

Closing Remarks

North Carolina 911 Board Standards Committee Thursday, November 5, 2020

Thursday, November 5, 2020 Via Simultaneous Communication 10:00 a.m. – 12:00 p.m.

<u>Tab</u>	<u>Topic</u>	<u>Presenter</u>
1.	Welcome	Pokey Harris
2.	Chair Opening Remarks	Donna Wright
3.	Roll Call	Tina Gardner
4.	Approval of the October Minutes	Donna Wright
5.	Adhoc Committee changes on policy	Stephanie Conner
6.	Reviewer Training	Tina Gardner
7.	2020 Goals	Donna Wright
	a. Where we are	
8.	2021 Goals	Donna Wright

Donna Wright



North Carolina 911 Board Standards Committee Meeting Minutes

Thursday, October 1, 2020 10:00 a.m. – 12:00 p.m. Microsoft Teams, Raleigh, N

Microsoft Teams, Raleigh, NC
Meeting was conducted via use of simultaneous communication

Members on	Staff on Phone	Others on Phone
<u>Phone</u>		
Donna Wright	Pokey Harris	
Christy Shearin	Tina Gardner	
Greg Coltrain	Angie Turbeville	
Greg Foster	David Newberry	
Greg Hauser	Stephanie Conner	
Jason Steward	Marsha Tapler	
Dominick Nutter	Kristen Falco	
Buddy Martinette	Gerry Means	
Perry Davis	Richard Bradford	

Topic

- Welcome Pokey Harris opened with some welcoming remarks; thanked Donna Wright again for her service and congratulated her on her years of service as she is now retired from Richmond County.
- 2. Chair Opening Remarks Donna Wright thanked Pokey Harris and welcomed everyone and is enjoying her retirement so far!
- 3. Roll Call Tina Gardner called roll. All attendees were by telephone or TEAMS only.
- Approval of the June Minutes Greg Foster made the motion to accept the minutes and Dominick Nutter seconded. All in Favor to accept minutes.

Peer Reviewers

 Thomas Brubaker – Dominick Nutter made a motion to accept reviewer and Greg Foster second. All in Favor

Approval of Reviewer Thomas Brubaker				
Committee	Vote to	Vote to Not		
Member	Approve	Approve		
Donna Wright	X			
Christy Shearin	Х			
Greg Coltrain	Х			
Greg Foster	Х			
Jason Steward	Х			
Dominick Nutter	Х			
Buddy Martinette	Х			
Perry Davis	Х			

 Brian Greer – Greg Foster made a motion to accept reviewer and Dominick Nutter second. All in Favor

Approval of Reviewer Brian Greer				
Committee	Vote to	Vote to Not		
Member	Approve	Approve		
Donna Wright	X			
Christy Shearin	X			
Greg Coltrain	X			
Greg Foster	X			
Jason Steward	X			
Dominick Nutter	X			
Buddy Martinette	X			
Perry Davis	X			

 Jason Steward - Greg Hauser made a motion to accept reviewer and Greg Coltrain second. All in Favor

Approval of Reviewer Jason Steward				
Committee	Vote to	Vote to Not		
Member	Approve	Approve		
Donna Wright	Х			
Christy Shearin	X			
Greg Coltrain	Х			
Greg Foster	X			
Jason Steward	X			
Dominick Nutter	X			
Buddy Martinette	Х			
Perry Davis	X			

- 6. Peer Review Schedule Tina Gardner then discussed the peer review schedules for next year. Tina Gardner spoke on the schedule that Angie Turbeville has created, and the RC's intend to try and finish up everyone's initial review in 2021 and do the second reviews for those who are due.
- 7. Telecommunicator Training Policy Update Stephanie Conner presented the Policy that was created by Chief Marinette, Chairman of the Standards/Education AdHoc Committee. This policy was for tracking the new training and EMD requirements in the peer review process. Stephanie Conner read the policy and asked Chief Martinette if he had anything to add. Chief advised that he did not.

Jason Stewart had some discussion on a possible grandfather clause for certifying employees who are currently at a PSAP. He also asked would there be a time frame for the TC Certification. Chief Martinette deferred comment to Mr. Bradford who stated this applied to all TC's and the intent was to give new hires time to obtain certification. Mr. Bradford advised there was not a time limit per se to be done, only to have everyone certified.

There was discussion also about adding a clause of circumstances beyond control, i.e., COVID not allowing training to occur, and Pokey Harris advised she thought a governors order would cover that and Mr. Bradford advised that session law would actually cover circumstanced beyond control in a situation such as this.

8. Closing Remarks – Donna Wright and Pokey Harris gave closing remarks and the meeting was adjourned.

NC 911 Board 2020 Goals

Approved by NC 911 Board, Friday, December 6, 2019

Goal (Per Committee Initiative)

Completetion Date

Education	
Complete development of training standards and implementation, in	December 31, 2020
collaboration and consultation with the Standards Committee	
Develop an information sharing program to effectively communicate	Ongoing
Board and Staff's vision, initiatives and responsibilities for NG911 and	
other state projects.	
Develop processes to ensure the implementation of telecommunicator	December 31, 2020
training and EMD certifications defined in statute 143B-1406 (f)(4a)	
and 143B-1406(f)(5b)(b) for funded PSAPs.	
Explore the feasibility of expanding Board sponsored training in	Ongoing
conjunction with the Community College system.	
Funding	
Developing a funding model that takes into consideration the	
implementation of NextGen 911 technologies.	June 30, 2020
Explore the feasibility of a hosted CAD solution and hosted CAD	
servers that would be purchased by the NC 911 Board, located at the	
NC DIT data centers, to assist all PSAPs as they start to migrate to	
NextGen technologies.	Ongoing
Determine a strategy and develop a policy to address, investigate,	
and explore options with how to manage excessive PSAP fund	
balances.	June 30, 2020
Standards	
Review and update potential verbiage of the Rules in order to prepare	
for the long process of updating them.	Ongoing
Evaluate the newly passed legislation to include the verbiage, if	
necessary, or if the new language does not require an addition to the	
rule, establish a policy/procedure to accommodate the new	
legislation.	Ongoing
Consider how a "checks and balance" would occur if there are new	
requirements.	Ongoing
Technology	
Develop policy perspectives regarding the impact of NG911 on	
backup centers in the NextGen environment.	June 30, 2020
Commit to 60 PSAP migrations to the ESInet. Goal is to map a	
potential conversion plan to meet or exceed the migration goal.	December 31, 2020
Develop policies and rules regarding the implementation of the i3 GIS	
dataset.	June 30, 2020