

North Carolina 911 Board Meeting
MINUTES
Banner Elk Room
3514 Bush Street, Raleigh, NC
February 23, 2018
10:00 AM – 12:00 PM

<u>Members Present</u>	<u>Staff Present</u>	<u>Guests</u>
David Bone (NCACC) Martin County	Niki Barnes (DOT)	Ron Adams, Southern Software
Secretary Eric Boyette (NC CIO) Board Chair	Tina Bone (DIT)	Tara Battle, Pasquotank-Camden 911
Heather Campbell (CMRS) Sprint	Richard Bradford (DOJ)	Randy Beaman, CCES
Eric Cramer (LEC) Wilkes Communication (WebEx and phone)	Ronnie Cashwell (DIT)	Rachel Bello, Wake Co
Chuck Greene (LEC) AT&T	Danette Jernigan (DIT)	Pam Brown, Pasquotank-Camden 911
Len Hagaman (Sheriff) Watauga County	Gerry Means (DIT)	Susan Davis, Mooresville
Greg Hauser (NCSFA) Charlotte Fire Department (WebEx and phone)	Marsha Tapler (DIT)	Greg Foster, Alexander Co 911
Jeff Ledford (NCACP) City of Shelby PD (WebEx and phone)	Richard Taylor (DIT)	Jeff Holshouser, ADSC
John Moore (VoIP) Spectrum Communications		Adam Johnson, CCES
Mike Reitz (APCO) Chatham Co 911		Christine Moore, Guilford Metro 911
Jeff Shipp (LEC) Star Telephone		Melanie Neal, Guilford Metro 911
Jimmy Stewart (NCAREMS) Hoke Co 911		Jerry Newell, Pasquotank-Camden 911
Slayton Stewart (CMRS) Carolina West Wireless		Dominick Nutter, RWECC
Amy Ward (LEC) CenturyLink (WebEx and phone)		Crystal Owen, Pasquotank-Camden 911
Donna Wright (NENA) Richmond Co Emergency Services		Phil Penny, MCP
		Angie Schulz, RWECC
		Craig Schulz, MCP
		Brian Smith, AT&T
		Mary-Alice Warren, DIT
<u>Members Absent</u>	<u>Staff Absent</u>	<u>WebEx Guests</u>
Andrew Grant (NCLM) Town of Corneliusz		Joshua Briggs, AT&T
Niraj Patel (CMRS) Verizon		Nick Brown, Surry Co 911 Comm
		Stephanie Conner, Surry Co 911 Comm
		Greg Dotson, Rutherford Co 911
		Brian Drum, Catawba Co 911
		Brad Fraser, Shelby Police Dept
		David Gay, Durham Emer Comm
		Ryan Hargreaves, Cary Police Dept

		Jim Lockard, Federal Engineering
		Jesus Lopez, DIT
		James McGuinn, Polk Co Comm
		Barry Ritter, Ritter Strategic Services LLC
		Candy Strezinski, Iredell Co
		Bruce Williams, Mobile Comm America
		Brenda Womble, Wilson Co ECC
		Doug Workman, Town of Cary 911 Center

Call to order—Chairman Boyette called the meeting to order at approximately 10:00 AM, thanking all Board and committee members for their dedication to and efforts on behalf of 911. He then asked for a moment of silence to be observed in response to the Parkland, FL school shooting tragedy.

Roll call—Mr. Taylor called the roll of participants he expected to be attending online. Eric Cramer, Greg Hauser, Jeff Ledford, and Amy Ward responded they were online. Andrew Grant and Niraj Patel did not respond.

1. Chairman’s opening remarks—Chairman Boyette asked Mr. Taylor to proceed with the day’s telecommunicator recognitions. Mr. Taylor played recordings of the 911 calls placed by staff at the Pasquotank Correctional Institution during an attempted prisoner escape and subsequent fire on October 12, 2017, as well as recordings of some of the news broadcasts which followed the event. Mr. Taylor remarked upon how heartbreaking the events of that day were: two employees were killed during the attempted break-out, and within four days two more had died from injuries they sustained. He observed that as the recordings demonstrated, there was much confusion as the events unfolded, both at the institution and the 911 center. That said, however, he underscored the unbelievable performance of the staff on duty that day at Pasquotank-Camden 911, not only in handling the 911 telephone calls, but also in dispatching and monitoring radio traffic from the myriad units responding. He then invited those staff members to come forward, and asked Pasquotank-Camden 911 Director Jerry Newell to step to the podium to provide more detail.

Mr. Newell introduced Tara Battle, Crystal Owen, and Pam Brown, the telecommunicators on duty that day with Lyteshia Riddick, who could not attend today’s meeting. He mentioned that Ms. Owen had come out of the communications center floor looking for Assistant Director Kylie Felton, and when she saw Mr. Newell and said “We have an incident,” he could immediately tell from her voice that this was not run-of-the-mill. Ms. Felton immediately went into the center to assist with the inbound phone calls and helping the TCs in getting the right resources on the way, while Mr. Newell, who is the county’s EMS Director as well as 911 Director, immediately went to the prison facility in his role as a paramedic, assisting with triage and transporting patients to the hospital. He observed it was a very stressful day for everyone involved, and commended “these ladies” for handling it superbly, congratulating them on this award.

Mr. Taylor read aloud the text on the plaque (and displayed onscreen) presented to the team (please see <https://files.nc.gov/ncdit/documents/files/02232018%20Agenda%20Book%20-%20Live.pdf> page 7), then added, “Y’all did an awesome, awesome job!” Chairman Boyette interjected that Department of Public Safety Secretary Hooks had asked him to convey his thanks and congratulations as well. After photos and applause, Mr. Newell asked everyone to excuse them for leaving, explaining that they had to return to the county to attend a retirement party for their County Manager.

Before they could leave, however, Mr. Taylor referred to a news release David Bone had shared with him announcing that Mr. Newell was going to be returning to EMS full-time and Kylie Felton would be taking over the 911 Director duties effective March 1st, and asked Mr. Newell to speak to that. Mr. Newell acknowledged that was correct; that since he took over the responsibilities of director for both EMS and 911 nine months ago, he has discovered that each agency absolutely needs its own dedicated director. He wistfully added that if he can ever be an advocate for the amount of work that goes into 911 that people on the outside do not see, either with county

government or specific agencies' 911 governing bodies (boards), please call him to allow him to offer testimony to help make that clear. He admitted that despite having served in emergency services for over twenty-six years, including a several year stint as a telecommunicator, when he agreed to add 911 to his directorial responsibilities, he had no idea of all that goes on behind the scenes at a 911 center. He added that lots of great things are happening in 911, and thanked the Board for all it has done to make those great things possible.

2. Ethics Awareness/Conflict of Interest Statement—Chairman Boyette read the Ethics Awareness/Conflict of interest statement printed in the agenda. No conflicts or potential conflicts were cited by any Board members.

3. Public Comment—Chairman Boyette read the invitation to public comment printed in the agenda, but no one had pre-registered to speak and no one present or on the phone asked to.

4. Consent Agenda—Mr. Taylor indicated that since he had received no comments or questions regarding the copy of the January 26, 2018 meeting minutes he distributed earlier in the week, they would stand as presented. He reported \$26,512,713.17 is encumbered in the grant fund, with an unencumbered balance of \$11,662,419.55. With expenditures amounting to only \$510.00 last month from the NG911 Fund, he stated that the current balance is \$20,379,723.00. He speculated that following the first PSAP deployment on the ESINet, scheduled for next month, the Board will see larger expenditures being paid from this fund. He advised that \$325,079.00 had been disbursed from the CMRS fund last month, leaving a balance in that account of \$5,295,556.00. Mr. Taylor noted that the PrePaid CMRS revenue amount of \$1,319,145.00 paid into the PSAP Fund was not unusual for this month, since PrePaid providers have the option to submit monthly or biannually, with one of the biannual submissions having contributed to this seeming bump in revenue. With that revenue, the PSAP Fund balance stands at \$9,586,264.00. Jeff Shipp offered a motion to accept the Consent Agenda as presented, Donna Wright seconded, and the motion carried unanimously.

5. Executive Director Report—

a) Agenda for upcoming PSAP Manager meetings—Mr. Taylor announced that the first of the spring regional PSAP Manager meetings will be coming up in two weeks, then displayed a copy of the draft agenda which staff intends to follow in each of the four regions (please see page 56 of the agenda book at <https://files.nc.gov/ncdit/documents/files/02232018%20Agenda%20Book%20-%20Live.pdf>). He spoke briefly about each of the topics appearing on the agenda, explaining the rationale behind including each. He mentioned that the first regional meeting will be in Asheville, the second in Roanoke Rapids, the third in Wilmington, and the fourth in Lexington, immediately preceding the next 911 Board meeting. He added that Ronnie Cashwell had encountered difficulty in finding a suitable meeting space for that fourth regional meeting—all of the “usual venues” in the area were already booked—but he had succeeded in reserving the Richard Childress Racing Headquarters, which totally pleased Gerry Means and Pokey Harris, both die-hard NASCAR fans, and that’s where both the PSAP Manager meeting and the next 911 Board meeting will take place.

b) Update on grant awards—Mr. Taylor reminded everyone about the Grant Committee’s determination at the last meeting that he should schedule a meeting with representatives from Franklin County, Halifax County, and Warren County regarding their three individual, yet mutually dependent, grant applications prior to the Grant Committee’s being able to determine the details of those awards. He reported that had been difficult to orchestrate, but a meeting is now scheduled for next Monday. He noted that aside from those three, all the other grant award recipients have accepted their awards and the contracts are ready for him to sign and send either this afternoon or the first thing Monday morning.

c) Update on state plan project—Due to his decision to retire at the end of April, Mr. Taylor advised he has changed the plan for a state plan update since it was discussed at the December work session. He opined that it would not be fair of him to unload a state plan project on his replacement, so he has determined to hire a facilitator who has experience with running a 911 system at the state level, has hands-on experience in doing Next Generation, IP based 911, and who has experience working with PSAPs. He advised he has found such an individual, and in addition to meeting all these requirements, that individual is also going to produce the report, i.e. “He is going to do everything.” Mr. Taylor said they are presently negotiating pricing and statement of work, etc.,

and hope to have the report ready to present at the September 11, 2018 911 Board meeting, which will be taking place at the annual NC APCO/NENA conference in Cherokee.

David Bone asked if Board members still need to submit a candidate each to Mr. Taylor to participate in the focus group as discussed in December. Mr. Taylor replied yes, that still holds true, and he would appreciate receiving those names by March 1st. He added the fellow who is doing this absolutely still wants to work with and receive input from the focus group, recognizing the value of that input.

Mr. Taylor took a moment to speak to how diversion of 911 funds will prevent states from receiving federal 911 grants, and how West Virginia had been singled out for that in the FCC report due to having spent its 911 funds on radio equipment and towers for its highway patrol. Donna Wright offered that diversion of funds was addressed by commissioners at 911 Goes to Washington, and last year's legislation to allow NC SHP access to 911 Board grants was among the topics discussed. Mr. Taylor advised he and Richard Bradford had met with NC SHP this week and felt that it was a very good meeting. He proposed that adding them to the 911 system through the ESINet would be a way for them to benefit from a 911 Board grant, but told them up front that if they expect to pay for radio related expenses with grant funds it will not fly.

Mr. Bone asked Mr. Taylor when he expects the state plan facilitator will want to engage the focus group, and Mr. Taylor said he hoped before April. Mr. Bradford observed the mechanics of the purchasing process still need to be walked through, but based upon the statement of work that was drafted and sent there is a clear schedule. He added that one salient point he would mention is that there is an anticipation of doing a lot of this through WebEx sessions as well as in-person sessions, so that may help facilitate participation and scheduling.

d) Pasquotank Co grant extension request—Mr. Taylor advised that the grant awarded to Pasquotank County last year has come up against several delays, so they are requesting an extension to June 2019. He thanked David Bone for the help Martin County has provided to Pasquotank, then advised the staff recommendation is to approve the extension request. Donna Wright offered a motion to approve, John Moore seconded, and the motion carried unanimously.

6. 911 Funding Committee report—

a) Overflow position policy appeal—Funding Committee Chair David Bone reminded everyone of the appeal Randolph County filed for a review of the 911 Board's overflow position policy, which was referred to the Funding Committee at the last Board meeting. He advised the committee met with Randolph County at its meeting on Wednesday, offering he felt there was good dialogue and productive discussion. He reported that the committee felt like there was some reason to revisit the policy and try to provide clarity, so the item was tabled until the committee has an opportunity to look into it further, adding that Mr. Bradford is helping with that. He said they will be revisiting the policy at the next Funding Committee meeting.

b) Approval of secondary PSAP funding—Mr. Bone reported that Mooresville PD is seeking back-up PSAP status with Iredell County and meets the requirements of the Board's secondary PSAP funding policy adopted in 2014, then asked Mr. Taylor to provide some further information about the request. Mr. Taylor displayed a copy of the policy onscreen, reviewing the history leading up to its adoption and explaining how distributing 911 funding to a secondary PSAP works. He then displayed a copy of the interlocal agreement between Mooresville PD and Iredell County, providing some history relative to that as well, and explained how the 911 funding amount to be distributed to Mooresville PD had been calculated. Mr. Bone told Chairman Boyette this item is coming before the board from the committee with a unanimous recommendation to approve. Chairman Boyette called the vote on the recommendation, which carried unanimously.

c) Reconsideration request policy—Mr. Bone displayed onscreen a copy of a draft funding reconsideration policy (see <https://files.nc.gov/ncdit/documents/files/02232018%20Agenda%20Book%20-%20Live.pdf> pp 75-76) created by the funding committee in an effort to provide clarification to PSAPs about the funding reconsideration process. He added that this, too, comes before the Board with a unanimous recommendation from the funding committee for approval. He asked Marsha Tapler to provide further explanation, which she did, summarizing that it helps staff and the PSAPs maintain a timeline so that reconsideration requests can be processed in a timely manner. Mr. Bradford noted that an additional clause had

been added to paragraphs A.3 and B.6 since this draft was created, stating that PSAP representatives may either attend meetings of the Funding Committee in person or by participating through a conference call or WebEx session or the like. Mr. Bone noted that the Board has determined on many occasions that PSAPs have sought funding through grant applications which would more easily have been considered and dealt with through funding reconsiderations, observing that was also part of the impetus to clarify this process. Chuck Greene mentioned that the effective date will be January 1, 2019, with Marsha Tapler explaining that will be the beginning of the next PSAP budgeting cycle, which will allow PSAPs to determine what their funding needs are. Chairman Boyette called the vote on the committee recommendation, which carried unanimously.

d) FY 2018-2019 911 fee analysis discussion—Advising this topic was being brought up now in order to prepare the Board for further discussion and a vote at its next meeting, Mr. Bone reminded everyone about how the Board has felt in the past that it did not have enough data available to it to substantiate a change in the fee when the time came for its annual March review of the 911 fee. This year he feels there is a better understanding of what the implications of implementing NextGen 911 will be on the 911 Board's budget, so he has asked staff to analyze the data and project potential scenarios for consideration. Mr. Taylor displayed a copy of the proposed 911 Board budget onscreen, followed by several spreadsheets projecting the impact various potential changes to the 911 fee would have upon it. Marsha Tapler explained each sheet in detail, and when she finished, Mr. Taylor noted that fifty-five PSAPs are at some point in the readiness phase for onboarding to the ESINet, and he speculated they will probably all be deployed within the next fiscal year, which will substantially trim the NextGen fund. In anticipation of the need for the additional funding this deployment is expected to present, Mr. Taylor related that the staff recommendation is to increase the 911 fee to 70¢ in March, to become effective July 1, 2018. He reiterated that this information is being presented so it can percolate for a month; no vote will be taken today.

7. Education Committee report—Education Committee Chair Jimmy Stewart provided an update on the Telecommunicator Training Certification Stakeholder Meeting coming up on Thursday, April 12, at the Embassy Suites in Greensboro. He advised the committee has identified approximately twenty-five stakeholders, in addition to the Board, and has sent invitations to all of them. He displayed a draft agenda onscreen (please see <https://files.nc.gov/ncdit/documents/files/02232018%20Agenda%20Book%20-%20Live.pdf> page 86), while advising that a facilitator will be selected to run the meeting, and touching upon what he expects to happen during the meeting.

Mr. Stewart next displayed onscreen a draft copy of the *Recommendations for Telecommunicator Training and Standards* (please see <https://files.nc.gov/ncdit/documents/files/02232018%20Agenda%20Book%20-%20Live.pdf> pages 88-90) drafted by a subcommittee of the Education Committee comprised of Angie Shultz, Jeryl Anderson, and Grayson Gusa. Mr. Taylor asked Angie Schulz to comment upon the draft, and she related the process the subcommittee went through to develop the document. She advised they looked at national programs as well as programs already used in North Carolina, and determined that they felt there should be a state standard for TC training, that it should consist of a minimum of forty hours of training, and that it should reflect what the Board and the PSAP community agree upon. She pointed out that they did not think they should choose any existing program, as there is no one program which fits all of North Carolina's diverse PSAPs' needs. They tried to figure out processes, but found there were questions they felt they could not answer, including what to do about enforcement, so there are still some unanswered questions which they hope the other stakeholders will be able to help them sort out. Mr. Taylor observed the document is marked "FOR APPROVAL" because it is not intended to be final; rather than being set in stone, it is meant to be a starting tool. He praised the Education Committee and the subcommittee for the work they have done on this very sensitive topic, commending Committee Chair Stewart especially.

Chuck Greene asked what is expected as the product of the April 12th meeting, i.e. what is the goal? Mr. Stewart replied that above all, he wants to gain the input of the stakeholders, to see if they feel the project is moving in the right direction, if they think it will meet the needs of North Carolina, or if it needs to be changed in any way. Mike Reitz asked if Board member attendance at the meeting would be problematic from an open meeting laws standpoint. Mr. Bradford replied it would not, explaining that the meeting is an open forum convened for the purpose of gathering information, and the presence of Board members doesn't really matter because there is no Board business to be conducted, no votes to be taken, etc., so it is not really a meeting of the Board.

Chairman Boyette asked Mr. Stewart to restate the committee recommendation, i.e. what the Board is voting on. Mr. Stewart replied the committee recommendation is for the Board to approve the *Recommendations for Telecommunicator Training and Standards* document presented today as a beginning for the certification process; to present it at the Stakeholders Meeting on April 12th, subject to change as/if necessary by the committee/subcommittee in the interim; and to use this document as a 'going forward point' to serve as a catalyst to developing a state telecommunicator certification. With no further discussion forthcoming, Chairman Boyette called the vote on the recommendation, which carried unanimously.

10. Technology Committee Report—Technology Committee Chair Jeff Shipp opened by reporting all projects remain on schedule. He announced that the committee's next meeting is next Tuesday, February 27th, at 2:00, and welcomed Board participation. Remarking, as he had at the last Board meeting, how happy he is to see Gerry Means *still* on board as a staff member, Mr. Shipp turned the report over to him.

a) Update on ESINet deployment—Mr. Means characterized his arrival on staff as an immersion—drinking from the fire hose, so to speak—so getting out and spending time at PSAPs has been very enlightening. He observed that one of the things that he first saw is the need to drive a lot of things in parallel—that one thing about an IP environment which is very important is defining processes and policies. In order to develop those processes and policies, creating those guidelines, he added, one has to understand the terminology being used—and IP introduces an entirely new terminology. Because of that, he stressed he wants to be sure everybody 'is on the same page' regarding terminology, citing as an example a discussion staff had earlier this week about what constitutes 'end of life', which has an entirely different meaning to him in an IP environment than what PSAPs (and the Board!) commonly envision. To that end, he will be creating a glossary to facilitate common understanding of terminology.

Recalling the PSAP surveys he spoke about at the last Board meeting, Mr. Means reported he has received sixteen responses so far, marking the beginning of the gathering of information to build a Configuration Management Database, or CMDB. He advised that ITIL and the ITIL specifications around service management will be the guideline for how the project team will build it. He said they have distilled down AT&T's thirty-page document for collecting this information to a twenty-nine question survey that captured a lot of the pertinent data they need. He encouraged any PSAP managers listening today to send the survey in if they haven't already. He observed the receipt of that data is going to drive the use of Dynamic 365, a Customer Relationship Management (CRM) program being provided by the state that can be used to align a lot of the processes, technical and financial, used by the Board staff and PSAPs into a fairly seamless system. He offered that the ultimate goal of using that, once it is up and going, is to provide PSAPs a web portal access which enables them to see their data, see their performance requirements, see their financials, and including rules that are built to drive how Board staff and PSAPs interact.

Mr. Means pointed out that this does move the Board to a different direction, since it is now managing a contract at a statewide level and there are certain things that both the Board and the project team are going to need to know. He said that the team is currently developing the rules for that, and many meetings have already been scheduled over the next two weeks to flesh that out, working with Jamie Woods' team to develop a statement of work. Once that is put out, he speculated someone will have been hired to begin to build the framework of what this looks like. He added that instead of gathering data through collection of answers to 'free form' questions they are going to develop questions for which they will provide the available answers (i.e. 'multiple choice'), so answering the question becomes a selection process rather than a creation process, which he characterized as sort of a change of mindset.

Mr. Means reported they are also thinking about staffing for the NMAC, which is going to require personnel to have command of a fairly special skill set. He offered that he and Mr. Taylor met with a staffing firm some weeks ago, and Mr. Means has put out feelers himself, to identify what those skill sets look like. He said he is expecting a first report back from the vendor on Monday as to what he's found. He added that some obvious skill sets would include IP networking proficiency; ITIL Foundation certifications, because those are the standards they want to use in terms of what is service management, what is release management, what is change management, etc. (he observed all of those things have to have structure, and the policy and accepted norms for how that happens within the ITIL Foundation); network security proficiency/certification; and perhaps most important, PSAP experience, so that they can speak that language.

Mr. Means added that he is still negotiating within DIT for a location in the data center(s) to house the NMAC, since they already have a 24/7 operation and all the accoutrements that go with it. Chairman Boyette instructed him to let him know if he needed any help with that, sparking laughter around the room.

Returning to the PSAP survey responses, Mr. Means reported he had performed some manual analyses which revealed many commonalities, which led him to comment on how using the CRM tools to automate those analyses will be so beneficial. He also observed that in going out to talk to the individual PSAPs he has learned that there are a lot of things that 'they don't know they don't know'. He remarked that he found it interesting that although PSAPs may be entities unto themselves, they still frequently rely heavily on their host county's or city's non-911 infrastructure, for example in the instance of administrative phone lines, and he sees an opportunity for improving those inter-dependencies in the adaptation to IP, complementing the NextGen 911 project. He concluded his comments by praising AT&T, saying he feels the project team has a great working relationship with them.

b) GIS RFP update--Mr. Taylor reported the GIS RFP final responses were due yesterday, and multiple responses were received. He said the procurement office is reviewing them, will be posting them to the secure Board review website probably by Monday, and that the evaluation team has already been put together, its members 'chompin' at the bit' to begin review and evaluation.

Other items—Chairman Boyette related that another county has been hit with cybersecurity challenges, and he wanted to share with Board members and counties/cities that DIT partners with the National Guard with a fusion center cyber-team, advising that DIT was ready to help Davidson County immediately with four National Guardsmen under contract for that purpose. He asked everyone to share that DIT is available to help, and wants to help, not as Big Brother, but as a partner—not only to help, but also to defend. He encouraged everyone to feel free to share his contact information, noting that he had received a personal call from Sheriff Carmichael in Mecklenburg County when they got hit asking him if DIT could help, and DIT was able to reroute traffic away from the impacted area, re-establish DCI connectivity, and take several other steps to help.

Mike Reitz recalled earlier Board conversations about possibly initiating a statewide threat assessment project for PSAPs, noting that Chatham County is about to go forward with such an assessment at its own expense, and opined that he feels that is something the Board should continue to look at funding. Mr. Taylor said he has already gotten one quote from a company that partners with ECaTS, and is seeking more, noting it is one of the projects he wants to see wrapped up before he retires.

Chairman Boyette reminded everyone about upcoming committee meetings as listed at the end of the agenda, again encouraging everyone who can to attend. He also drew attention to his upcoming "Roadshows", with Durham 911 coming up on Wednesday, February 28th, and Davidson County 911 on Thursday, March 23rd, in conjunction with the PSAP Manager meeting there, asking folks to join him for those as well.

Mr. Taylor displayed the 24/7 telecommunicator chair from Corrections Enterprises mentioned at the last Board meeting. He said Mike Reitz had sat in it the other day and did not like it. Noting its capacity of 450 lbs., Mr. Taylor pointed out the multiple adjustments that can be made to its configuration. He added he had shown the \$1,075.00 chair to the Funding Committee at its last meeting, and members had asked if there were other varieties available, so he has requested more samples. He added that Jeff Shipp will be carrying this chair to Sampson County for the PSAP there to test-drive, since they are presently in the market for chairs. As he had mentioned at the last Board meeting, these chairs come with a ten-year warranty, and are about half the cost of other commercially available offerings.

David Bone mentioned the Funding Committee meeting information provided in the agenda is incorrect; the new date/time is Wednesday, March 7th, at 3:00, and participants are welcome to attend via WebEx. Mr. Taylor noted that staff will be in Buncombe County that day, so they will be attending via WebEx.

Mike Reitz asked if a determination will be made regarding whether or not there will be two grant application cycles this year, since that appears on the agenda for the regional PSAP Manager meetings, and Mr. Taylor replied his goal is to have something before March 15th.

Mr. Taylor noted that the ESINet deployment scheduled for Raleigh-Wake ECC has tentatively been moved to March 14th, but due to some phone system issues they are presently working to resolve, it may be pushed out further.

Adjourn—Chairman Boyette adjourned the meeting at 11:49 AM.