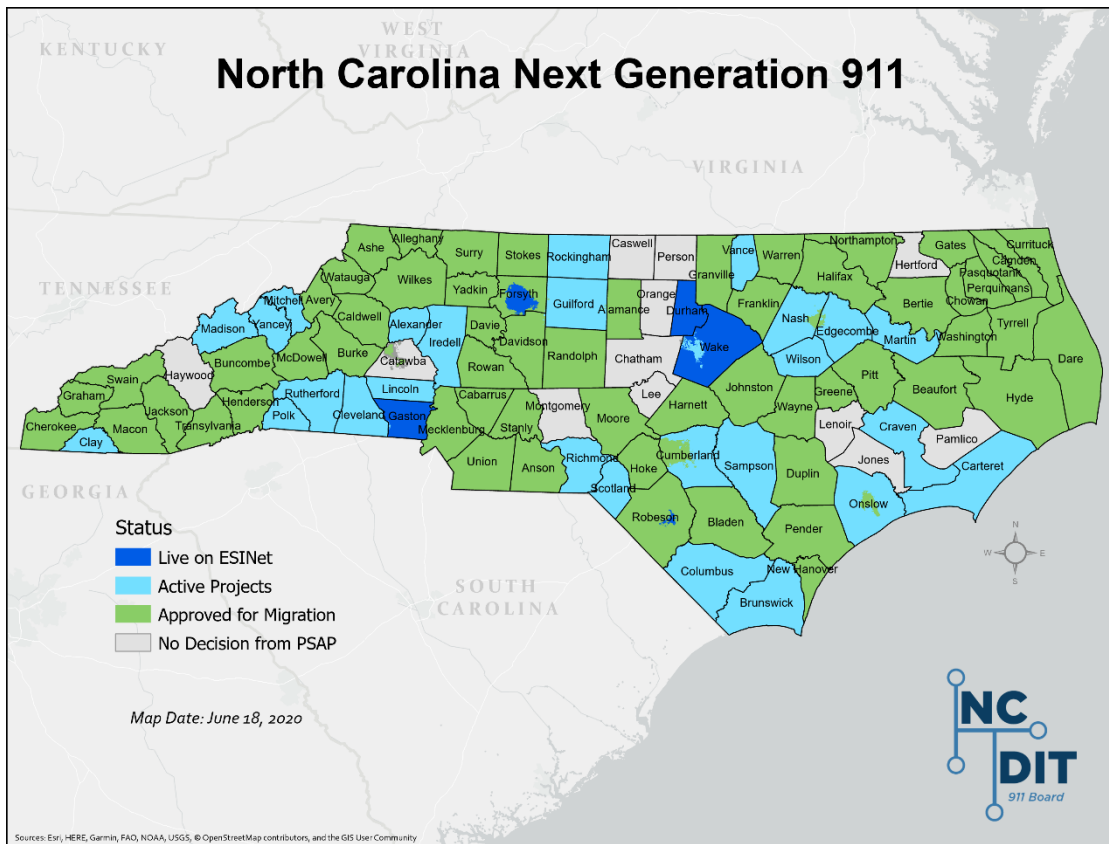
Friday, June 26, 2020

Via Simultaneous Communication

[Join Microsoft Teams Meeting](#)

984-204-1487 Conference ID: 410 554 170#

10:00 AM – Noon



Sources: Esri, HERE, Garmin, FAO, NOAA, USGS, © OpenStreetMap contributors, and the GIS User Community

Call to Order
Eric Boyette

Roll Call
Pokey Harris

Tab 1
Chair's Opening Remarks
Eric Boyette

Tab 2

Ethics Awareness/Conflict of Interest Statement

Eric Boyette

In accordance with G.S. 138A-15, It is the duty of every Board member to avoid both conflicts of interest and potential conflicts of interest. Does any Board member have any known conflict of interest or potential conflict of interest with respect to any matters coming before the Board today? If so, please identify the actual or potential conflict and refrain from any undue participation in the particular matter involved.

Tab 3

Public Comment

Eric Boyette

The NC 911 Board welcomes comments from state and local government officials, first responders, finance directors, 911 directors, citizens and interested parties about any 911 issue(s) or concern(s). Your opinions are valued in terms of providing input to the NC 911 Board members. When addressing the Board, please state your name and organization for the record and speak clearly into the microphone.

Tab 4

Consent Agenda

Pokey Harris

(Roll Call Consent Vote Required)

Tab 4 a)

Minutes of Previous Meeting

May 22, 2020

North Carolina 911 Board Meeting
MINUTES
Via Simultaneous Communication
Microsoft Teams Meeting
Friday, May 22, 2020
10:00 AM – 12:00 PM

<u>Members Present via Teams</u>	<u>Staff Present via Teams</u>	<u>Guests via Teams</u>
David Bone, (NCACC) Martin County Manager	Richard Bradford, (DOJ) NC 911 Board Legal Counsel	Ron Adams
Secretary Eric Boyette, (NC CIO) Board Chair	Chris Carlin, NC DIT/NC 911 Board Staff	Michael Albertson
Greg Coltrain, (LEC) Wilkes Communication Sprint	Stephanie Conner, DIT/NC 911 Board Staff	Chris Barnes
Bo Ferguson, (NCLM) City of Durham	James Covington, NC DIT/NC 911 Board Staff	Josh Benfield
Greg Foster, (NC Association of Rescue EMS) Alexander Co. Director of Communications	Kristen Falco, DIT/NC 911 Board Staff	Gene Booth
Stacey Gonyer, (CMRS) Sprint	Tina Gardner, DIT/NC 911 Board Staff	Christine Buchanan
Chuck Greene, (LEC) AT&T	Pokey Harris, NC DIT/NC 911 Board Staff	Amy Clewis
J.D. Hartman, (NC Sheriff's Association) Davie County	Jesus Lopez, NC DIT/NC 911 Board PM	Jason Compton
Jeff Ledford, (NCACP) City of Shelby PD	Gerry Means, NC DIT/NC 911 Board Staff	Tracy Doaks
Melanie Neal, APCO	Stanley Meeks, NC DIT/NC 911 Board Staff	Greg Dotson
Jude O'Sullivan, (CMRS) Carolina West	David Newberry, NC DIT/NC 911 Board Staff	Kenneth Everett
Jeff Shipp, (LEC) Star Telephone	Marsha Tapler, NC DIT/NC 911 Board Staff	Marie Evitt
Earl Struble, (CMRS) Verizon Sprint	Angie Turbeville, DIT/NC 911 Board Staff	Ellis Frazier
Donna Wright, (NENA) Richmond Co Emergency Services		Bill French
	<u>Staff Absent</u>	Jonaluska Greene
<u>Members Absent</u>	Rick Blumer, NC DIT/NC 911 Board Staff	Clayton Hainline
Buddy Martinette, (NCSFA) Fire Chief, Wilmington	Ronnie Cashwell, NC DIT/NC 911 Board Staff	Del Hall
John Moore, (VoIP) Spectrum Communications	Don Rice, NC DIT/NC 911 Board Contract Staff	Misty Hembree
		Beverly Herring
		Kim Lewis
		Matthew Lewis
		Christine Moore
		Mark Newsome
		Dominick Nutter
		Mike Reitz
		Corrine Rust


		Ray Silance
		Gathany Smith
		Tracy Trogdon
		Mark Whitby
		Vic Williams
		Ashley Wilson

Call to Order — Chairman Boyette called the meeting to order at 10:02 AM and thanked everyone for attending. He then asked Ms. Harris to read SL 2020-3, which relates to modifications made to General Statutes concerning the Board’s remote meetings.

SL 2020-3 (Section 4.31 Remote Meetings) — Ms. Harris covered the changes made in regard to remote/virtual meetings, which include members identifying themselves during roll call and when making motions or other actions, including voting. All votes must be made by roll call. Chairman Boyette then asked Ms. Harris to proceed with the roll call.

Ms. Harris took a moment to acknowledge the upcoming Memorial Day holiday, remembering those that have given the ultimate sacrifice for our country, also expressing appreciation for those that have served and are currently serving in the military.

Roll Call - Ms. Harris advised Regional Coordinator Stephanie Conner would call the roll of attendees and monitor the chat for the online meeting. Regional Coordinator David Newberry would serve as technical facilitator for today’s virtual meeting.

NORTH CAROLINA 911 BOARD MEETING ROLL CALL Friday, May 22, 2020 Via Simultaneous Communication with Microsoft Teams Meeting 10:00 AM – Noon 			
NC 911 BOARD MEMBERS	IN PERSON	VIA MS TEAMS/PHONE	NOT PRESENT
Bone, David		X	
Boyette, Eric		X	
Coltrain, Greg		X	
Ferguson, Bo		X	
Foster, Greg		X	
Gonyer, Stacey		X	
Greene, Chuck		X	
Hartman, JD		X	
Ledford, Jeff		X	
Martinette, Buddy			X
Moore, John			X
Neal, Melanie		X	
O’Sullivan, Jude		X	
Shipp, Jeff		X	
Struble, Earl		X	
Wright, Donna		X	
STAFF			
Blumer, Rick			X
Bradford, Richard		X	
Carlin, Chris		X	
Cashwell, Ronnie			X
Conner, Stephanie		X	
Covington, James		X	
Falco, Kristen		X	
Gardner, Tina		X	
Harris, Pokey		X	
Lopez, Jesus		X	
Means, Gerry		X	
Meeks, Stanley		X	
Newberry, David		X	
Rice, Don			X
Tapler, Marsha		X	
Turbeville, Angie		X	

GUESTS			
Adams, Ron		X	
Albertson, Michael		X	
Barnes, Chris		X	
Benfield, Josh		X	
Booth, Gene		X	
Buchanan, Christine		X	
Clewis, Amy	N/A	X	
Compton, Jason		X	
Doaks, Tracy		X	
Dotson, Greg		X	
Everett, Kenneth		X	
Evitt, Marie		X	
Frazier, Ellis		X	
French, Bill		X	
Greene, Jonaluska		X	
Hainline, Clayton		X	
Hall, Del		X	
Hembree, Misty		X	
Herring, Beverly		X	
Lewis, Kim		X	
Lewis, Matthew		X	
Moore, Christine		X	
Newsome, Mark		X	
Nutter, Dominick		X	
Reitz, Mike		X	
Rust, Corrine		X	
Silance, Ray		X	
Smith, Gathany		X	
Trogdon, Tracy		X	
Whitby, Mark		X	
Williams, Vic		X	
Wilson, Ashley		X	

- Phone Numbers:**
- 336-373-2646
 - 404-441-1358
 - 704-202-7446
 - 704-526-7789
 - 727-501-6952
 - 910-321-6626
 - 910-564-4194
 - 910-997-8238
 - 919-418-5858
 - 919-584-2174
 - 919-754-6635
 - 919-754-6642

- 1. Chair’s Opening Remarks** — Chairman Boyette again thanked everyone for taking the time to participate in the meeting. He then confirmed with Ms. Harris that a quorum was present. Chairman Boyette also recognized Secretary Doaks and thanked her for attending today. Secretary Doaks extended a thank you to all the Board members for their time and commitment serving on the Board, and also thanked all those who are engaged in 911 efforts across the state.

- 2. Ethics Awareness/Conflict of Interest Statement** — Chairman Boyette read the Ethics Awareness/Conflict of Interest statement as published in the agenda.

Ms. Harris noted that Greg Coltrain had joined the meeting.

- 3. Ceremonial Swearing-In of Melanie Neal** — Ms. Harris welcomed Melanie Neal to the Board and mentioned she had been officially sworn in three weeks ago. Ms. Neal has 32 years of experience in Public Safety, with 10 years spent as a Deputy Sheriff before transitioning into 911. She worked as an Emergency Communications Specialist, Assistant Supervisor, Senior Supervisor and Operations Manager before becoming Executive Director at Guilford Metro 911 in 2015. She served as NC APCO president from 2017-2018 and is Vice Chair of Women United Group of Greater Greensboro United Way. Ms. Neal was then sworn in by Ms. Harris.

- 4. Public Comment** — Chairman Boyette read the invitation for public comment as published in the agenda. No one had preregistered to speak, and no one virtually present had comments.

- 5. Consent Agenda** — Chairman Boyette asked Ms. Harris to proceed with the consent agenda.
 - a) Minutes of Previous Meeting – April 24, 2020
 - b) NG 911 Fund/Account

April 2020 Month-End Balance	\$66,897,707
April 2020 Disbursement	\$65,036
c) CMRS Fund/Account	
April 2020 Month-End Balance	\$7,769,914
April 2020 Disbursement	\$0
d) PSAP Fund/Account	
April 2020 Month-End Balance	\$14,348,738
April 2020 Disbursement	\$4,209,707
e) Grant Fund/Account	
April 2020 Month-End Balance	\$9,542,263
Grant Funds Encumbered	\$21,111,649
f) Grant Project Updates per Reports	
i. Monthly Reports per PSP	
ii. Mitchell County Grant Extension Request	

Ms. Wright moved to accept the consent agenda as presented, with the motion being seconded by Greg Coltrain. Ms. Conner conducted a roll-call vote. All attending Board members voted, and the motion carried unanimously.

NORTH CAROLINA 911 BOARD MEETING ROLL CALL VOTE Friday, May 22, 2020 Via Simultaneous Communication with Microsoft Teams Meeting 10:00 AM – Noon		
NC 911 BOARD MEMBERS	5. CONSENT AGENDA	8 a.) FY 2021 PROPOSED PSAP DISTRIBUTION
Bone, David	Y	Y
Boyette, Eric	Y	Y
Coltrain, Greg	Y	Y
Ferguson, Bo	Y	Y
Foster, Greg	Y	Y
Gonyer, Stacey	Y	Y
Greene, Chuck	Y	Y
Hartman, JD	Y	Y
Ledford, Jeff	Y	Y
Martinette, Buddy	Not Present	Not Present
Moore, John	Not Present	Not Present
Neal, Melanie	Y	Y
O'Sullivan, Jude	Y	Y
Shipp, Jeff	Y	Y
Struble, Earl	Y	Y
Wright, Donna	Y	Y

6. Executive Director Report

a) COVID-19 Update – Staff is still teleworking and will continue to do so until advised differently. On-site work for NextGen911 implementation has resumed as of May 18th, beginning with Mitchell County. No migrations are currently scheduled for June, but prep work will continue to take place for those scheduled in July. Regional Coordinators continue their weekly outreach to PSAPs to monitor staff status regarding COVID-19. Currently there are 0.48% impacted telecommunicators.

b) SL 2020-3 (Section 4.38 Regulatory Flexibility) – Mr. Bradford gave an overview of SL 2020-3. It includes provisions authorizing agencies to delay fees, fines, late payments, extend renewal dates, and delay or modify continuing education requirements. Details of this section (4.38 of the SL) make the changes retroactive to March 10, 2020, and include delaying “educational or examination requirements.” Given the broad language of the new law and the apparent intent, the Board may wish to act to delay telecommunicator certification requirements, and deadlines for appeals or reconsiderations.

Ms. Conner noted that Secretary Doaks had left the meeting.

c) Upcoming Board Meetings – The June and July Board meetings will be conducted virtually. Ms. Harris mentioned the PSAP Manager’s course graduation may occur at the Board meeting in August, but if the meeting is not able to be done in-person the graduation would be delayed until September.

d) 2020 PSAP Manager’s Meeting – Originally planned for April and delayed again for July, Ms. Harris advised the PSAP Manager’s meeting will not take place this year. She and staff are considering creating a Continuity Planning Group that would facilitate discussions about backup planning and remote access.

e) NextGen 911 Migration Status – Ms. Harris congratulated Mitchell County for their ESInet migration on May 18 but skipped opening the live map due to the previous suspension of implementations.


f) NextGen 911 GIS Status – This item was skipped due to the previous suspension of implementations, but Ms. Harris noted PSAPs continue efforts to upload GIS data.

g) Support for ACN/AACN Research Plan Pilot Project – As previously noted in an email to Board members, Virginia Tech Transportation Institute and Wake Forest University invited the Board staff to be part of their project stakeholder working group to bring 911 perspective as they look at Advanced Automatic Crash Notification (AACN) technology. Virginia Tech and Wake Forest University are working on a proposal to a NHTSA RFP titled “ACN/AACN Research Plan Pilot Project”. NHTSA is generally requesting work to inform the design of a pilot deployment of AACN. Ms. Donna Wright and Ms. Melanie Neal were brought into the discussion as representatives of NC NENA and NC APCO. Should the project be awarded, as part of the stakeholder committee, the NC 911 Board, NC NENA and NC APCO will work with the research team and provide feedback regarding project-related topics.

7. Education Committee Report — Mr. Greene said the committee had a brainstorming discussion about the 911 Board’s website and have plans for enhancements and improvements. Next steps include gathering input from stakeholders about what they want to see on the new website. He and Ms. Turbeville also worked on a rough draft of a brief introduction to the 911 Board and received comments and feedback from committee members and staff. They covered SL 2020-3 (Section 4.38 Regulatory Flexibility) regarding telecommunicator training and EMD certification and have plans to work with the ad-hoc committee to discuss enforcement of those requirements once restrictions are lifted. Ms. Turbeville reported the Regional Coordinators had asked PSAPs what basic training program they were using. Of the 104 responses received, 62 currently use the NC Sheriff’s Training and Education Program (their Basic Telecommunicator Program), 15 use APCO, 19 use Priority Dispatch’s Emergency Telecommunicator Certification, 2 use PowerPhone, and 2 use an in-house program. The remainder are not using any telecommunicator program at this time.

8. Funding Committee Report — Mr. Bone reported the committee met on May 21 discussing an item for funding eligibility, which will be on the Board’s agenda next month. Ms. Tapler will discuss the status of funding reconsiderations in the Finance Team Report. The committee is working on the priority goal of PSAP fund balances utilizing the PAT for discussion with the PSAPs, and will bring additional information to the Board in the coming months.

a) FY 2021 Proposed PSAP Distribution — Ms. Tapler presented the FY 2021 Proposed PSAP Distribution. The Funding Committee unanimously recommended approval of the 2020-21 PSAP Distribution, as presented by staff, and Chairman Boyette called a vote to approve the 2020-21 PSAP Distribution as recommended by the Committee. Ms. Conner conducted the roll-call vote. All attending Board members voted, and the motion carried unanimously.

NORTH CAROLINA 911 BOARD MEETING		
ROLL CALL VOTE		
Friday, May 22, 2020		
Via Simultaneous Communication with Microsoft Teams Meeting		
10:00 AM – Noon		
		
NC 911 BOARD MEMBERS	5. CONSENT AGENDA	8 a.) FY 2021 PROPOSED PSAP DISTRIBUTION
Bone, David	Y	Y
Boyette, Eric	Y	Y
Coltrain, Greg	Y	Y
Ferguson, Bo	Y	Y
Foster, Greg	Y	Y
Gonyer, Stacey	Y	Y
Greene, Chuck	Y	Y
Hartman, JD	Y	Y
Ledford, Jeff	Y	Y
Martinette, Buddy	Not Present	Not Present
Moore, John	Not Present	Not Present
Neal, Melanie	Y	Y
O'Sullivan, Jude	Y	Y
Shipp, Jeff	Y	Y
Struble, Earl	Y	Y
Wright, Donna	Y	Y

9. Finance Team Report — Ms. Tapler has met with several PSAPs to discuss eligibility of expenditures, seat count changes and their cost shift for the FY 2021 funding distribution for PSAP budgeting purposes. She currently is working on funding reconsiderations and has two for this fiscal year and six for FY 2021.

Ms. Falco gave an update on FY 2018 and FY 2019 Revenue Expenditure reports status. For FY 2018, 69 are finalized, 13 awaiting the signed revised report, and 44 are in clarification process. For FY 2019 there are 25 completed, 13 awaiting the signed revised report, 48 in the clarification process, and 41 awaiting review.

10. Standards Committee Report — Ms. Wright reported the committee discussed the SL 2020-3 legislation, the PSAP peer reviews, and the need to recruit more reviewers. Ms. Gardner welcomed the students from the PSAP Manager's class, who were assigned to listen to today's Board meeting.

11. Technology Committee Report — The committee reviewed the ESInet/GIS implementation schedule, discussed the cybersecurity assessment project, and created an ad-hoc committee to address mobile/remote network access. They also reviewed their 2020 goals and re-aligned them based on the COVID-19 pandemic.

Mr. Means reported migrations had resumed with Mitchell County migrating as i3, making a total of 37 PSAPs live on ESInet. The NC State Highway Patrol project kicked off this week which was a milestone event. The new schedule of implementations has 44 PSAPs migrating by the end of 2020. During i3 migrations partners are seeing areas of their applications that can be tweaked. GeoComm and Intrado worked out an agreement to simplify some of the final qualification checks used before moving data from GeoComm's DataHub into AT&T's routing database for a smooth transition. Four PSAPs are currently ready to transfer their data and 19 are waiting for their final qualification check. The NMAC is engaged in service monitoring perspective and incident response as well as service implementation. Mr. Meeks also added that his team is currently working to get SolarWinds implemented. Cybersecurity assessments are on-schedule, with the first five PSAP assessments scheduled for next week. Mr. Means commented on the great work by End-to-End Computing (EEC) on the cybersecurity project in consideration of the quality of the project management effort, communication, and their responsiveness to team requests. An ad-hoc committee was created to consider alternative plans for service continuity/remote access. They will meet again in June.

12. 911 Regional Coordinator Reports — The Regional Coordinators gave brief reports. Ms. Conner has been busy reviewing backup plans, conducting mini-regional calls, and having PAT meetings with PSAPs. Ms. Gardner has been conducting COVID-19 outreach and is starting work on the cybersecurity

assessment meetings. She also is working to set a date for the ESInet User's Group meeting. Mr. Newberry reported he also been assisting PSAPs with cost-shift and seat count meetings, along with the cybersecurity assessments that are upcoming. Ms. Turbeville reported doing the same PSAP checks as the other coordinators, along with GIS meetings for PSAPs in her region. She continues to work on the CRM project, reporting any needs for adjustments/revisions to the vendor.

13. Other — Ms. Harris noted the master calendar of events contains upcoming committee meeting dates and encouraged members and guests to access the calendar and website often.

The next Board meeting will be held on Friday, June 26, using simultaneous communication via Microsoft Teams Meeting.

Adjourn — Chairman Boyette adjourned the meeting at 11:18 AM.

DRAFT

Tab 4 b – e)

b) NG 911 Fund/Account	
May 2020 Month End Balance	\$ 65,284,908
May 2020 Disbursement	\$ 2,979,045
c) CMRS Fund/Account	
May 2020 Month End Balance	\$ 7,559,689
May 2020 Disbursement	\$ 220,735
d) PSAP Fund/Account	
May 2020 Month End Balance	\$ 16,351,042
May 2020 Disbursement	\$ 4,243,180
e) Grant Statewide/PSAP Fund/Account	
May 2020 Month End Balance	\$ 9,982,400
Grant Fund Encumbered	\$ 20,192,647

NG 911 FUND

FY2020 beginning Fund Balance:	\$44,749,221.82										
	July 2019	August 2019	September 2019	October 2019	November 2019	December 2019	January 2020	February 2020	March 2020	April 2020	May 2020
Revenue	\$734,474.29	\$873,803.90	\$805,234.27	\$1,155,665.13	\$1,138,185.19	\$1,186,956.11	\$1,218,552.94	\$1,133,424.68	\$1,274,275.27	\$1,199,454.95	\$1,275,760.32
Interest allocation	\$75,178.79	\$78,596.00	\$108,991.56	\$101,651.90	\$108,419.48	\$105,053.85	\$106,071.96	\$104,965.54	\$97,662.42	\$109,307.11	\$90,485.71
Grant Fund Transfer-IN		\$16,162,172.00	\$0.00								
NG 911 Disbursement	-\$21,085.01	-\$687,515.79	-\$108,831.74	-\$27,680.92	-\$483,975.31	-\$86,813.29	-\$53,423.60	-\$703,194.37	-\$3,492,056.58	-\$65,035.69	-\$2,979,044.93
NG 911 Fund Balance	\$45,537,789.89	\$61,964,846.00	\$62,770,240.09	\$63,999,876.20	\$64,762,505.56	\$65,967,702.23	\$67,238,903.53	\$67,774,099.38	\$65,653,980.49	\$66,897,706.86	\$65,284,907.96

CMRS Account

FY2020 beginning Account Balance:	\$7,170,087.41										
	July 2019	August 2019	September 2019	October 2019	November 2019	December 2019	January 2020	February 2020	March 2020	April 2020	May 2020
CMRS Revenue	\$640,474.96	\$624,531.55	\$610,275.75	\$544,846.45	\$524,639.06	\$583,723.66	\$572,880.09	\$559,622.37	\$0.00	\$0.00	\$0.00
Interest allocation	\$12,045.76	\$13,263.93	\$8,481.51	\$8,683.72	\$9,869.57	\$9,971.61	\$10,838.93	\$11,200.80	\$11,161.75	\$12,914.61	\$10,509.57
Grant Fund Transfer-OUT		-\$3,000,000.00									
CMRS Disbursement	-\$137,613.04	-\$500,809.07	-\$78,524.26	-\$89,750.24	-\$213,308.42	\$0.00	-\$149,594.37	\$0.00	\$0.00	\$0.00	-\$220,734.59
CMRS Fund Balance	\$7,684,995.09	\$4,821,981.50	\$5,362,214.50	\$5,825,994.43	\$6,147,194.64	\$6,740,889.91	\$7,175,014.56	\$7,745,837.73	\$7,756,999.48	\$7,769,914.09	\$7,559,689.07

PSAP Account

FY2020 beginning Account Balance:	\$20,324,987.06										
	July 2019	August 2019	September 2019	October 2019	November 2019	December 2019	January 2020	February 2020	March 2020	April 2020	May 2020
PSAP Revenue	\$3,629,358.02	\$3,539,012.09	\$3,458,229.18	\$3,087,463.16	\$2,972,954.72	\$3,307,767.44	\$3,246,320.54	\$3,171,193.47	\$3,536,245.83	\$3,446,250.84	\$3,712,022.35
Wireline Revenue	\$651,001.04	\$763,761.15	\$879,875.62	\$635,037.11	\$591,475.12	\$595,066.30	\$651,442.82	\$485,936.78	\$594,382.37	\$485,272.50	\$642,545.28
VOIP Revenue	\$456,928.78	\$1,779,813.51	\$1,089,001.59	\$958,352.07	\$1,001,973.89	\$975,367.60	\$962,702.90	\$905,725.47	\$969,988.58	\$922,936.00	\$982,492.54
Prepaid Wireless Revenue	\$1,166,402.91	\$1,078,474.33	\$1,137,254.99	\$933,418.58	\$974,915.16	\$863,957.58	\$1,060,931.45	\$862,004.01	\$1,128,199.90	\$1,008,626.51	\$889,015.73
Interest allocation	\$34,146.02	\$37,814.50	\$2,148.12	\$5,495.85	\$8,137.84	\$9,965.62	\$12,358.49	\$14,689.75	\$15,331.97	\$21,101.33	\$19,408.08
Subtotal	\$5,937,836.77	\$7,198,875.58	\$6,566,509.50	\$5,619,766.77	\$5,549,456.73	\$5,752,124.54	\$5,933,756.20	\$5,439,549.48	\$6,244,148.65	\$5,884,187.18	\$6,245,483.98
Grant Fund Transfer-OUT		-\$23,677,269.00									
PSAP Distribution	-\$4,353,456.68	-\$4,209,706.59	-\$4,394,082.08	-\$4,209,706.59	-\$4,209,706.59	-\$4,209,706.59	-\$4,209,706.59	-\$4,209,706.59	-\$4,209,706.59	-\$4,209,706.59	-\$4,243,180.00
PSAP Fund Balance	\$21,909,367.15	\$1,221,267.14	\$3,393,694.56	\$4,803,754.74	\$6,143,504.88	\$7,685,922.83	\$9,409,972.44	\$10,639,815.33	\$12,674,257.39	\$14,348,737.98	\$16,351,041.96

PSAP Grant-Statewide 911 Projects Fund

		Total Disbursed	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Remaining Expenditures Grant Balance
		YTD	\$23,414,561.43	\$23,038,414.95	\$32,825,508.31	\$30,397,544.51	\$30,012,741.54	\$30,331,955.29	\$30,227,337.69	\$30,190,431.37	\$30,508,334.83	\$30,702,284.17	\$30,498,306.00	
FY2016	Award Amount													
Graham County G2016-01 (039)	3,401,528.00	-2,619,530.85							-245,390.45					536,606.70
FY2017	Award Amount													
Lincoln G2017-6 (047)	2,000,000.00	-671,150.72			-1,328,849.28									0.00
Martin G2017-7 (048)	5,196,315.00	-3,621,771.07			-860,710.16			-242,303.30						471,530.47
Mitchell G2017-9 (049)	3,163,000.00	-2,480,935.37		-51,791.63	-65,504.20				-102,299.03		-24,833.73	-155,606.35		282,029.69
Pasquotank G2017-11 (051)	1,010,779.00	-856,567.83	-73,210.00								-36,600.33			44,400.84
FY2018	Award Amount													
Franklin G2018B-4 (062)	1,204,482.00	-1,026,749.90				-177,732.10								0.00
Iredell G2018B-3 (063)	2,361,230.00	-1,937,260.49												423,949.51
FY2019	Award Amount													
Pender G2019-02 (067)	361,760.00	0.00												361,760.00
Greene G2019-03 (069)	841,964.00	0.00												841,964.00
Wayne G2019-04 (070)	1,530,693.00	0.00										-300,000.00		1,230,693.00
Rutherford G2019-05 (071)	1,161,548.00	0.00				-505,062.41								656,485.59
FY2020														
Davie G2020-01	232,767.00													232,767.00
NC State Highway Patrol G2020-02	1,102,933.00	0.00												1,102,933.00
Pender G2020-03	45,873.00	0.00												45,873.00
Currituck G2020-04	583,655.00	0.00												583,655.00
Franklin G2020-05	3,958,873.00	0.00												3,958,873.00
Cumberland G2020-06	2,251,387.00	0.00												2,251,387.00
Chatham G2020-07	2,339,608.00	0.00												2,339,608.00
STATEWIDE PROJECTS:	Award Amount													
E-CATS II (012)	1,458,380.00	-252,120.00	-252,120.00								93,750.00	-74,640.00	-149,680.00	823,570.00
Interpretive Services (042)	785,646.00	-487,106.06	-19,619.25	-19,140.75	-19,833.75	-20,000.25	-21,036.75	-19,045.50	-19,211.25	-19,194.00	-17,211.00	-20,418.00	-18,541.50	85,287.94
Ortho Project III Image 19 (061)	3,273,555.00	-1,298,460.82	-49,355.40	-696,826.10	-210,360.70	-57,448.76	-11,064.28	-191,476.80	-45,149.19	-35,411.97	-4,823.21	-69,842.53	-35,243.19	568,092.05
Ortho Project III Image 20 (073)	4,108,739.00	0.00					-18,816.00	-34,245.58	-6,237.63	-5,482.25	-258,496.80	-9,408.00	-548,467.70	3,227,585.04
CRM Statewide One-time Development	250,000.00	-26,390.00	-21,178.34	-8.34	-443.34	-1,224.55	-3,198.34	-3,053.34	-12,479.10	-46,946.55	-9.10	-9.10	-11,464.10	123,595.80
Approved Transfer from PSAP & CMRS Fund				26,677,269.00										
Transfer out to NG 911 Fund				-16,162,172.00										
Interest			39,336.51	39,763.18	57,737.63	49,226.64	50,843.31	49,202.68	48,603.68	47,129.78	43,962.49	51,116.14	41,462.42	
Revenue 5%						327,438.46	322,485.81	336,304.24	345,256.65	377,808.45	398,211.02	374,829.67	398,675.11	
Total Ending Fund Balance		\$23,414,561.43	\$23,038,414.95	\$32,825,508.31	\$30,397,544.51	\$30,012,741.54	\$30,331,955.29	\$30,227,337.69	\$30,190,431.37	\$30,508,334.83	\$30,702,284.17	\$30,498,306.00	\$30,175,047.04	

**Halifax declined awarded grant funds.

CASH BASIS REPORTING

OSC Certified

Committed: \$ 20,192,646.63
Grant Fund Total \$9,982,400.41

Tab 4 f)

Grant Project Updates per Reports

Tab 4 f i)

Monthly Reports per PSAP



Chatham County Emergency Communications

297 West Street • Pittsboro, NC 27312

Office 919.545.8163
24-hour Warning Point 919.542.2911
www.chathamnc.org

June 1, 2020

Attn: L. V. Pokey Harris, Executive Director

N.C. 911 Board

P.O. Box 17209

Raleigh, NC 27609

Reference: Chatham County FY2020 Grant Report

Ms. Harris:

The project is moving into the permitting phase. Infrastructure and equipment are being ordered. No grant funds have been expended for this project as of this date.

Regards:

A handwritten signature in black ink, appearing to read 'Mike Reitz', written in a cursive style.

Mike Reitz

Director

Franklin County, NC Grant Report – May 2020



Activities – May 2020

- Sought approval from Commissioners to enter into contract with selected architectural firm – May 4
- Received approval to proceed with architectural contract – May 4
- Received AIA contract from architectural firm for execution – May 15

Anticipated Activities – June 2020

- Enter into contract with selected firm
- Determine preliminary programming meeting date
- Conduct programming meeting (travel-dependent)
- Communicate regularly with project team (ongoing)

Franklin County, NC Grant Report – May 2020

The tasks listed below will be tracked throughout the project duration and will be updated monthly. New additions are shown in the salmon highlighted rows. At this time, the project remains on schedule.

Work Plan

Task	Projected Timeframe ¹	Actual	Completed
Contract for project oversight	Months 1-2	November 2019	x
Issue RFQ for architectural services	Months 2-3	December 2019	x
Select architect and contract for services	Months 4-5 (February – March 2020)	Selection: February 2020	x
Negotiate fee with architect	Months 5-6 (March – April 2020)	March 2020	x
Receive Commissioners' approval to proceed with contract for architectural services	Month 6 (April 2020)	May 4, 2020	x
Enter into contract for architectural services	Month 6 (April 2020) Revised: Month 8 / June 2020		

¹ As the grant agreement was signed in late October 2019, month 1 is considered November 2019.

Franklin County, NC Grant Report – May 2020

Task	Projected Timeframe ¹	Actual	Completed
Define technology needs in conjunction with building design	Months 3-12 (January – October 2020)		
Facility design and construction document process	Months 6-16 ² (April 2020 – February 2021) Revised: Months 9-19 / July 2020 – April 2021³		
Establish lead times for major technology systems, including NG911			
Bid and award construction project	Months 17-19 ⁴ (March 2021 – May 2021)		
Proceed with construction, including coordination with migration to the State ESInet NG911 network	Months 20-32 (June 2021 – June 2022)		
Procure new technology and furnishings	Months 26-30 ⁵		
Substantial completion of construction, address any facility punch list issues	Month 30 (April 2022)		
Install, test, and accept new technology: existing equipment and the CAD system will be relocated to the new site prior to and during go-live to ensure that the old and new center remain operational until the transition is complete	Months 30-34 (April – July 2022)		

² Represent revised dates submitted with work plan in December 2019

³ Follow on dates will be adjusted once the timeframes are more clearly defined.

⁴ Ibid.

⁵ Ibid.

Franklin County, NC Grant Report – May 2020

Task	Projected Timeframe ¹	Actual	Completed
Go-live / Physically transition the Halifax County primary PSAP to the new facility and the State ESInet NG911 system	Months 34-36 (July – September 2022)		
Monitor systems post cutover	Months 32-36 (May – September 2022)		

Greene County, NC

911 Facility Relocation

MCP Project Number 18-128

Monthly Progress Report – May, 2020

Activity	This Period	Next Period
1. Design	<ul style="list-style-type: none"> Design continues Electrical, mechanical, plumbing design continues Facility infrastructure review Review of industry standards 	<ul style="list-style-type: none"> Continue design and prepare for design completion Review draft drawings, specifications, technical requirements
2. Permits	<ul style="list-style-type: none"> None in this period 	<ul style="list-style-type: none"> None expected in this period
3. Construction	<ul style="list-style-type: none"> None in this period 	<ul style="list-style-type: none"> None expected in this period
4. Communications Systems	<ul style="list-style-type: none"> Develop inventory of needed systems. Create heat/electrical load calculations 	<ul style="list-style-type: none"> Continue to assist with technology needs / loads / calculations Finalize technology inventory and begin technology planning
5. Other Activity	<ul style="list-style-type: none"> MCP participated in routine check-in points and the initial programming effort. These routine meetings will continue. 	<ul style="list-style-type: none"> Continue to participate in routine project planning and working meetings to facilitate the next steps of the project.



Iredell County PSAP Enhancement and Regional Backup Initiative

PSAP Grant Project

MCP Project Number 16-114

Monthly Progress Report – May, 2020

Activity	This Period	Next Period
1. Design	<ul style="list-style-type: none">• No actions required	<ul style="list-style-type: none">• No actions expected
2. Permits	<ul style="list-style-type: none">• No actions required	<ul style="list-style-type: none">• No actions expected
3. Construction	<ul style="list-style-type: none">• No action required	<ul style="list-style-type: none">• No actions expected
4. Communications Systems	<ul style="list-style-type: none">• No action required	<ul style="list-style-type: none">• No actions expected
5. Other Activity	<ul style="list-style-type: none">• Finalize grant reimbursements	<ul style="list-style-type: none">• Close out grant



Martin County PSAP and Regional Backup Facility, NC

PSAP Consolidation Project – Phase II – Grant Project
Monthly Progress Report – May, 2020

MCP Project Number 16-184

Activity	This Period	Next Period
1. Design	<ul style="list-style-type: none"> No action required 	<ul style="list-style-type: none"> No action expected
2. Permits	<ul style="list-style-type: none"> No additional permits required 	<ul style="list-style-type: none"> No additional permits required
3. Construction	<ul style="list-style-type: none"> No additional actions required 	<ul style="list-style-type: none"> No additional actions required
4. Communications Systems	<ul style="list-style-type: none"> Continue calls to coordinate Bertie and Pasquotank County's State Hosted Solution migration Continue working with Pasquotank on any backup needs Review next steps / action items with Bertie County 	<ul style="list-style-type: none"> Continue coordination with Bertie and Pasquotank on facility / technology needs Prep for September, 2020 cutover for Bertie and Pasquotank
5. Other Activity	<ul style="list-style-type: none"> MCP conducted periodic conference calls with the clients 	<ul style="list-style-type: none"> MCP will participate in as-needed project team meetings with the clients

Mitchell County, NC

PSAP Construction and Regional Backup
 Monthly Progress Report – May 2020

MCP Project Number 16-173

Activity	This Period	Next Period
1. Design	<ul style="list-style-type: none"> N/A 	<ul style="list-style-type: none"> No further activity
2. Permits	<ul style="list-style-type: none"> N/A 	<ul style="list-style-type: none"> No further activity
3. Construction	<ul style="list-style-type: none"> Completed remediation of interior punch list items Conducted site reviews 	<ul style="list-style-type: none"> Continue civil engineering work, weather-dependent
4. Communications Systems	<ul style="list-style-type: none"> Continued installation of network equipment Tested AT&T Virtual Private Network (VPN) wide area network (WAN) and local area network (LAN) Tested all technologies, including radio system, prior to go-live Held communications meetings Successful cutover on May 20, 2020 	<ul style="list-style-type: none"> Complete internal technology moves Complete post-cutover system monitoring (30 days)
5. Other Activity	<ul style="list-style-type: none"> Continued to track grant spending Updated budget tracking spreadsheet Held budget meeting 	<ul style="list-style-type: none"> Submit final grant report (dependent on civil engineering work) Close-out grant (dependent on civil engineering work)

Pasquotank County PSAP, NC

PSAP Consolidation Project
 Monthly Progress Report – May, 2020

MCP Project Number 16-185

Activity	This Period	Next Period
1. Design	<ul style="list-style-type: none"> • No action required 	<ul style="list-style-type: none"> • No action expected
2. Permits	<ul style="list-style-type: none"> • No action 	<ul style="list-style-type: none"> • No action
3. Construction	<ul style="list-style-type: none"> • No actions required 	<ul style="list-style-type: none"> • No action expected
4. Communications Systems	<ul style="list-style-type: none"> • Continue biweekly meetings with AT&T on hosted call handling • Continue coordination of admin lines and data circuits for Martin Backup facility • Continue discussions on migration of equipment to new backup site • Review action items and next steps 	<ul style="list-style-type: none"> • Continue biweekly coordination calls with AT&T • Discuss options for realigning install date due to COVID-19 delays • Continue to participate in equipment migration planning and documentation • Continue to evaluate needs at the Martin Backup facility
5. Other Activity	<ul style="list-style-type: none"> • MCP conducted periodic project communications with the stakeholders 	<ul style="list-style-type: none"> • MCP will conduct periodic communications with the stakeholders

Rutherford 911

Monthly Progress Report

Current Activity

June 2020

Rutherford PSAP Relocation / Enhancement

- Construction continues:
 - Concrete work 97% complete
 - Rough carpentry 45% complete
 - Continue to work with structural engineer on wind girt change to back wall.
- Interior finishes and signage being reviewed for final selection.
- Vendor selected for access control, server room design/install, facility cabling, and security installation.



IMG_0347



IMG_0348



IMG_0349



IMG_0350



IMG_0351



IMG_0282



IMG_0283



IMG_0284



IMG_0285

Next Month's Activity

July 2020

Rutherford PSAP Relocation / Enhancement

- General Contractor will focus on steel structural requirements and installation.
- Next onsite meeting June 25th. Will receive July's description of work at that time.

Rutherford County SO 911 - 240. North Washington St, Rutherfordton, NC 28139
Lt. Greg Dotson - greg.dotson@rutherfordcountync.gov Direct: 828-287-6095

Any opinions, findings, conclusions, or recommendations expressed in this publication are those of the author(s) and do not necessarily reflect the view and policies of the 911 Board.

Wayne County, NC

911 New Facility

MCP Project Number 18-117

Monthly Progress Report – May, 2020

Activity	This Period	Next Period
1. Design	<ul style="list-style-type: none"> No additional activities 	<ul style="list-style-type: none"> No additional activities expected
2. Permits	<ul style="list-style-type: none"> No actions required 	<ul style="list-style-type: none"> No actions expected
3. Construction	<ul style="list-style-type: none"> Glass windows installed Sheetrock complete Secure building Interior cabling begins A/V display blocking Finalizing shop drawings CRAC units installed 	<ul style="list-style-type: none"> Electrical soffit rough-in Sheetrock on soffits Prime paint walls Prep for ceiling grid Finalize cabling
4. Communications Systems	<ul style="list-style-type: none"> Begin install of structured cabling Continued discussions with radio vendor planning for new facility needs Begin schedule for technology implementation Start on migration strategy Continued technology coordination meetings 	<ul style="list-style-type: none"> Process procurement for dispatch furniture Process procurement for radio consoles Begin procurement of other technical needs Review needs for install of netclock Review A/V system design Validate technology migration strategy
5. Other Activity	<ul style="list-style-type: none"> MCP held routine meetings with the County for project coordination 	<ul style="list-style-type: none"> Continue monthly meetings with design team and general contractor MCP to continue routine meetings for project coordination tasks

Tab 4 f ii)

Pender County

Grant Extension Request



Board of Commissioners

George R. Brown, Jr., Chairman
Archibald "Fred" McCoy, Vice Chairman
Jaqueline A. (Jackie) Newton
David A. Piepmeyer
J. David Williams, Jr.

County Manager

Chad McEwen
County Attorney
Carl W. "Trey" Thurman, III
Clerk to the Board
Melissa Long

May 19, 2020

Ms. L. V. Pokey Harris, Executive Director
North Carolina 911 Board
North Carolina Department of Information Technology
P.O. Box 17209
Raleigh, NC 27619-7209

RE: Extension of grant agreement term
Contract No. G2020-03

Dear Ms. Harris,

Pender County was awarded a grant, Contract No. G2020-03, to expand the County's CAD and public safety software to incorporate the County's fire and EMS agencies into the system previously implemented for the Sheriff's Office. The project funded by this grant is generally known and referred to as Phase II of the Zuercher system implementation for the Sheriff's Office. As you may remember, Phase I, which dealt only with the Sheriff's Office, was funded by an earlier grant from the 911 Board. The purpose of Phase II is to extend the functionality of the Zuercher system to fire and EMS agencies so as to fully integrate them into our revamped dispatch processes. Phase II is administered by the Sheriff's Office. However, the primary beneficiaries are fire and rescue agencies throughout Pender County.

The 911 Board approved an extension of the Grant Agreement relevant to Phase II on December 6, 2019. The amendment document implementing this extension was executed by Pender County on or about February 12, 2020, and by yourself on February 15, 2020. At that time, it was not anticipated that further extensions would be required as the agreed September 15, 2020, date for completion of the project was deemed sufficiently generous. However, it has recently been brought to the attention of the Sheriff's Office (which administers 911 dispatch for Pender County) that a key stakeholder in the Phase II project, Pender Fire & EMS, desires an additional extension of the Grant Agreement.

Please see attached a copy of an e-mail from Pender Fire & EMS' representative Bruce Sandy. This attached e-mail details that agency's desire for a substantial extension. He cites budgetary concerns caused by COVID-19 impacts as well as supply chain interruptions affecting hardware procurement





Board of Commissioners

*George R. Brown, Jr., Chairman
Archibald "Fred" McCoy, Vice Chairman
Jaqueline A. (Jackie) Newton
David A. Piepmeyer
J. David Williams, Jr.*

County Manager
Chad McEwen
County Attorney
Carl W. "Trey" Thurman, III
Clerk to the Board
Melissa Long

relevant to the Phase II project. You indicated earlier that a lengthy extension was unlikely due to overlap with new grant cycles. **Accordingly, Pender County requests that the Grant Agreement be extended to December 18, 2020, for completion.** The County believes this additional extension will sufficiently address the concerns of Pender Fire & EMS and will contribute greatly to the project's overall success.

Please bring this matter before the 911 Board at its earliest convenience. We will be glad to supply any further information that the Board may request. Likewise, managers and staff for the

Phase II project will be glad to give a presentation on this matter to the Board at its next meeting. Thank you in advance for your assistance.

Sincerely,

Chad McEwen
County Manager



Jackie Ezzell

From: Michael Collier
Sent: Wednesday, May 20, 2020 10:38 AM
To: Jackie Ezzell
Subject: FW: Request for Zuercher Mobile Extension

*Michael Collier
Chief Deputy
Pender County Sheriff's Office
605 E. Fremont St.
Burgaw, NC 28425
910-259-1431
Michael.collier@pendersheriff.com*



From: Bruce Sandy <bsandy@penderems.com>
Sent: Monday, April 6, 2020 11:23 AM
To: Michael Collier <michael.collier@pendersheriff.com>; Jackie Ezzell <Jackie.Ezzell@pendersheriff.com>
Cc: Woody Sullivan <wsullivan@penderems.com>
Subject: Request for Zuercher Mobile Extension

Major and Jackie,

Pender EMS & Fire would like to request an extension to the 911 Grant for the Zuercher Mobile Licenses project that is slated to end August 15th. In the current environment of COVID-19, there is a great deal of uncertainty of cost to respond and recover from this emergency. For Pender EMS & Fire as well as other agencies I am sure, the purchase of new hardware, modems, stands and installs will be quite costly. Once we overcome the Cost challenge, there is a fear of supply chain shortage, with computers, modems and mounts. When checking with our modem supplier, they are telling us that it may be august before they can start production again due to their partners in China not being able to deliver.

Until we have a better certainty of cost and budget, I would like to request an extension of 1 year for the completion of this project.

Thank you,

Bruce Sandy

Pender EMS & Fire
p: (910) 259-0901 m: (910) 604-4373
a: 805 Ridgewood Ave. Burgaw, NC 28425
w: www.penderemsandfire.com

Tab 5
Executive Director Report
Pokey Harris

Tab 5 a)
Resignation of NC 911 Board Member
Stacey Gonyer

Tab 5 b)
Resignation of Secretary and State CIO
Tracy Doaks

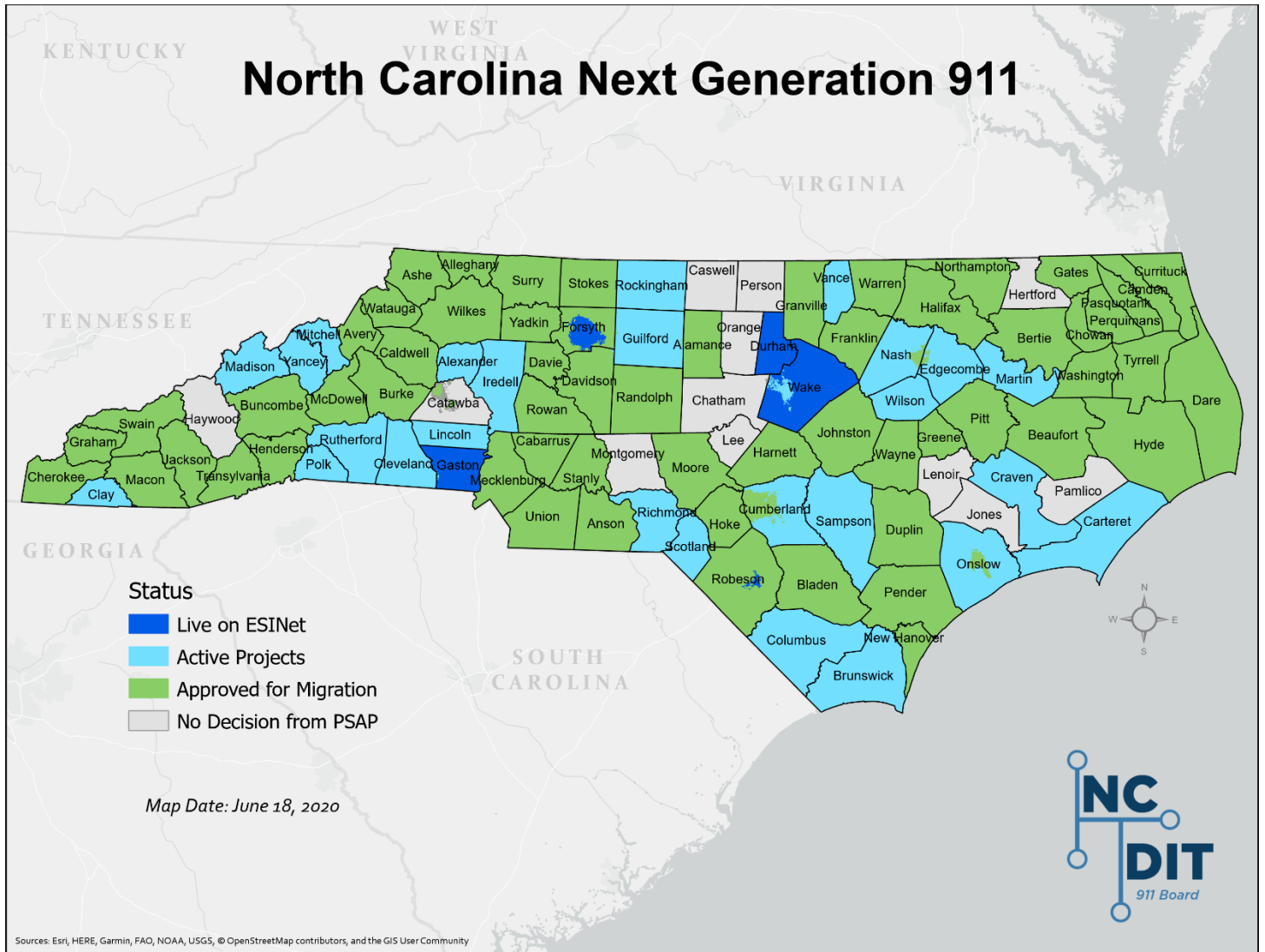
Tab 5 c)
COVID-19 Update

Tab 5 d)
Staffing Update
FRS Postion

Tab 5 e)
Upcoming Board Meetings

Tab 5 f)

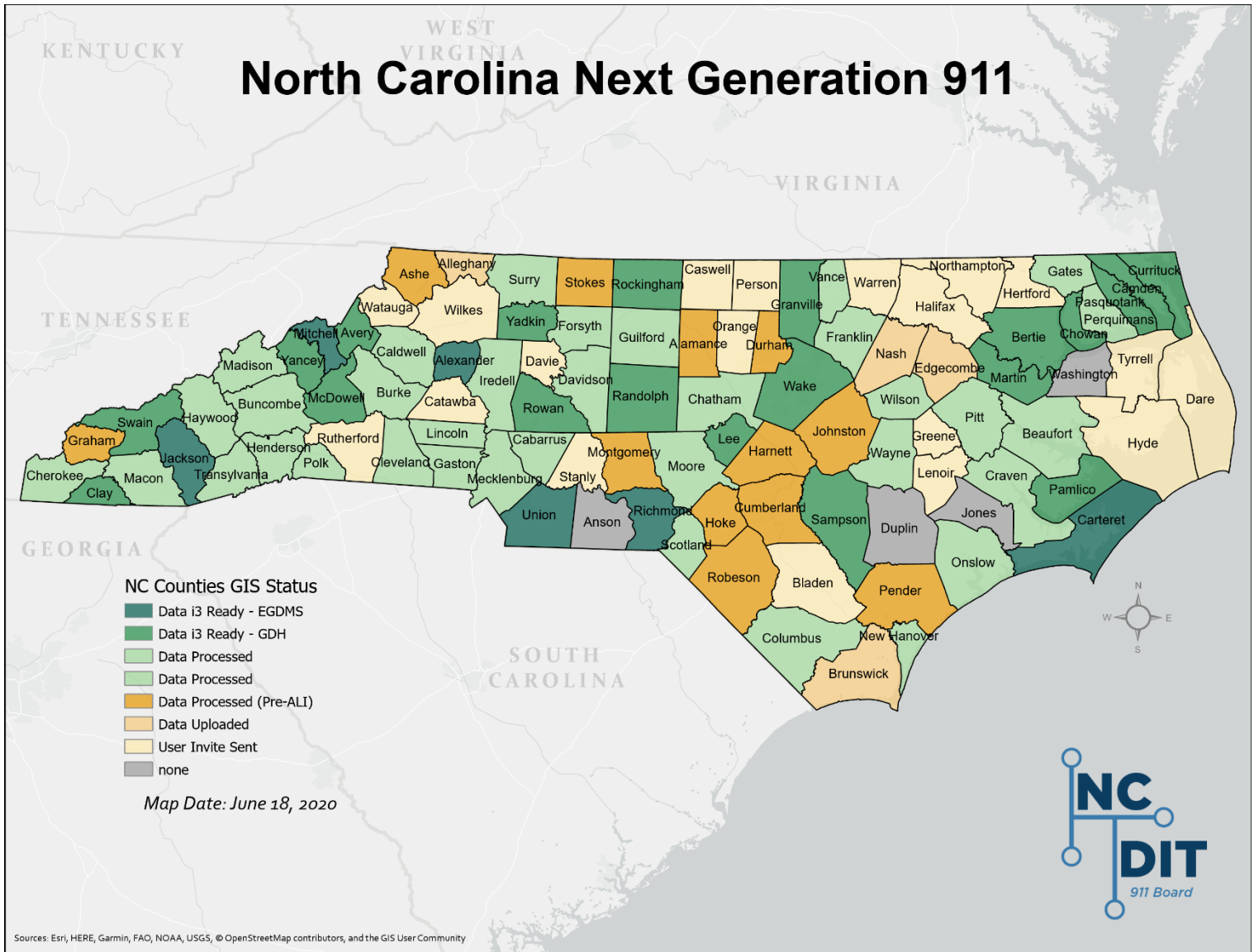
NextGen 911 Migration Status



NC NG911 Migration Status

Tab 5 g)

NextGen 911 GIS Status



NC NG911 GIS Status

Tab 6

Education Committee Report

Chuck Greene/Angie Turbeville

Tab 7

Funding Committee Report

David Bone/Marsha Tapler

Tab 7 a)

Guilford Metro 911

Eligible Funding Consideration

(Roll Call Consent Vote Required)



Guilford Metro 9-1-1

Consolidated Communications



April 16, 2020

To: Pokey Harris, Executive Director, NC State 911 Board

RE: FUNDING COMMITTEE CONSIDERATION REQUEST

Director Harris,

In December 2019, Guilford Metro 911 (GM911) reached out to Ms. Marsha Tapler regarding our need to upgrade our Motorola MCC7500 Radio System to the Motorola MCC7500E. Our current lease ends in August 2020. We have maintained correspondence with Ms. Tapler and Ms. Kristen Falco regarding some items in the quote that were in question. Most of those items have been worked out. However, there are two sets of required items for the system that are being denied. We would like to bring these items to the Funding Committee to discuss the potential for approval. I have attached a copy of the quote from Motorola. I would ask that you look at the following two items for discussion:

- ADD: 160 Radio Resources License \$319,940 (for our Primary Site)
- ADD: 160 Radio Resources License \$287,946 (for our Back-up Site)

Ms. Tapler has advised these are ineligible expenses. However, documentation received from our Motorola Representatives, states these licenses are required for the MCC7500E console to function as intended. Motorola Rep. Brandon Field advised, "The MCC7500 console does not have the concept of capacity licensing. It has a fixed capacity based on the processing power available in the VPM. It is not that the cost of 160 resource licenses are covered by the VPM. The resource licenses were not needed because the VPM provided this functionality for the console position. The MCC7500E does have the concept of capacity licensing and has to be purchased in varying amounts up to 160 resources. Without the capacity license the console position will not operate. The capacity license provides the visual "resource" on the dispatch position screen. The dispatcher selects the resource/resources on the console screen that they need to communicate with based on the nature of the call."

Due to the necessity of this licensing, the cost of the licenses, and the need to expedite the process of console upgrade, we are requesting an audience with you and the Funding Committee.

Sincerely,

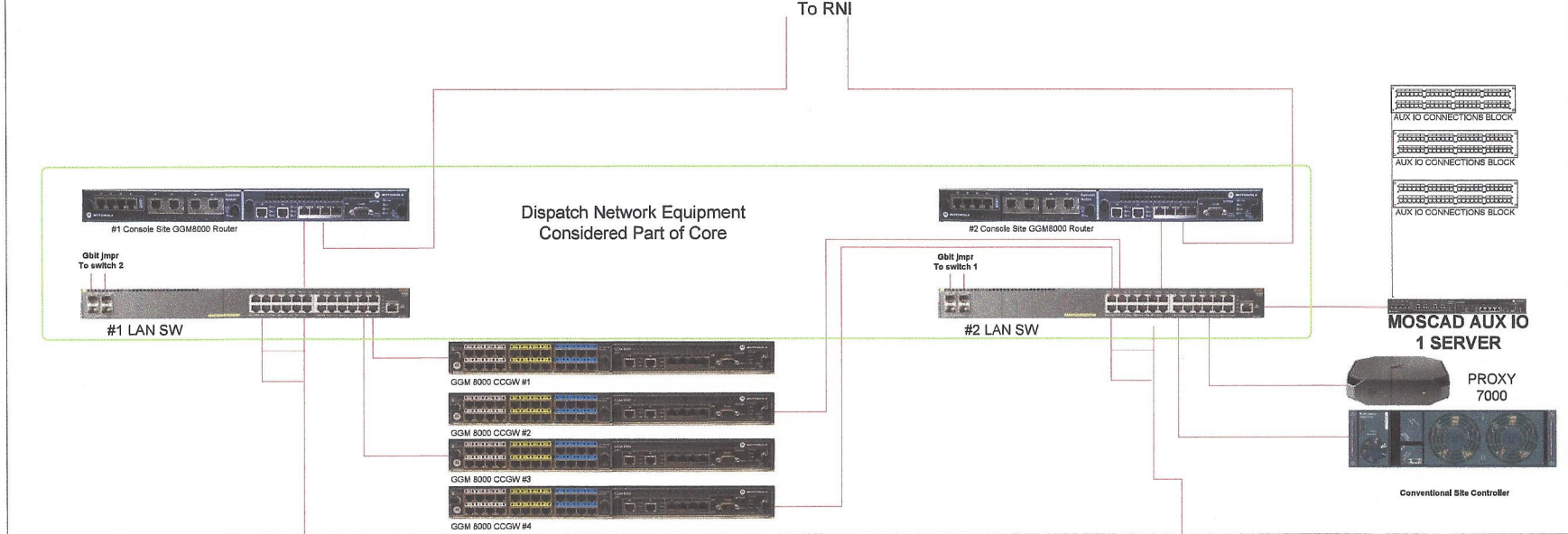
Christine Moore
Operations Manager
Guilford Metro 911

LIM	O	QTY	NOMENCLATURE	Greensb	UNIT CUSTOMER DISCOUNT (USD)	EXT CUSTOMER DISCOUNT (USD)
				Greensboro MCC7500E Discounted Console Equipment 725 G NC State Contract		
				Front Room Equipment Highlighted	\$ -	\$ -
1	-	1	SQM01SUM0273	MASTER SITE CONFIGURATION	\$ -	\$ -
1	a	1	CA02629AD	ADD: EXPAND 7.18 M CORE	\$ -	\$ -
1	b	1	UA00156AA	ADD: MCC7500 CONSOLE LICENSES (QTY 5)	\$ 4,250.00	\$ 4,250.00
2	-	1	B1948	MCC 7500E DISPATCH POSITION LICENSES	\$ -	\$ -
2	a	20	UA00653AA	ADD: BASIC CONSOLE OPERATION	\$ 4,080.00	\$ 81,600.00
2	b	20	UA00654AA	ADD: ASTRO 25 TRUNKING OPERATION	\$ 5,100.00	\$ 102,000.00
2	c	20	UA00655AA	ADD: ADVANCED CONVENTIONAL OPERATION	\$ 3,060.00	\$ 61,200.00
2	h	20	CA01220AA	ADD: MCC 7500 / MCC 7100 OTEK OPERATION	\$ 3,417.00	\$ 68,340.00
2	d	20	UA00659AA	ADD: ADP/AES/DES-OFB ENCRYPTION	\$ 1,836.00	\$ 36,720.00
2	e	20	UA00658AA	ADD: SECURE OPERATION	\$ 3,315.00	\$ 66,300.00
2	f	20	UA00652AA	ADD: 160 RADIO RESOURCES LICENSE	\$ 15,997.00	\$ 19,940.00
2	g	1	UA00254AA	ADD: PRX 7000 PROXY SW LICENSE (1-10 CONNECTIONS)	\$ 2,125.00	\$ 2,125.00
3	-	1	B1949	MCC 7500E SOFTWARE DVD	\$ 212.50	\$ 212.50
4	-	20	DSY7B61AA	HP Z2 MINI ARM WALL VESA MOUNT	\$ 65.45	\$ 1,309.00
5	-	20	TT3492	Z2 G4 MINI WORKSTATION NON RETURNAB	\$ 2,125.00	\$ 42,500.00
6	-	20	DSCDN6171B	TRACKERBALL (ONLY PS/2 & USB COMPATIBLE)	\$ 390.15	\$ 7,803.00
7	-	40	B1952	SPEAKER, DESKTOP, USB	\$ 412.25	\$ 16,490.00
7	a	40	CA03405AA	ADD: POWER SUPPLY WITH DC CORD	\$ 63.75	\$ 2,550.00
7	b	40	CA03406AA	ADD: AC LINE CORD, NORTH AMERICA	\$ 11.05	\$ 442.00
7	c	40	CA03412AA	ADD: USB CABLE, TYPE C TO TYPE C, 4.5M	\$ 33.15	\$ 1,326.00
8	-	20	B1941	USB AUDIO INTERFACE MODULE	\$ 1,615.00	\$ 32,300.00
9	-	20	B1951	MICROPHONE, DESKTOP, USB	\$ 378.25	\$ 7,565.00
9	a	20	CA03412AA	ADD: USB CABLE, TYPE C TO TYPE C, 4.5M	\$ 33.15	\$ 663.00
10	-	40	B1913	MCC SERIES HEADSET JACK	\$ 170.00	\$ 6,800.00
11	-	20	DSTWIN6328A	PROVIDES ONE DUAL PEDAL FOOTSWITCH FOR USE WITH MOTOROLA MCC 75	\$ 246.50	\$ 4,930.00
12	-	20	T7885	MCAFFEE WINDOWS AV CLIENT	\$ 140.25	\$ 2,805.00
13	-	20	DSUSB31000S	STARTECH USB 3.0 TO GIGABIT ETHERNET ADAPTER	\$ 28.90	\$ 578.00
14	-	4	DSF2B56AA	USB EXTERNAL DVD DRIVE	\$ 146.20	\$ 584.80
15	-	20	DSST7300U3M	STARTECH 7 PORT USB 3.0 HUB	\$ 70.55	\$ 1,411.00
16	-	1	T7449	WINDOWS SUPPLEMENTAL TRANS CONFIG	\$ 42.50	\$ 42.50

17	-	1	BVN6079	PRX 7000 Proxy Application SW DVD	\$	212.50	\$	212.50
18	-	1	TT3492	Z2 G4 MINI WORKSTATION NON RETURNAB	\$	2,125.00	\$	2,125.00
19	-	1	T8126	FORTINET FIREWALL APPLIANCE	\$	2,720.00	\$	2,720.00
20	-	1	BVN1013	MKM 7000 Console Alias Manager Software	\$	212.50	\$	212.50
21	-	2	CLN1868	2930F 24-PORT SWITCH	\$	2,125.00	\$	4,250.00
22	-	1	T8126	FORTINET FIREWALL APPLIANCE	\$	2,720.00	\$	2,720.00
23	-	2	CLN1866	FRU: 1M DAC CABLE	\$	170.00	\$	340.00
24	-	1	F4543	SITE MANAGER BASIC	\$	1,576.75	\$	1,576.75
24	a	1	VA00874	ADD: AUX I-O SERV FW CURR ASTRO REL	\$	148.75	\$	148.75
24	b	1	V266	ADD: 90VAC TO 260VAC PS TO SM	\$	102.00	\$	102.00
24	c	3	V592	AAD TERM BLCK & CONN WI	\$	76.50	\$	229.50
25	-	1	T7038	GCP 8000 SITE CONTROLLER	\$	2,550.00	\$	2,550.00
25	a	1	CA00718AA	ADD: ASTRO SYSTEM RELEASE 7.18	\$	-	\$	-
25	b	1	CA00303AA	ADD: QTY (1) SITE CONTROLLER	\$	2,125.00	\$	2,125.00
25	c	1	CA01136AA	MCC 7500 CONVEN SITE OPER	\$	5,525.00	\$	5,525.00
26	-	4	SQM01SUM0205	GGM 8000 GATEWAY	\$	4,462.50	\$	17,850.00
26	a	4	CA01616AA	ADD: AC POWER	\$	-	\$	-
26	b	4	CA02086AA	ADD: HIGH DENSITY ENH CONV GATEWAY	\$	5,100.00	\$	20,400.00
27	-	1	DS1101990	SPD, SHIELDED RJ-45 JACK, SINGLE LINE GBE (1000MBPS) R56 COMPLIANT	\$	119.00	\$	119.00
28	-	1	B1948	MCC 7500E DISPATCH POSITION LICENSES	\$	-	\$	-
28	a	18	UA00653AA	ADD: BASIC CONSOLE OPERATION	\$	4,080.00	\$	73,440.00
28	b	18	UA00654AA	ADD: ASTRO 25 TRUNKING OPERATION	\$	5,100.00	\$	91,800.00
28	c	18	UA00655AA	ADD: ADVANCED CONVENTIONAL OPERATION	\$	3,060.00	\$	55,080.00
28	h	18	CA01220AA	ADD: MCC 7500 / MCC 7100 OTEK OPERATION	\$	3,417.00	\$	61,506.00
28	d	18	UA00659AA	ADD: ADP/AES/DES-OFB ENCRYPTION	\$	1,836.00	\$	33,048.00
28	e	18	UA00658AA	ADD: SECURE OPERATION	\$	3,315.00	\$	59,670.00
28	f	18	UA00652AA	ADD: 160 RADIO RESOURCES LICENSE	\$	15,997.00	\$	287,946.00
28	g	2	UA00254AA	ADD: PRX 7000 PROXY SW LICENSE (1-10 CONNECTIONS)	\$	2,125.00	\$	4,250.00
29	-	1	B1949	MCC 7500E SOFTWARE DVD	\$	212.50	\$	212.50
30	-	18	DSY7B61AA	HP Z2 MINI ARM WALL VESA MOUNT	\$	65.45	\$	1,178.10
31	-	18	TT3492	Z2 G4 MINI WORKSTATION NON RETURNAB	\$	2,125.00	\$	38,250.00
32	-	18	DSCDN6171B	TRACKERBALL (ONLY PS/2 & USB COMPATIBLE)	\$	390.15	\$	7,022.70
33	-	36	B1952	SPEAKER, DESKTOP, USB	\$	412.25	\$	14,841.00

33	a	36	CA03405AA	ADD: POWER SUPPLY WITH DC CORD	\$ 63.75	\$ 2,295.00
33	b	36	CA03406AA	ADD: AC LINE CORD, NORTH AMERICA	\$ 11.05	\$ 397.80
33	c	36	CA03412AA	ADD: USB CABLE, TYPE C TO TYPE C, 4.5M	\$ 33.15	\$ 1,193.40
34	-	18	B1941	USB AUDIO INTERFACE MODULE	\$ 1,615.00	\$ 29,070.00
35	-	18	B1951	MICROPHONE, DESKTOP, USB	\$ 378.25	\$ 6,808.50
35	a	18	CA03412AA	ADD: USB CABLE, TYPE C TO TYPE C, 4.5M	\$ 33.15	\$ 596.70
36	-	36	B1913	MCC SERIES HEADSET JACK	\$ 170.00	\$ 6,120.00
37	-	18	DSTWIN6328A	PROVIDES ONE DUAL PEDAL FOOTSWITCH FOR USE WITH MOTOROLA MCC 750	\$ 246.50	\$ 4,437.00
38	-	18	T7885	MCAFFEE WINDOWS AV CLIENT	\$ 140.25	\$ 2,524.50
39	-	18	DSUSB31000S	STARTECH USB 3.0 TO GIGABIT ETHERNET ADAPTER	\$ 28.90	\$ 520.20
40	-	4	DSF2B56AA	USB EXTERNAL DVD DRIVE	\$ 146.20	\$ 584.80
41	-	18	DSST7300U3M	STARTECH 7 PORT USB 3.0 HUB	\$ 70.55	\$ 1,269.90
42	-	1	T7448	WINDOWS SUPPLEMENTAL FULL CONFIG	\$ 42.50	\$ 42.50
43	-	1	BVN1013	MKM 7000 Console Alias Manager Software	\$ 212.50	\$ 212.50
44	-	1	BVN6079	PRX 7000 Proxy Application SW DVD	\$ 212.50	\$ 212.50
45	-	2	TT3492	Z2 G4 MINI WORKSTATION NON RETURNAB	\$ 2,125.00	\$ 4,250.00
46	-	1	T8126	FORTINET FIREWALL APPLIANCE	\$ 2,720.00	\$ 2,720.00
47	-	1	F4543	SITE MANAGER BASIC	\$ 1,576.75	\$ 1,576.75
47	a	1	VA00874	ADD: AUX I-O SERV FW CURR ASTRO REL	\$ 148.75	\$ 148.75
47	b	1	V266	ADD: 90VAC TO 260VAC PS TO SM	\$ 102.00	\$ 102.00
47	c	3	V592	AAD TERM BLCK & CONN WI	\$ 76.50	\$ 229.50
48	-	1	T7038	GCP 8000 SITE CONTROLLER	\$ 2,550.00	\$ 2,550.00
48	a	1	CA00718AA	ADD: ASTRO SYSTEM RELEASE 7.18	\$ -	\$ -
48	b	1	CA00303AA	ADD: QTY (1) SITE CONTROLLER	\$ 2,125.00	\$ 2,125.00
48	c	1	CA01136AA	MCC 7500 CONVEN SITE OPER	\$ 5,525.00	\$ 5,525.00
49	-	3	SQM01SUM0205	GGM 8000 GATEWAY	\$ 4,462.50	\$ 13,387.50
49	a	3	CA01616AA	ADD: AC POWER	\$ -	\$ -
49	b	3	CA02086AA	ADD: HIGH DENSITY ENH CONV GATEWAY	\$ 5,100.00	\$ 15,300.00
50	-	1	DS1101990	SPD, SHIELDED RJ-45 JACK, SINGLE LINE GBE (1000MBPS) R56 COMPLIANT	\$ 119.00	\$ 119.00
51	-	##	SVC03SVC0123D	SYSTEM INTEGRATION SERVICES	\$ 1.00	\$ 1,608.00
						Total
						\$ 1,970,163.90

BACK ROOM EQUIPMENT



FRONT ROOM EQUIPMENT - DISPATCH CENTER



Note:
 Ethernet ———
 4 Wire Audio ———
 Data ———

REV	DATE	ENGR	DESCRIPTION
C			
B			
A			
D			ORIGINAL RELEASE

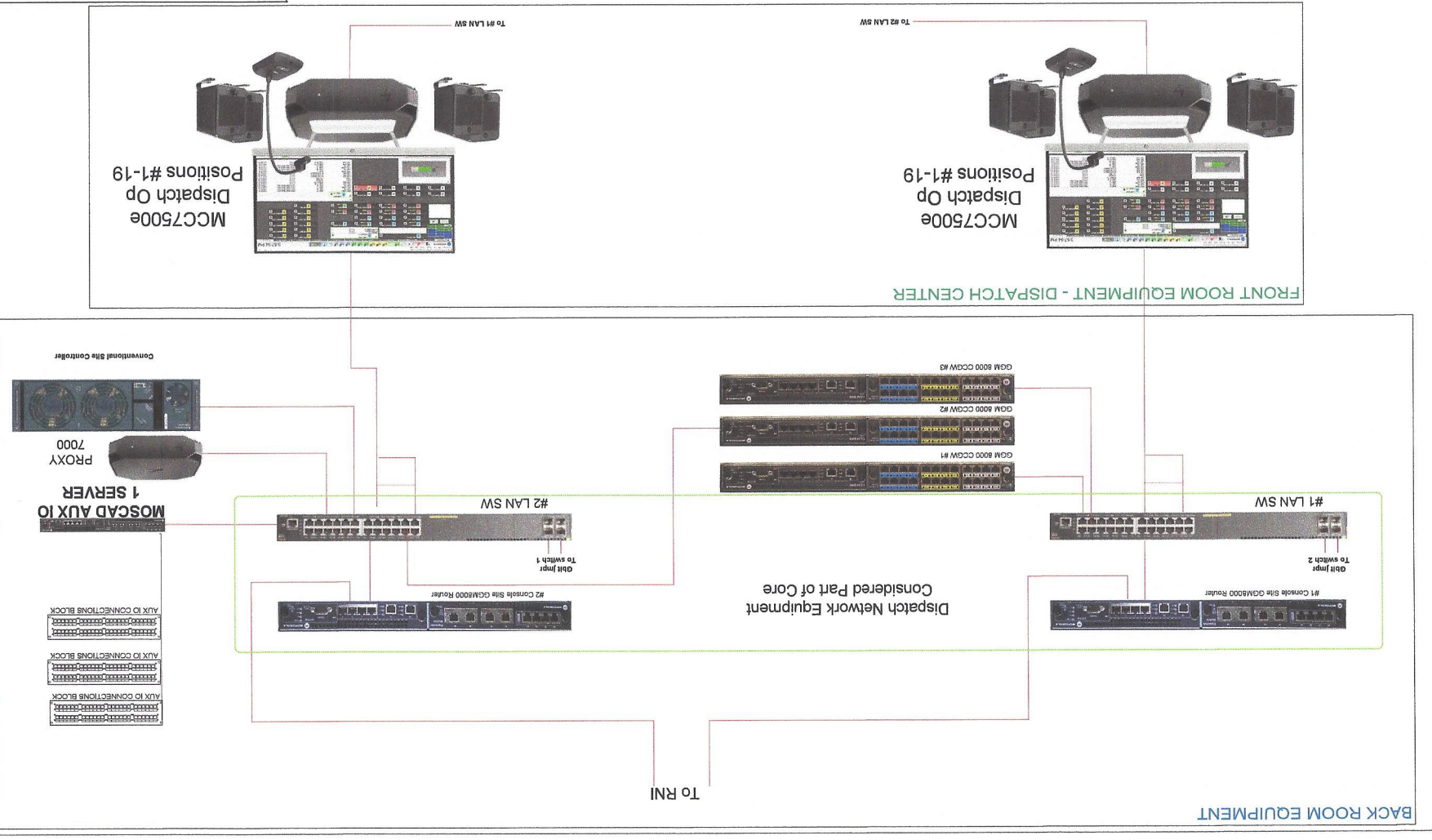


PROJECT: Greensboro Justice Dispatch Center				
TITLE: Greensboro Dispatch – System Diagram				
CONTRACT	ENGINEER	PROGRAM MGR	SCALE	SIDE
			None	E
PROGRAM	DRAWN	CHECKED	SHEET	REV
				C
FILE	DATE	CODE IDENT	DWG NO	

REV	DATE	BY/APP	DESCRIPTION
0			ORIGINAL RELEASE
1			
2			

PROJECT:	Greensboro Meadowood Dispatch Center
TITLE:	Greensboro Dispatch - System Diagram
CONTRACT NUMBER:	
PROGRAM NUMBER:	
CHECKED:	
DRAWN:	
DATE:	
COORDINATOR:	
SCALE:	
SHEET:	
REV:	
NO. OF SHEETS:	

Note:
 - Ethernet
 - 4 Wire Audio
 - Data



Greensboro MCC7500E Services

Engineering, Project Management, Configuration
And Optimization \$141,608.00

Radio Shop Installation \$ 60,000

Total Services \$201,608

Tab 7 b)

**Boone Police Department
Funding Reconsideration**

(Roll Call Consent Vote Required)

From: Kevin Hardy
To: Tapler, Marsha; Amy Davis
Cc: Andy LeBeau
Subject: RE: [External] Re: Boone PD Funding Reconsideration FY2021
Date: Friday, June 12, 2020 11:19:25 AM
Attachments: IMAGE.png
IMAGE.png
IMAGE.png

CAUTION: External email. Do not click links or open attachments unless you verify. Send all suspicious email as an attachment to reportspam@nc.gov.

4. Include justification answering the following questions:

The new funding model is based upon actual expenses; please explain why do you need additional expenses?

The requested expenditures, with the exception of some miscellaneous hardware replacements (monitors, keyboards, etc..) are a continuation of payments for leases that have been in place since 2016. The line is labeled Capital - Hardware on our budget to line up with the 911 Expenditure report's Hardware section. There no "Capital" projects planned otherwise as the word traditionally would reflect.

If your requests are based upon capital expenditures for the next year, have you considered a grant from the 911 Board for the program?

Based on the information above the, the purchases are hardware purchases only and not true "Capital" projects as the line item name reflects.

Please explain how the additional funding will improve your efficiency for delivering 911 services.

The funding will allow the operation to continue as normal. There are no new projects except for traditional replacement of items in the current communications center that are due to be replaced or updated.

5. Please explain in detail how the current fund balance will be used to offset increases in expenses.

Our current fund balance will be exhausted and is not sufficient to cover the allowable expenditures of the communications center with the current funding distribution.

6. Complete time line of completion for capital expenses.

All hardware replacements will be completed in the fiscal budget year.

Boone Police Communications replaced all the equipment in the communications center in FY1516. At that time the funding distribution was minimal since there had not been major replacement of equipment in the communications center in the prior ten years. At that time we contacted the 911 board and together we came up with an approved five year plan that allowed us to lease the equipment. The plan would require Boone Police Communications to seek funding reconsiderations starting in the second or third year of the five year plan. We are seeking this year's reconsideration at this time as requested by the Board. Reconsideration requests must be made until the five year rolling average fully covers the allowable operational expenditures.

Kevin Hardy
Boone Police Department
Communications/Records Supervisor
1500 Blowing Rock Rd
Boone, NC 28607
828-268-6910 (o)
336-977-1818 (c)

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Email correspondence to and from this address is subject to public records requests pursuant to the North Carolina Public Records Law, resulting in monitoring and potential disclosure of this message to third parties.
>> "Tapler, Marsha" <marsha.tapler@nc.gov> 6/12/2020 10:28 AM >>>

Please review attached and let me know if you are in agreement with the adjusted figures. Once I receive this answer and the answers to questions 4 thru 6, I can put this forward to the committee.

Thanks.

Marsha

Marsha Tapler
Financial Analyst
919.754.6344 office
marsha.tapler@nc.gov



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From: Kevin Hardy <Kevin.Hardy@townofboone.net>
Sent: Friday, June 12, 2020 10:25 AM
To: Tapler, Marsha <marsha.tapler@nc.gov>; Amy Davis <Amy.Davis@townofboone.net>
Cc: Andy LeBeau <Andy.LeBeau@townofboone.net>
Subject: [External] Re: Boone PD Funding Reconsideration FY2021

CAUTION: External email. Do not click links or open attachments unless you verify. Send all suspicious email as an attachment to reportspam@nc.gov.

Good morning Marsha,

It would appear that the question asked are related to the Phone Console Replacement \$62,500 and the ESINet Integration line items.

Since the Town of Boone has made a design to move to the hosted solution, these lines may be removed from the budget for next year. We also now understand that the ESINet Integration is a direct billable expenditure and we will follow up with you once that is required.

The removal of these items should satisfy the request. If not please let me know.

Thank you

Kevin Hardy
Boone Police Department
Communications/Records Supervisor

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>>> "Tapler, Marsha" <marsha.tapler@nc.gov> 6/12/2020 9:42 AM >>>
Good morning Amy,

Hope you have had a great start to your Friday morning. Please find the reconsideration information attached. All that seems to be missing is the answers to the questions below. You can provide the information in the format below to allow for Committee members to have clarity as to why the reconsideration is necessary. If you could get this back to me as quickly as possible, it would be much appreciated. I would like to get all information posted by 12:00pm. Let me know if I can be of further assistance.

Take care,

4. Include justification answering the following questions:

The new funding model is based upon actual expenses: please explain why do you need additional expenses?

If your requests are based upon capital expenditures for the next year, have you considered a grant from the 911 Board for the program?

Please explain how the additional funding will improve your efficiency for delivering 911 services.

5. Please explain in detail how the current fund balance will be used to offset increases in expenses.

6. Complete time line of completion for capital expenses.

Marsha

Marsha Tapler
Financial Analyst
919.754.6344 office
marsha.tapler@nc.gov



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North Carolina 911 Board

PSAP Name: Town of Boone
 Contact Name: Amy Davis
 Contact Address: PO Drawer 192
 City: Boone
 Zip: 28607
 Contact Email: amy.davis@townofboone.net

Instructions: All requests for review of PSAP Distribution amount must use this form with each request. Please do not change block descriptors, formulas or formatting. *PLEASE SEE INSTRUCTIONS tab for further details*** All requests are due by February 28, 2020. Email this form and all supporting documentation to marsha.tapler@nc.gov. If you have questions regarding this form or filing a request, please call Marsha Tapler at 919-754-6344 or email.**

ESTIMATED FY2020 Emergency Telephone System Fund Balance: \$28,932.00

	FY2021 Requested Increase Amount	FY2021 Requested Increase Amount	FY2021 Requested Increase Amount	Comments
	ONE-TIME Capital Purchase Cost	Recurring MONTHLY Cost	Recurring ANNUAL Cost	
PHONE & FURNITURE Expenditure				
911 Telephone Equipment		9,473.33		E+ Lease - 9.20218 Months
TOTAL	\$0.00	\$9,473.33	\$0.00	

List expenditures to be applied to fund balance and submit quotes or invoices for review.:

Expense Amount

Total remaining Fund balance: \$0.00

Items below this cell are to be completed by 911 Board Staff

APPROVED FY2021 FUNDING \$151,862.10
FY2021 Anticipated Monthly Recurring \$29,169.90
 10% Fund Balance \$16,362.30
Requested FY2021 Funding \$181,032.00

Maximum 20% carry forward amount: \$32,724.59

Carry forward procedure for funding reconsiderations is 10%. \$16,362.30

TEMPLATE

FY2021 Funding Reconsideration Worksheet:

PSAP Name:

Boone PD

ESTIMATED FY2020 Ending Fund Balance	\$28,932.00
PSAP Funding Distribution for FY2021	\$151,862.10
Approved Budgeted Operational for fiscal year.	\$94,984.00
Approved Budgeted Capital for fiscal year.	\$114,980.00
Fund balance before carry forward:	-\$29,169.90

10% allowable carryforward:	\$16,362.30
-----------------------------	-------------

Total Remaining Fund Balance for Use:	<u><u>-\$45,532.20</u></u>
---------------------------------------	----------------------------

If fund balance remains, apply funding reconsideration expenditure request against total to determine if additional funding is necessary.

MEMO

TO: Amy Davis, Finance Director

FROM: Kevin Hardy

SUBJ: 911 Budget Justifications

DATE: May 8, 2020

011-500-304-521101-TRAVEL & TRAINING -\$11,000

With the hiring of four individual in the spring of 2020, along with the affect on travel and training from COVID-19, This fund will need to remain at the amount of \$11,000. This would allow for travel to receive training for required certifications if necessary. The communications center will be sending four staff members to EMD/EFD and EPD classes as well as all staff members will be obtaining Telecommunicator certifications before June, 30, 2021 as required. All above classes are eligible expenditures according to the approved train

011-500-304-522101 - TELEPHONE SERVICES - \$34,860

The Telephone Services line item is fairily constant year to year and the projected amount was carried forward.

011-500-304-522203 - DATABASE LICENSING/MAINTENANCE - \$6,500

The Database Licensing/Maintenance line item is fairily constant year to year and the projected amount was carried forward but rounded to the nearest \$500.

011-500-304-574100 - HARDWARE - \$199,480

The Hardware line will include items from the technology plan submitted to 911 board during the review process. Those items are included in the list below and are eligible expenditures. Please check the claculations on the new lease below. At a maximum, we may pay 6 months of the lease thi budget, the new lease should not begin until 30 days after the old lease is paid out as the items are replacements.

ePlus NCM141-1 - \$4,618.83 - 12 months - \$55,426

ePlus NCM141-2 - \$4,854.50 - 12 months - \$58,254

8-Monitors (Replacement) - \$1,200

Keyboard and Mouse Refresh - \$100

Phone Console Computer Replacement (2 workstations) - \$62,500 **Ph purchase must follow cap on the approved use of funds list. When possible, send quote for review.**

ESINet Integration - \$22,000 **This is not an eligible expense from the ETSF. This needs to be billed to the Board directly.**

REMOVED

011-500-304-574101 - SOFTWARE - \$21,319

The Software line will include the following software contracts from the communications center. In previous years we have also had SQL Server License fees but I am not sure if those fees are annually or not.

CAD - \$9,200
MDIS - 2,663
PSAware - 6,221
MDS - 2,435
Nixon Power - 800

011-500-304-598010 - DATABASE PROVISIONING - \$21,305

The Database Provisioning line item is fairly constant year to year and the projected amount was carried forward.

From: Kevin Hardy
To: Tapler, Marsha; Amy Davis
Cc: Andy LeBeau
Subject: [External] Re: Boone PD Funding Reconsideration FY2021
Date: Friday, June 12, 2020 10:25:00 AM
Attachments: IMAGE.png
IMAGE.png

CAUTION: External email. Do not click links or open attachments unless you verify. Send all suspicious email as an attachment to report.spam@nc.gov

Good morning Marsha,

It would appear that the question asked are related to the Phone Console Replacement \$62,500 and the ESINet Integration line items.

Since the Town of Boone has made a design to move to the hosted solution, these lines may be removed from the budget for next year. We also now understand that the ESINet Integration is a direct billable expenditure and we will follow up with you once that is required.

The removal of these items should satisfy the request. If not please let me know.

Thank you

Kevin Hardy
Boone Police Department
Communications/Records Supervisor
1500 Blowing Rock Rd
Boone, NC 28607
828-268-6910 (o)
336-977-1818 (c)

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>>> "Tapler, Marsha" <marsha.tapler@nc.gov> 6/12/2020 9:42 AM >>>

Good morning Amy,

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Take care,

4. Include justification answering the following questions:

The new funding model is based upon actual expenses: please explain why do you need additional expenses?

If your requests are based upon capital expenditures for the next year, have you considered a grant from the 911 Board for the program?

Please explain how the additional funding will improve your efficiency for delivering 911 services.

5. Please explain in detail how the current fund balance will be used to offset increases in expenses.

6. Complete time line of completion for capital expenses.

Marsha

Marsha Tapler
Financial Analyst
919.754.6344 office
marsha.tapler@nc.gov



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Email correspondence to and from this address may be subject to the North Carolina Public Records Law and may be disclosed to third parties by an authorized state official.

From: [Amy Davis](#)
To: [Tapler, Marsha](#)
Subject: [External] Town of Boone - 5 Year Technology Plan
Date: Wednesday, February 19, 2020 3:08:14 PM

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Marsha,

Please acknowledge receipt of this email as well as the other funding reconsideration documentation emails I sent last week.

Thank you so much!
Amy Davis
Finance Director
Town of Boone
828.268.6213

Sent from my Verizon, Samsung Galaxy smartphone

As for our five year technology plan, see the information and plan below.

- “Waiting on PSAP” - We have been working with AT&T on installing the ESINet product at Boone Police Communications. At the last meeting with the 911 Board members, AT&T and the State IT representative I asked for proof of redundancy from AT&T. I have not gotten a response from AT&T to date. Redundancy is required by the 911 board, however, AT&T did not have documentation available to support the requirement. At the same meeting there was discussion with the group that the communications center’s current facility was for sale and that a move may be occurring in the future. The group did not want to install ESINet at the current facility only to have to move or rebuild the installation when a new facility is obtained.
- The 911 board also will be offering a hosted phone solution. The ESINet must be in place before you can utilize the hosted solution. At this point we will plan to operate our current phone system for the next two-three years or we will visit the hosted solution or replace the phone system when a new facility is constructed. If no construction occurs in the next two years, we would plan to replaced the phone system in the third year (FY22-23).

- As reflected in the strategic plan, a goal of the communications center should include providing space for co-habilitation or consolidation in any new facility. The current direction that the 911 Board appears to be supportive of is this type of project. Either approach could produce savings for the 911 board overall and could approve operations for all parties involved. To pursue funding for this project, at minimum, an MOU or other agreement should be in place before requesting funds.

The following is our current five year technology plan.

Year 1

Replacement Items 911 Eligible

2 Workstation monitors - (8) monitors total

2 Telephone workstations computers

3 workstation keyboard and mouse sets

Replace MCC5500 Console (Leased Item) with MCC7500 Console (Possible Lease)

Replacement Items Not 911 Eligible

2 Radio Consoles (1 VHF, 1 Viper)

Year 2

Replacement Items 911 Eligible

3 dispatcher workstation keyboard and mouse sets

2 Headsets

2 Chairs

Replacement Items Not 911 Eligible

2 Radio Consoles (1 VHF, 1 Viper)

1 Tower Antenna

Year 3

Replacement Items 911 Eligible

2 Workstation, monitors - (8) monitors total

2 Radio workstations computers

- 3 workstation keyboard and mouse sets
- 2 Headsets
- 2 Chairs

Replacement Items Not 911 Eligible

- 2 Radio Consoles (1 VHF, 1 Viper)

Year 4

Replacement Items 911 Eligible

- 1 Server
- 1 Workstation PC, monitors -(4) monitors total
- 3 workstation keyboard and mouse sets
- 2 Headsets
- 1 Chairs

Replacement Items Not 911 Eligible

- 2 Radio Consoles (1 VHF, 1 Viper)
- 1 Tower Antenna

Year 5

Replacement Items 911 Eligible

- 3 dispatcher workstation keyboard and mouse sets
- 2 Headsets
- 2 Chairs

Replacement Items Not 911 Eligible

- 2 Radio Consoles (1 VHF, 1 Viper)
- 1 Tower Antenna

Kevin Hardy
Boone Police Department
Communications/Records Supervisor
1500 Blowing Rock Rd
Boone, NC 28607
828-268-6910 (o)
336-977-1818

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13595 DULLES TECHNOLOGY DRIVE
HERNDON, VA 20171-3413

TOWN OF BOONE
FINANCE OFFICE

DEC 23 2019

Invoice #

588081

Customer #

NCM141

Invoice Date

12/16/2019

Due Date

02/01/2020

INVOICE

Pay This Amount

\$ 4,930.59

INVOICE TO:

REMIT TO:

TOWN OF BOONE POLICE DEPT
ATTN: BPD COMMUNICATIONS
PO DRAWER 192
BOONE, NC 28607-6108

EPLUS GROUP INC FOR BENEFIT OF
PNC BANK, ESCROW AGENT
P.O. BOX 392458
CLEVELAND, OH 44193

Lease #: NCM141-1

COMPUTER EQUIPMENT

Invoice Period: 02/01/2020 - 02/29/2020

Location	Model #	Serial #	Description	Amount
BOONE, NC				
	000015	FW60CM3G14001250	BOONE POLICE BLAC	\$ 49.99
	00010	FGT60D4615059386	BOONE POLICE DPT	\$ 431.21
	00012	2UA549378M	BOONE POLICE TURN	\$ 577.69
	00014	PHBHB05795	BOONE POLICE 24X7	\$ 1,813.40
	00016	CN59DRR0GZ	BOONE POLICE SMS	\$ 316.84
	870899-0104R6.0	00225A	BOONE POLICE DPT	\$ 1,429.70
	RENTAL PAYMENT			\$ 4,618.83
	SALES TAX - NC			\$ 311.76
	Location Total Payment:			\$ 4,930.59

Invoice SubTotals Amount

Invoice Subtotal:	\$ 4,618.83
Sales Tax:	\$ 311.76
Invoice Total:	\$ 4,930.59

PUBLIC SAFETY-EMERGENCY 911

011-500-304 57410

[Handwritten Signature]
DEPARTMENT HEAD SIGNATURE

Any communication concerning disputed debts, including any instrument tendered as full satisfaction of the disputed debt, are to be sent to General Counsel, C/O Customer Disputes, 13595 Dulles Technology Drive, Herndon, VA 20171-3413. Make all checks payable to remit to address above. If you have any questions concerning this invoice, please email TeamQA-FinanceBilling@eplus.com. TERMS: Net, Cash on Due Date. Pursuant to contract, late charges may apply for payments not made when due. Please refer to our Invoice No. on your remittance.



Tel (703) 984-8400
 Fax (703) 984-8600
 13595 DULLES TECHNOLOGY DRIVE
 HERNDON, VA 20171-3413

RECEIVED

DEC 23 2019

Invoice # 588082 Customer # NCM141

Invoice Date 12/16/2019 Due Date 02/01/2020

INVOICE

Pay This Amount

\$ 5,182.17

INVOICE TO:

REMIT TO:

TOWN OF BOONE POLICE DEPT
 ATTN: BPD COMMUNICATIONS
 PO DRAWER 192
 BOONE, NC 28607-6108

EPLUS GROUP INC FOR BENEFIT OF
 PNC BANK, ESCROW AGENT
 P.O. BOX 392458
 CLEVELAND, OH 44193

Lease #: NCM141-2 COMPUTER EQUIPMENT Invoice Period: 02/01/2020 - 02/29/2020

Location	Model #	Serial #	Description	Amount
BOONE, NC				
	5YR SVCS	NCM141-2-SVCS	5 YEARS FIELD SER	\$ 917.91
	ENGR-PROGRAM	NCM141-2-1	ENGINEERING AND P	\$ 197.08
	FREIGHT	NCM141-2-FREIGHT	FREIGHT	\$ 48.03
	INSTALL	NCM141-2-INSTALL	INSTALL TRAINING	\$ 499.46
	J9623A#ABA	CN59DRR1CB	LAN SWITCH	\$ 456.02
	L3358A	322CRY0092	CONSOLE ELECTRONI	\$ 456.00
	L3358A	322CRY0093	CONSOLE ELECTRONI	\$ 456.00
	L3358A	322CRY0094	CONSOLE ELECTRONI	\$ 456.00
	Z440	2UA5492VCG	CONSOLE SYSTEM DA	\$ 456.00
	Z440	2UA5492VHP	CONSOLE SYSTEM DA	\$ 456.00
	Z440	2UA5492YBY	CONSOLE SYSTEM DA	\$ 456.00
	Rental Payment			\$ 4,854.50
	SALES TAX - NC			\$ 327.67
			Location Total Payment:	\$ 5,182.17

Invoice SubTotals	Amount
Invoice Subtotal:	\$ 4,854.50
Sales Tax:	\$ 327.67
Invoice Total:	\$ 5,182.17

PUBLIC SAFETY-EMERGENCY 911
 011-500-304 574100

 DEPARTMENT HEAD SIGNATURE

Any communication concerning disputed debts, including any instrument tendered as full satisfaction of the disputed debt, are to be sent to General Counsel, C/O Customer Disputes, 13595 Dulles Technology Drive, Herndon, VA 20171-3413. Make all checks payable to remit to address above. If you have any questions concerning this invoice, please email TeamQA-FinanceBilling@eplus.com. TERMS: Net Cash on Due Date. Pursuant to contract, late charges may apply for payments not made when due. Please refer to our Invoice No. on your remittance.

Tab 7 c)

Rutherford County 911

Funding Reconsideration

(Roll Call Consent Vote Required)

Rutherford County Sheriff's Office

911 Communications

240 North Washington Street
Rutherfordton, NC 28139

Lt. Greg Dotson, Director
(828) 287-6095

Fax Number (828) 287-6157

F/Sgt. Roman Scruggs, Asst. Director
(828)287-6051

June 4th, 2020

Marsha Tapler

NC911 Board
NC Department of Information Technologies
PO BOX 17209
Raleigh, NC 28619

Dear Ms. Tapler,

Through our many conversations dating back to August 2018 I am pleased to submit this reconsideration request for your review.

To briefly recap – we were strongly considering the Motorola MCC7500 in our PSAP relocation plans later this year. After you and I spoke in Burke County, August 2019, we discussed ModUCom as a potential upgrade option. It was highly considered. Even though ModUCom does have great potential in rekindling their business --- eligibility for funding raised too many concerns and a great deal of essential equipment was not eligible. A re-quote from Motorola (for the MCC7500) found their pricing (spring 2020) to include a significant increase that we just feel was too risky considering they are already working on a “next generation MCC7500” (e- maybe). In our last correspondence it was determined a reconsideration would be best for eligibility July 2020.

We are very pleased with the extensive review of the Avtec Scout consoles. We are now aggressively moving forward with the **Rutherford911 PSAP Relocation**. We would appreciate a prompt review of this reconsideration. Please know that I, and the entire Rutherford team, are available to answer any questions or provide any additional information you may need to process this request.

Respectfully,



Lt. Greg Dotson

911 Director / Communications Center Manager
Rutherford County Sheriffs Office

North Carolina 911 Board

PSAP Name: Rutherford County SO 911 Communications
Contact Name: Lt. Greg Dotson
Contact Address: 240 N. Washington Street
City: Rutherfordton, NC
Zip: 28139
Contact Email: greg.dotson@rutherfordcountync.gov

Instructions: All requests for review of PSAP Distribution amount must use this form with each request. Please do not change block descriptors, formulas or formatting.
*****PLEASE SEE INSTRUCTIONS tab for further details*** All requests are due by February 28, 2020. Email this form and all supporting documentation to marsha.tapler@nc.gov. If you have questions regarding this form or filing a request, please call Marsha Tapler at 919-754-6344 or email.**

ESTIMATED FY2020 Emergency Telephone System Fund Balance: \$30,402.72

	FY2021 Requested Increase Amount ONE-TIME Capital Purchase Cost	FY2021 Requested Increase Amount Recurring MONTHLY Cost	FY2021 Requested Increase Amount Recurring ANNUAL Cost	Comments
HARDWARE				
Radio Console Dispatch Workstations	188,879.15			Avttec Radio Console Dispatch Workstation
TOTAL	\$188,879.15	\$0.00	\$0.00	

List expenditures to be applied to fund balance and submit quotes or invoices for review.:

Expense Amount

Total remaining Fund balance: \$0.00

Items below this cell are to be completed by 911 Board Staff

APPROVED FY2021 FUNDING \$463,671.80
FY2021 Anticipated Capital Expenditures \$188,879.15
 Additional Percentage to allow PSAP to maintain 10% fund balance \$40,762.91
Requested FY2021 Funding \$693,313.86

Maximum 20% carry forward amount: \$81,525.82
 Carry forward procedure for funding reconsiderations is 10%. \$40,762.91

Rutherford County 911 Communications

	FY 2020 estimate
20-3432-420-00-000 PSAP 911 Revenues	457,028.00
20-4325-199-00-000 Implemental Functions - CAD	50,000.00
20-4325-260-00-000 Workstation Supplies	10,000.00
20-4325-311-00-000 Travel	2,500.00
20-4325-321-00-000 Telephone	76,212.00
20-4325-352-00-000 Maintenance to Equipment CAD	25,000.00
20-4325-352-01-000 Maintenance to Equipment	13,000.00
20-4325-352-02-000 Maintenance to Equipment - Console	54,000.00
20-4325-380-00-000 Software Maintenance - CAD	40,000.00
20-4325-380-01-000 Software Maintenance	53,789.00
20-4325-395-00-000 Training Employee Education	6,000.00
20-4325-431-00-000 911 Phone lease	149,113.00
20-4325-431-01-100 Superior Software Lease	76,789.00
20-4325-510-00-000 Capital Outlay Backup Center Phone	9,720.00
20-4325-510-01-000 Capital Outlay Equipment 911	22,180.00
Total Expenses	588,303.00
Net Change in Fund Balance	(131,275.00)
FY 2019 estimated ending fund balance	161,677.72
FY 2020 estimated ending fund balance	30,402.72

RUTHERFORD COUNTY
 Revenue and Expense Finance Report
 Report dates 07/01/2019 - thru - 06/30/2020

Account Number	Account Description	Amended Budget	Monthly Activity	Actual Fiscal Year to Date	Encumbrances	Available Budget	% Used
20-3432-420-00-000	PSAP 911 Revenues	457,028.00	-38,039.83	-380,398.30	0.00	76,629.70	83.23
	ADDRESSING REVENUE	457,028.00	-38,039.83	-380,398.30	0.00	76,629.70	83.23
Total Revenue		457,028.00	-38,039.83	-380,398.30	0.00	76,629.70	83.23
=====							
20-4325-199-00-000	IMPLEMENTAL FUNCTIONS - CAD/	50,000.00	0.00	0.00	0.00	50,000.00	0.00
20-4325-260-00-000	WORKSTATION SUPPLIES	10,000.00	0.00	0.00	0.00	10,000.00	0.00
20-4325-311-00-000	TRAVEL	2,500.00	0.00	340.26	0.00	2,159.74	13.61
20-4325-321-00-000	TELEPHONE	67,000.00	5,163.03	71,048.98	0.00	-4,048.98	106.04
20-4325-325-00-000	POSTAGE	0.00	0.00	0.00	0.00	0.00	0.00
20-4325-352-00-000	MAINTENANCE TO EQUIPMENT CAD	25,000.00	0.00	10,128.64	642.00	14,229.36	43.08
20-4325-352-01-000	MAINTENANCE TO EQUIPMENT	13,000.00	195.56	6,131.85	0.00	6,868.15	47.17
20-4325-352-02-000	MAINTENANCE TO EQUIPMENT-CON	54,000.00	1,743.75	26,075.00	0.00	27,925.00	48.29
20-4325-380-00-000	SOFTWARE MAINTENANCE-CAD	40,000.00	0.00	11,800.00	0.00	28,200.00	29.50
20-4325-380-01-000	SOFTWARE MAINTENANCE	30,000.00	0.00	53,788.71	0.00	-23,788.71	179.30
20-4325-395-00-000	TRAINING EMPLOYEE EDUCATION	6,000.00	0.00	2,518.00	0.00	3,482.00	41.97
20-4325-431-00-000	911 Phone Lease	148,240.00	12,353.27	161,466.31	0.00	-13,226.31	108.92
20-4325-431-01-100	Superion Software Lease	76,789.00	0.00	76,789.00	0.00	0.00	0.00
20-4325-510-00-000	CAPITAL OUTLAY BACKUP CTR Ph	9,720.00	1,296.00	6,480.00	0.00	3,240.00	66.67
20-4325-510-01-000	CAPITAL OUTLAY EQUIPMENT 911	123,780.00	0.00	22,180.00	0.00	101,600.00	17.92
	911 COMMUNICATIONS	656,029.00	20,751.61	448,746.75	642.00	206,640.25	68.50
Total Expense		656,029.00	20,751.61	448,746.75	642.00	206,640.25	68.50
=====							

From: [Greg Dotson](#)
To: [Tapler, Marsha](#)
Cc: [Falco, Kristen L](#); [Conner, Stephanie A](#)
Subject: [External] Rutherford // Reconsideration // Budget 2020-2021
Date: Thursday, June 11, 2020 1:27:50 PM
Attachments: [image002.png](#)

CAUTION: External email. Do not click links or open attachments unless you verify. Send all suspicious email as an attachment to report.spam@nc.gov

Marsha,
The actual number will be \$463,672.00. The \$492 budget number was NOT accounting for the recent cost shift.

Thank you!



Lt. Greg Dotson

911 Director / Communications Center Manager
Region F Ambassador, Board of Officers, NC APCO

Rutherford County Sheriff's Office

911 Communications

240 North Washington Street, Rutherfordton, NC 28139

Email: Greg.Dotson@RutherfordCountyNC.gov

Office: 828-287-6095

Cell: 828-289-0222

Dispatch: 828-286-2911



Pursuant to North Carolina General Statutes, Chapter 132, et seq., this electronic mail message and any attachment hereto, as well as any electronic mail message(s) that may be sent in response to it may be considered public record and as such are subject to requests for review.



Rutherford County Information Technology



Rutherford County E911 / Communications Strategic Technology Plan



Rutherford County Information Technology

NG911

Communications Strategic Technology Plan



Rutherford County Information Technology



Rutherford County E911 / Communications Strategic Technology Plan

Our Mission:

We strive to be a vital component in every department's service delivery methods. As strategic plans are developed for each facet of County government, Information Technology will play a key role in ensuring the advancement of the overall organizational goals. The adoption of new technology will be driven by this organizational need and the necessity to provide public service that is dramatically more effective.

Our Goal:

Our role in County government is to serve as internal consultants providing high-quality responsive service. The very nature of technology being a core component of each department's mission, demands superior service and reliability. Attention will be given to the effective use of customer service methodologies to promote the effective use of technology.



Rutherford County E911 / Communications Strategic Technology Plan

2019-2020

- Implement new **Computer Aided Dispatch System** (Superion/Enterprise)
- Replace 14 CAD monitors at the Primary 911 Center (annually)
- Replace 7 CAD monitors at the BackUp911 Center (annually = 2 year cycle)
- Replace Keyboards/Laser Mice controls as needed
- Replaced 911SAN
- Assist as needed with NG911 ESInet (November 2019)
- Upgrade ProQA and Aqua to the most recent version
- Implement Server Replacement Plan (14 SERVERS within Public Safety Environment)
- Evaluate Eventide Recorder for BackUp911

2020-2021

- Replace 14 CAD monitors at the Primary 911 Center (annually)
- Replace 7 CAD monitors at the BackUp911 Center (equals a 2 year cycle)
- Replace Keyboards/Laser Mice controls as needed
- Migrate from Tritech Vision Air CAD to Central Square Enterprise CAD
- Upgrade ProQA and Aqua to the most recent version
- Implement Server Replacement Plan (14 SERVERS within Public Safety Environment)
 - Physical re-location
 - Introduce Imprivata Single Sign On

2021-2022

- Replace 14 CAD monitors at the Primary 911 Center (annually)
- Replace 7 CAD monitors at the BackUp911 Center (equals a 2 year cycle)
- Implement Server Replacement Plan (14 SERVERS within Public Safety Environment)
- Replace Keyboards/Laser Mice controls as needed
- Administer CAD Semi-Annual Updates
- Upgrade ProQA and Aqua to the most recent version
- Replace 911 SAN controller
- Evaluate Eventide Recorder for BackUp911
- Evaluate UPS for the BackUp911 center (5th year in operation)



2022-2023

- Replace 14 CAD monitors at the Primary 911 Center (annually)
- Replace 7 CAD monitors at the BackUp911 Center (equals a 2 year cycle)
- Replace Keyboards/Laser Mice controls as needed
- Upgrade ProQA and Aqua to the most recent version
- Administer CAD Semi-Annual Updates
- Implement Server Replacement Plan (14 SERVERS within Public Safety Environment)
- End **eplus** Vesta911 -5 year contract and migrate to the AT&T Hosted Solution

2023-2024

- Replace 14 CAD monitors at the Primary 911 Center (annually)
- Replace 7 CAD monitors at the BackUp911 Center (equals a 2 year cycle)
- Implement Server Replacement Plan (14 SERVERS within Public Safety Environment)
- Administer CAD Semi-Annual Updates
- Upgrade ProQA and Aqua to the most recent version

End of Life -- Recommended Refresh Cycle

911 Chairs		3 per year
Vesta911 Phone System		5 year contract (began 2017)
Console furniture		--
	Primary911	2017 // Eaton
	BackUP911	Russ Bassett (year unknown)



Pricing Proposal
Quotation #: 18850288
Created On: 5/7/2020
Valid Until: 5/31/2020

County of Rutherford

Inside Account Executive

Vicki Edwards

NC
United States
Phone: 828-287-6071
Fax:
Email: Vicki.Edwards@rutherfordcountync.gov

Mike Mottola

290 Davidson Ave.
Somerset, NJ 08873
Phone: 732-584-8351
Fax: 732-564-8363
Email: Mike_Mottola@shi.com

All Prices are in US Dollar (USD)

Product	Qty	Your Price	Total
1 LED Monitor Elo Touch Solutions - Part#: E382790	14	\$465.00	\$6,510.00
2 HP EliteDesk 800 G4 - SFF - Core i7 8700 / 3.2 GHz - RAM 16 GB - SSD 256 GB - NVMe - DVD-Writer - UHD Graphics 630 - GigE - Win 10 Pro 64-bit - vPro - monitor: none - keyboard: US, USB mouse - HP Care Pack HN788E HP, Inc. - Part#: 4DP06UT#ABA	14	\$1,115.00	\$15,610.00
		*Tax	\$0.00
		Total	\$22,120.00

*Tax is estimated. Invoice will include the full and final tax due.

Additional Comments

Please Note: HP, Inc. has a zero returns policy on custom build PCs. Ink and toner are also considered non-returnable

Hardware items on this quote may be updated to reflect changes due to industry wide constraints and fluctuations.

Thank you for choosing SHI International Corp! The pricing offered on this quote proposal is valid through the expiration date listed above. To ensure the best level of service, please provide End User Name, Phone Number, Email Address and applicable Contract Number when submitting a Purchase Order. For any additional information including Hardware, Software and Services Contracts, please contact an SHI Inside Sales Representative at (888)744-4084.

SHI International Corp. is 100% Minority Owned, Woman Owned Business.
TAX ID# 22-3009648; DUNS# 61-1429481; CCR# 61-243957G; CAGE 1HTF0

The Products offered under this proposal are resold in accordance with the [SHI Online Customer Resale Terms and Conditions](#), unless a separate resale agreement exists between SHI and the Customer.



MOBILE COMMUNICATIONS AMERICA, INC.
 216 HAYWOOD ST
 ASHEVILLE, NC 28801
 Phone: 828-254-1947
 Fax:

QUOTATION
411000726

Bill To:
 RUTHERFORD COUNTY SHERIFF
 198 N WASHINGTON STREET
 RUTHERFORDTON, NC 28139

Ship To:
 RUTHERFORD COUNTY 911
 240 N WASHINGTON STREET
 RUTHERFORD, NC 28139

Contact:
Contact #:

Contact:
Contact #:

Date: 04/24/2020		Customer #: 1020001990		Terms: NET 30 DAYS	
Qty	Item	Description	U/M	Unit Price	Extended
11	DSACCUSBSPK2	USB Dual Spkr Kit for Software Console	EA	808.00	8,888.00
1	DSPKG-INST-AUX-25	AUXILIARY IO PKG CABLING, 25 FT CABLE	EA	797.00	797.00
1	S&H	SHIPPING/ HANDLING	EA	28.00	28.00

Quote valid for 30 days from date above

Please contact customer representative by phone or email with any questions:

Customer Rep: Mark Durner
 Phone #: 828-785-9949
 Email: markdurner@callmc.com

Subtotal : \$9,713.00
 Tax : \$679.91
 Total Quote : \$10,392.91

Effective August 1, 2018, all credit card payments are subject to a 2% convenience fee

Quote includes estimated state and local sales taxes that are subject to change with final invoice as sales tax laws may change from the time of quote to the time of invoice.

TERMS

THESE TERMS AND CONDITIONS APPLY TO ALL TRANSACTIONS. LEASES, CONDITIONAL SALES, CHATTEL MORTGAGES, RETAIL INSTALLMENT CONTRACTS, AND RENTAL AGREEMENTS MAY CONTAIN APPLICABLE TERMS AND CONDITIONS PRINTED THERE

1. **ACCEPTANCE.** This document is an offer by the Buyer, which will become a contract when acknowledged in writing by Mobile Communications America and the banking negotiation or other use of the down payment shall not constitute an acceptance hereof by Mobile Communications America (Seller hereinafter). It is agreed that sales are made only on the terms and conditions herein. Seller shall not be bound by terms and conditions in Buyer's purchase order or elsewhere unless expressly agreed to in writing. In the absence of written acceptance of these terms, acceptance of or payment for purchases hereunder shall constitute an acceptance of these terms and conditions. Any contract evidenced by this document is assigned to Mobile Communications America.
2. **DEFINITIONS.** All references to Seller herein shall mean Mobile Communications America, and all references to Buyer shall mean the Customer named in the attached document.
3. **SHIPPING AND HANDLING.** Shipping and Handling charges when shown separately in the attached document include (prepaid) domestic surface and airfreight which will be included on the invoice (e.g., UPS, Parcel Post, Common Carrier). Freight charges are subject to frequent changes and in considerations of Seller's agreement to hold to the charges stated, Buyer agrees to pay such amount without regard to the actual charges applicable at the time of shipment. It is understood that Seller will not have to provide Buyer with any copies of carrier freight bills
4. **DELIVERY AND TITLE.** Unless otherwise stated on the attached form, all deliveries are FOB Seller's business location. Shipping and delivery dates are best estimates only. Seller reserves the right to make deliveries in installments and the contract will be severable as to such installments. Delivery delay or default of any installment shall not relieve the Buyer of its obligation to accept and to pay for remaining deliveries. Claim for shipment shortage shall be deemed waived unless presented to Mobile Communications America in writing within forty-five (45) days of delivery of each shipment. **IN NO EVENT SHALL MOBILE COMMUNICATIONS AMERICA BE LIABLE FOR INCREASED COSTS, LOSS OF PROFITS OR GOOD WILL OR ANY OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES** due to late or non-delivery of products. Title to products sold shall pass to Buyer at the FOB point. Seller shall retain a security interest and the right of possession in the products until Buyer makes full payment. Buyer agrees to cooperate in whatever manner necessary to assist Seller in perfection on said security interest upon request.
5. **COMMERCIAL WARRANTY.** Mobile Communications America provides no warranty for products sold unless otherwise noted in writing on the attached form. Manufacturers of products sold provide warranties of varying periods and coverage. Written copies of manufacturer's warranties are available upon request.
6. **EQUIPMENT PERFORMANCE.** Because each radio system is unique, Seller disclaims liability for range, coverage, or operation of the system as a whole except by a separate written agreement by an officer of the Seller.
7. **PAYMENT.** The Buyer shall make payment in accordance with the terms stated on the attached document at Mobile Communications America, P.O. Box 37904, Dept. #125, Charlotte, NC, 28237-7904 or at such other place as Mobile Communications America may designate. Payment shall be made upon delivery unless stated otherwise on the attached document.
8. **TAXES.** Except for the amount, if any, of state and local tax stated on the attached document, the prices set forth herein are exclusive of any amount for Federal, State, and/or local excise, sales, use, property, retailer's occupation, or similar taxes. If any such excluded tax is determined to be applicable to this transaction or if Seller is required to pay or bear the burden thereof, the prices set forth herein shall be increased by the amount of such tax and any interest or penalty thereon, and the Buyer shall pay to the Seller the full amount of any such increase no later than ten (10) days after receipt of an invoice therefore.
9. **TERMINATION AND CANCELLATION**
 - A. Seller shall not be liable for any delay or failure to perform due to any cause beyond its control. Causes include, but are not limited to, strikes, acts of God, acts of the Buyer, interruptions of transportation or inability to obtain labor, materials, or facilities, default of any supplier, or delays in FCC frequency authorization or license grant. The delivery schedule shall be considered extended by a period of time equal to the time lost because of any excusable delay. In the event Seller is unable to wholly or partially perform because of any cause beyond its control, Seller may terminate any contract without liability to the Buyer.
 - B. Buyer may by written notice to Seller within fifteen (15) days of the date hereof cancel any contract arising hereunder, for other than the default of the Seller and at Seller's convenience, in which event Buyer shall pay Seller twenty percent (20%) of the total price of all products and accessories listed on the attached document as a restocking charge.
10. **TECHNICAL ASSISTANCE.** Warranties shall not be enlarged and no obligation or liability shall arise out of Seller's rendering of technical advice, facilities, or service in connection with Buyer's purchase of the products furnished.
11. **FCC MATTERS.** The Buyer is solely responsible for obtaining any licenses or other authorizations required by the Federal Communications Commission (FCC) and for complying with FCC rules and with the rules and regulations of any other federal, state, or local regulatory agency. Neither Seller nor any of its employees is an agent or representative of the Buyer in FCC matters or otherwise. Seller, however, may assist in the preparation of the license application.
12. **CONTROLLING LAW.** This document and the rights and duties of the parties shall be governed and interpreted according to the laws of the State of North Carolina.
13. **FINAL ACCEPTANCE.** Failure to make a claim within five (5) days after receipt of each product covered hereby shall constitute an irrevocable acceptance thereof.
14. **LIMITATION OF LIABILITY.** Seller's total liability is limited to the total price of the products sold hereunder. Buyer's sole remedy is to request Seller at Seller's option to either refund the purchase price, or to repair or replace products that are not as warranted. In no event will Seller be liable for incidental or consequential damages. No action shall be brought for any breach of this contract more than one (1) year after the accrual of such cause of action except for money due upon open account.
15. **WAIVER.** The failure of Seller to insist in any one or more instances, upon the performance of the terms, covenants, or conditions herein, or to exercise any right hereunder shall not be construed as a waiver or relinquishment of the future performance of any such term, covenant, or conditions or the future exercise of such right, but the obligation of the Buyer with respect to such future performance shall continue in force and effect.
16. **GENERAL**
 - A. Buyer acknowledges that it has read and understands these terms and conditions and agrees to be bound by them, that it is the complete and exclusive statement of the agreement between the parties and supersedes all proposals, oral or written, and all other communications between the parties relating to the subject matter hereof.
 - B. No modification hereof shall be binding upon Seller unless such modification is in writing signed by a duly authorized representative of Seller.
 - C. If any part is contrary to, prohibited by, or deemed invalid under the applicable laws or regulations, such provision shall be deemed omitted to the extent so contrary prohibited or invalid, but remainder shall not be invalidated and shall be given effect so far as possible.

IMPORTANT

DIRECT INQUIRIES ABOUT THIS PROPOSAL/ORDER TO MOBILE COMMUNICATIONS AMERICA AT 4800 REAGAN DR., CHARLOTTE, NC 28206.

PLEASE SPECIFY SALES ORDER NUMBER

Proposal is valid for 30 days from date above.
20% Re-stocking Fee on All Returns

Delivery Lead Time Available Upon Request
Maintenance Contracts are Available

This Proposal is Subject to Mobile Communications America Standard Terms and Conditions (see attachment)

Thank You for Choosing Mobile Communications America!

NC911 Eligible amount \$189,836.68 per email 04/20/2020 from Kristen Falco
 referenced: **Rutherford Radio Console FINAL mark-up.**

Sales Quotation

Avtec, Inc.
 100 Innovation Place
 Lexington, SC 29072
 (800) 310-7045 V
 (803) 358-3636 F
 www.avtecinc.com

Name: Lt. Greg Dotson
 Company: Rutherford County SO
 Address: 240 North Washington Street
 City, State, Zip: Rutherfordton, NC 28139
 Phone: 828-287-6095
 Email: greg.dotson@rutherfordcountync.gov
 Project Name: Moducom Replacement



Quote Number: 2019-5176B
 Quote Date: 2/13/2020
 Quote Expiration: 5/13/2020
 Prepared by: Ross Jackson
 Approval Code:
 Mfg Rep: MCA

Item	Qty	Model Number	Description	Price Each (USD)	Extended Price (USD)	NC STATE CONTRACT PRICE (USD)
Console (Operator) Position Hardware/Software						
1	14	DSSFWSCOUTEXT1SK	Scout EX Console - Tier 1 includes a license for a Scout Enterprise Console with Software Audio Package. Includes IRR. Software Key version.	\$ 11,995.00	\$ 167,930.00	\$ 142,740.50
2	14	DSACCSUBHJBEAI	Avttec USB Headset/handset jack box (single jack), Integrates NENA phone or desk phone at the operators position with Scout. Requires Software Media Workstation.	\$ 865.00	\$ 12,110.00	\$ 10,293.50
3	14	DSACCSUBSPK2	Avttec USB dual speaker kit for software console	\$ 808.00	\$ 11,312.00	\$ 9,615.20
Console Equipment Subtotal				\$	191,352.00	\$ 162,649.20
Gateways and Endpoint Hardware/Software						
4	1	DSSFVVPL1SK	Redundant VPGate Software License for a maximum of 40 endpoints; up to 20 may be "B" Licenses. Software license version.	\$ 16,579.00	\$ 16,579.00	\$ 14,092.15
5	2	DSACCPURMWIN10	Rackmount 1U Industrial PC w/ 5S HDD and Windows 10 OS for VPGate/ARC (Silicon Mechanics)	\$ 5,043.00	\$ 10,086.00	\$ 8,573.10
6	6	DSOUTPOST-2R	RADIO CONTROLLER, VOIP, 2 PORTS, 12 VDC INPUT	\$ 2,275.00	\$ 13,650.00	\$ 11,602.50
7	6	DSOUTPOST-RJ-CONN	Connector for OUTPOST Radio port that supports RJ45 cable for 2/4W tone keying and E&M applications.	\$ 52.00	\$ 312.00	\$ 265.20
8	11	DSOUTPOSTAPX	Kit to add support for (1) each Motorola APX endpoint. Includes Software License. Cable included; Outpost purchased separately.	\$ 1,031.00	\$ 11,341.00	\$ 9,639.85
9	1	DSPKG-IO-VPGATE	I/O PACKAGE FOR SCOUT -24 INPUT/24 OUTPUT, POWER SUPPLY	\$ 4,145.00	\$ 4,145.00	\$ 3,523.25
10	3	DSACCNWTK24PSFP	24 PORT MANAGED ETHERNET SWITCH	\$ 2,482.00	\$ 7,446.00	\$ 6,329.10
Gateway & Endpoint Equipment Subtotal:				\$	63,559.00	\$ 54,025.15
Racking Equipment						
11	2	DSOUTPOST-RACK-PKG	3U RACK MOUNT SHELF (1-4 OUTPOST RADIOS) WITH RACKMOUNT PS	\$ 622.00	\$ 1,244.00	\$ 1,057.40
12	1	DSDISP-KVM	LED Display, panel mounted for cabinet or relay rack. Includes keyboard and mouse with tray, 8-port KVM, and cable kit.	\$ 1,591.00	\$ 1,591.00	\$ 1,352.35
13	0	DSRR-72-38U	TWO-POST RELAY RACK IN CLEAR ALUMINUM FINISH, 72 INCHES IN HEIGHT, 38U	\$ 679.00	\$ -	\$ -
14	1	DSACC-MTG-2U-RR	Kit to rack mount two (2) each ACC-CPU-RM-2012 or -WIN7 in 19" Relay Rack. 2U high.	\$ 389.00	\$ 389.00	\$ 330.65
15	0	DSPKG-INST-AUX-25	AUXILIARY IO PKG CABLING, 25 FT CABLE	\$ 797.00	\$ -	\$ -
Racking Equipment Subtotal:				\$	3,224.00	\$ 2,740.40
Console Equipment, Software, & Licensing Total:				\$	258,135.00	\$ 219,414.75

Sales Quotation

Avtec, Inc.
 100 Innovation Place
 Lexington, SC 29072
 (800) 310-7045 V
 (803) 358-3636 F
 www.avtecinc.com

Item	Qty	Model Number	Description	Price Each (USD)	Extended Price (USD)	NC STATE CONTRACT PRICE (USD)
			ScoutCare Software and Hardware Maintenance	Year 1 ScoutCare		
16	1	DSSCOUTCARE	Years 2-5, Includes no charge software maintenance, 24/7/365 Technical Support, and Web Portal Access.	\$ 29,377.50	\$0.00	
17	1	DSHARDWARE	ScoutCare Hardware Option: Annual Extended Maintenance Program for hardware repairs. ScoutCare is a prerequisite for the Hardware Option to become effective.	\$ 3,114.25	\$0.00	
Year 1 Maintenance & Support Subtotal:				\$	-	\$ -

			Shipping, Handling, and Insurance			
18	1	DSAVTECSHIP	Lump sum packaging, shipping, and insurance FOB Origin	\$	-	\$
			Professional Services and Expenses			
19	1	DSSVCEVALSYSTEMHW	Evaluation of customer provided singular hardware item (except Tablet).	\$ 2,068.00	\$ 2,068.00	\$ 2,068.00
20	1	DSSVC-CSLT-PE	AVTEC PROFESSIONAL SERVICES	\$ 25,127.10	\$ 25,127.10	\$ 25,127.10
Shipping & Professional Services Subtotal:				\$	27,195.10	\$ 27,195.10

	Extended Price	NC State Contract (USD)
Total (USD)	\$ 285,330.10	\$ 246,609.85

Additional ScoutCare Software and Hardware Maintenance.						
Up to 4 additional years may be purchased with no escalation. (see note 6)						
21	0	DSSCOUTCARE	Years 2-5, Includes no charge software maintenance, 24/7/365 Technical Support, and Web Portal Access.	\$ 29,377.50	\$ -	\$ -
22	0	DSHARDWARE	ScoutCare Hardware Option: Annual Extended Maintenance Program for hardware repairs. ScoutCare is a prerequisite for the Hardware Option to become effective.	\$ 3,114.25	\$ -	\$ -
Extended Maintenance & Support Total:				\$	-	\$ -

Total including Extended Maintenance & Support (USD):	\$ 285,330.10	\$ 246,609.85
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- The attached Quotation is valid only as part of a Statement of Work prepared in connection with a fully executed agreement between Avtec and Channel Partner.
- A Statement of Work is not required in order to execute the above quotation.
- Budgetary Quote. Prices are approximate estimates for preliminary planning purposes only. As such, pricing shown is non-binding.

* This quote does not include computers + monitors @ \$22,400.00

Sales Quotation

Avtec, Inc.
 100 Innovation Place
 Lexington, SC 29072
 (800) 310-7045 V
 (803) 358-3636 F
 www.avtecinc.com

Item	Qty	Model Number	Description	Price Each (USD)	Extended Price (USD)	NC STATE CONTRACT PRICE (USD)
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Commercial Terms and Conditions of Offer

- 1 This proposal is based on the requirements provided by the customer. We reserve the right to correct mathematical or other errors in the
- 2 Execution of a Statement of Work (SOW) is required prior to order acceptance, except for product purchases without services that are purchased
- 3 Change Orders must be processed for additional out-of-scope material and labor, or other required deviations from quotation.
- 4 All quotations purchased under NASPO ValuePoint, GSA, or other Master Supply Agreement are subject to the applicable contract's terms and
- 5 NASPO ValuePoint quotations that include Avtec on-site services include 2 labor days per person/per trip for travel to and from the site of
- 6 For any quotations specifying "Prepaid & Add" (PPD&ADD), Avtec pays the transportation charges and adds the charges to the invoice for

Taxes, Credit, Warranty, ScoutCare Pricing and Returns

- 1 All sales/use taxes and duties are the responsibility of the customer. quoted prices are exclusive of sales and use taxes.
- 2 Customer must self-remit use taxes and duties to the proper authorities, excepting Avtec will assess and remit sales and use taxes for Customer's
- 3 Where the Customer is required to withhold taxes and duties from payments to Avtec, the Customer is responsible to notify Avtec and to work with
- 4 If outstanding payments are past due, no additional credit or services will be extended to the Customer until all past due amounts have been
- 5 Avtec products include a 1 year hardware and software warranty as well as 1 year of ScoutCare maintenance. ScoutCare starts at system
- 6 ScoutCare pricing on this quotation will be honored as a multi-year contractual commitment (up to 4 years from warranty expiration) when
- 7 Hardware returned for reasons other than defects incur a 25% restocking fee. Returned items must be in unused condition and in original
- 8 Products added to existing Scout systems not covered by a ScoutCare Maintenance program are ineligible for software defect fixes and updates and

Notes and Design Assumptions

- 1 The Customer accepts responsibility to procure, configure, install, terminate, and test all networking infrastructure to meet the supplied Scout
- 2 This system has been configured for IP recording only. In the event analog recording is desired, additional Outpost gateways may be required.
- 3 Scout supports multiple vendors' radio, telephony, and logging recorder systems via a direct IP interface, with varying capabilities. See

Payment Terms

Payment Milestones shall be based upon the following schedule:

Payment due Net 30 from receipt of goods.

Customer shall pay all amounts due Avtec under this Agreement without deduction or offset in United States dollars by either (i) direct transfer of immediately available funds to Avtec's bank account designated by Avtec from time to time, or (ii) by delivery to Avtec of

Tab 8

Finance Team Report

Marsha Tapler/Kristen Falco

Tab 9

Grant Committee Report

Jeff Shipp/Pokey Harris

Tab 10

Standards Committee Report

Donna Wright/Tina Gardner

Tab 11

Technology Committee Report

Jeff Shipp/Gerry Means/Stanley Meeks

Tab 12

911 Regional Coordinator Reports

**Tina Gardner/David Newberry/
Angie Turbeville/Stephanie
Conner**

Tab 13

Other

Pokey Harris

Adjourn

****Please reference the 2020 master calendar and NC 911 Board website for upcoming Committee and Board meetings. Notices will be sent prior to all meetings.****

