



AGENDA

**NORTH CAROLINA 911 BOARD
 FUNDING COMMITTEE
 Thursday, July 23, 2020
 Via Simultaneous Communication
 1:00 p.m. – 3:00 p.m.**

<u>Tab</u>	<u>Topic</u>	<u>Presenter</u>
1.	Roll Call.....	Kristen Falco
2.	Executive Director's Opening Remarks.....	Pokey Harris
3.	Chair's Opening Remarks.....	David Bone
4.	Approval of June 2020 Minutes <i>(Roll Call Vote Required)</i>	David Bone
5.	Asheville PD Secondary Status <i>(Roll Call Vote Required)</i>	Stephanie Conner
6.	Motorola AIS and Integration Eligibility <i>(Roll Call Vote Required)</i>	Pokey Harris
7.	FY2021 Funding Reconsiderations Update.....	Marsha Tapler
8.	PSAP Report Status Update.....	Kristen Falco
9.	Closing Remarks.....	Pokey Harris/David Bone
	Adjourn	





**North Carolina 911 Board
Funding Committee Meeting
MINUTES
June 18, 2020
1:00pm – 3:00pm
Microsoft Teams, Raleigh, NC**

Meeting was conducted via use of simultaneous communications

<u>Members on Phone</u>	<u>Staff on Phone</u>	<u>Staff Not Present</u>
Randy Beeman	Richard Bradford	Ronnie Cashwell
David Bone	Stephanie Conner	
Allen Cress	Pokey Harris	<u>Others on Phone</u>
Chuck Greene	Kristen Falco	Roman (?)
Len Hagaman	Tina Gardner	Vic Williams
Del Hall	Gerry Means	Brenda Womble
Melanie Neal	Stanley Meeks <i>(Joined at 1:37pm)</i>	336-594-2494(Caller not identified)
Candy Miller	David Newberry	Jeff Shipp
Stephanie Wiseman <i>(Joined at 1:18pm)</i>	Marsha Tapler	Kenneth Everett
	Angie Turbeville	Kevin Hardy
<u>Members Not Present</u>		C Shearin
Jason Barbour		Andy Le Beau
Stacey Gonyer		Ellis Frazier

1. Roll Call –

The meeting was called to order at 1:00 pm by Mr. Bone. Ms. Falco proceeded to call the roll.

2. Executive Director Opening Remarks –

Mrs. Harris gave an update on the efforts of staff’s outreach to the PSAP’s continuing because of COVID-19. Mrs. Harris announced that Tracy Doaks, the Secretary and State CIO with NC Department of Information

Technology announced her resignation, effective August 1st, 2020 and had taken a position as the president and CEO of MCNC. She also announced that Stacey Gonyer would be leaving her employment with Sprint effective August 17, 2020 and would no longer be serving on the 911 Board and Funding Committee. In place of Stacey, Greg Coltrain will begin serving on the Funding Committee in August 2020.

3. Chairs Opening Remarks –

Mr. Bone thanked Mrs. Harris for her updates, and expressed his appreciation of Stacey Gonyer’s participation as a Funding Committee member and as a member of the 911 Board.

4. Approval of May 2020 minutes (Vote Required)-

Mr. Bone asked if anyone had any revisions to the May Funding Committee meeting minutes, Mrs. Falco advised that the roll call votes would be added to show committee member votes on action items, and Ms. Neal advised that Lewis Cheatham needed to be added as an attendee. Mr. Bone requested a motion to approve the May 2020 minutes with suggested revisions. Candy Miller made the motion, Allen Cress seconded; motion carried.

Approval of May 2020 Minutes		
Committee Member	Vote to Approve	Vote to Not Approve
Randy Beeman	X	
David Bone	X	
Allen Cress	X	
Chuck Greene	X	
Len Hagaman	X	
Del Hall	X	
Melanie Neal	X	
Candy Miller	X	
Stephanie Wiseman(Not present during vote)		

5. Funding Reconsiderations -

a) FY2020 Reconsideration Update

Marsha Tapler advised that the reconsiderations for FY2020 had come to a close with the end of the fiscal year, and there would be no more FY2020 reconsiderations presented to the funding committee.

b) FY2021 Reconsideration Requests **(Votes Required)**-

i. Boone Police Department-

Boone Police Department requested a funding reconsideration request of \$29,169.90, plus a 10% carry-forward amount of \$16,362.30, for a total reconsideration request of \$45,532.20 to assist paying for their phone system which was leased prior to September 22, 2017. The current distributions to Boone Police Department do not cover the costs of the allowable expenditures of the communications center, and so Boone Police Department are planning to submit reconsideration requests annually until the five-year rolling average would cover the allowable operational expenditures. It was staff's recommendation to approve the funding reconsideration. Chuck Greene made the motion to approve staff's recommendation, seconded by Len Hagaman; motion carried.

Approval of Boone Police Department Reconsideration Request		
Committee Member	Vote to Approve	Vote to Not Approve
Randy Beeman	X	
David Bone	X	
Allen Cress	X	
Chuck Greene	X	
Len Hagaman	X	
Del Hall	X	
Melanie Neal	X	
Candy Miller	X	
Stephanie Wiseman	X	

ii. Rutherford County 911 Communications-

Rutherford County 911 Communications requested a funding reconsideration in the amount of \$188,879.15 for the purchase of eligible radio equipment, as well as an additional \$40,762.91 to allow for a 10% carry forward amount. 911 Board Staff

recommended approval of the request. Melanie Neal made the motion to approve and was seconded by Del Hall; motion carried.

Approval of Rutherford County 911 Communications Reconsideration Request		
Committee Member	Vote to Approve	Vote to Not Approve
Randy Beeman	X	
David Bone	X	
Allen Cress	X	
Chuck Greene	X	
Len Hagaman	X	
Del Hall	X	
Melanie Neal	X	
Candy Miller	X	
Stephanie Wiseman	X	

c) FY2021 Reconsideration Updates-

Mrs. Tapler gave a brief update on pending funding reconsiderations expected to come forward in the future funding committee meetings.

6. PSAP Fund Balance Discussion

Mr. Bone shared with the committee that a plan was in place to have the PSAP Assistance Team or "PAT" meet with those PSAPs who had excessive fund balances to learn how they intend to expend those funds, and ensure that their 5 year technology replacement plans were viable and up to date, had reliable cost estimates, had a timetable for technology replacement, and met the needs of the PSAPs. He also shared that once those PSAPs with excessive fund balance were addressed, the PAT would review those PSAPs that fund balances and distributions were too low to be able to afford technology replacements and eligible expenses. Staff plans to report further on this item at the October Funding Committee meeting.

7. PSAP Status Update

Mrs. Falco reported out financial staff's progress on completing reviews for all PSAPs for their FY 2018 reporting period and current status of reviews for the FY 2019 reporting period.

8. Executive Director's closing Remarks

Mrs. Harris thanked Kristen Falco for joining the Funding Committee meeting while on vacation. Mrs. Harris made committee members aware that she was slated to speak with human resources to discuss the hiring for the next financial review specialist.

The meeting was adjourned at 1:42pm.

DRAFT



Asheville PD Secondary Status Request Timeline and History

2003 – ILA between Asheville and Buncombe County to have a consolidated public safety communications center for the city and county.

2005 – Asheville City Council authorized the Asheville City Manager to execute an Addendum to the agreement setting January 2007 as the new completion date for the consolidated center.

2005 – A task force was established to be known as the “Consolidated Call Center Advisory Board”, herein, “Advisory Board”, consisting of five (5) members; the Sheriff, Emergency Management Services Director, Chief of Police of the City of Asheville, the Fire Chief of the City of Asheville and the President of Buncombe County Fire Chief’s Association. The purpose of the board was to establish policies and operational standards for the consolidated center.

2007 – A geo-diverse 911 phone system located at 164 Erwin Hills Road (Primary PSAP location Buncombe County) and 100 Court Plaza (Asheville PD location).

2008 – In July of 2008, Buncombe County moved to their new location of 164 Erwin Hills Road and at this time Asheville PD was still located at 100 Court Plaza.

2009 - September 2009 letter from Jerry Vehaun to Richard Taylor included “Addendum 2 To The Intergovernmental Agreement Between The City And County Dated September 2, 2003.” The letter explained that all three answering points would use a common infrastructure and that a split host of the telephone system facilitated a back up site which all three answering points could use.

2009 - Addendum 2 provides that the City would be financially responsible for 3 telecommunicator positions after 1 July 2009 (backdating this responsibility), and that the County would provide financial information to the City by 1 March each year for the City’s budget.

2009 -Addendum 2 provides that the City authorizes the County to dispatch all calls for service. Addendum 2 provides for an Advisory Board; identified as a “task force’ with representatives from the City PD, County Sheriff, City Fire, County Fire, and Emergency Management comprising 5 members. The Board’s purpose is to establish policies and operational standards. Addendum 2 provides that each party is responsible for its DCI certification and authorization.

2012 – David Dodd stated in email correspondence that Asheville PD and Buncombe County were co-located rather than being consolidated at the location of 164 Erwin Hills Road.

2017 – 911 Board staff discovered ineligible expenses on the 2016 revenue expenditure report for Buncombe County for Asheville PD.

2017 – Buncombe challenged the report on the basis of consolidation.

2017 – November 2017, J Vahaun confirmed to Marsha Tapler in an email through Vance Bell that in fact the PSAP (Buncombe and Asheville PD) were not consolidated.

2017 – It was determined that expenses would be at the cost of Asheville PD beginning 2018.

2017 – Secondary PSAP status discussions then began.

2017 - Emails and data collected showing that calls are received and transferred to complete the call taking process. Transferring calls for completing the call taking process aligns with the Boards' secondary PSAP funding policy.

2018 – Documentation requesting from the city and county showing ILA's and funding of the governing authorities. ILA's needed to be prior to 2010.

2020 – ILA's were received that date prior to 2010 and an updated ILA was submitted showing the future working relationship between the primary and secondary PSAP.

2020 – Documents were reviewed by Board staff and deemed appropriate to submit to the Funding Committee for secondary PSAP status approval for Asheville PD.

RESOLUTION NO. 20-03-09

RESOLUTION AUTHORIZING THE EXECUTION OF ADDENDUM #3 TO THE
INTERGOVERNMENTAL AGREEMENT BETWEEN THE CITY AND THE COUNTY DATED
SEPTEMBER 2, 2003 REGARDING THE JOINT 911 CALL CENTER

- WHEREAS, pursuant to N.C. Gen. Stat. § 160A-461, "[a]ny unit of local government in this State and any one or more other units of local government in this State ... may enter into contracts or agreements with each other in order to execute any undertaking;" and
- WHEREAS, on September 2, 2003, the City and County entered into an interlocal agreement creating a consolidated call center (herein "2003 Agreement"); and
- WHEREAS, on December 13, 2005, the City and County executed an addendum to the 2003 Agreement establishing a new completing date for the consolidated communication center; and
- WHEREAS, on September 25, 2009, the City and County executed a second addendum to the 2003 Agreement establishing a joint agreement for the operation of the communication center; and
- WHEREAS, the 911 Board has determined that the City and County joint communication center is not consolidated; and
- WHEREAS, since the City is not a primary PSAP, the City is eligible for funding as a secondary PSAP; and
- WHEREAS, both parties wish to amend the 2003 Agreement through a third addendum to allow the City to be a secondary PSAP and the County to use the secondary PSAP funding to pay for allowable expenditures related to the City's portion of the joint call center; and
- WHEREAS, the City of Asheville approved the execution of the third addendum to the 2003 Agreement on January 28, 2020.

NOW, THEREFORE, BE IT RESOLVED by the Board of Commissioners for the County of Buncombe as follows:

The Chairman of the Board of Commissioners is hereby authorized to enter into and sign the third addendum to the intergovernmental agreement between the City and County dated September 2, 2003.

ADOPTED this the 3rd day of March 2020.

ATTEST

**BOARD OF COMMISSIONERS FOR THE
COUNTY OF BUNCOMBE**

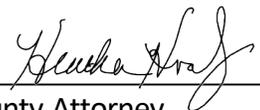


Lamar Joyner, Clerk

BY: 

Brownie Newman, Chairman

APPROVED AS TO FORM



County Attorney

RESOLUTION NO. 20- 22

RESOLUTION AUTHORIZING ADDENDUM #3 TO THE INTERGOVERNMENTAL AGREEMENT
BETWEEN THE CITY AND COUNTY DATED SEPTEMBER 2, 2003 (9-1-1 FUNDS)

WHEREAS, the City and County executed an Interlocal Agreement on September 2, 2003 outlining the County and City obligations for the City forgoing becoming a Primary PSAP, creating a consolidated call center ("the 2003 Agreement"), and how the expenses for the center will be paid; and

WHEREAS, on December 13, 2005, the City and County executed an addendum to the 2003 Interlocal Agreement establishing a new completion date for the consolidated public safety communication center paid for by the County; and

WHEREAS, on September 25, 2009, the City and County executed a second addendum to the 2003 Interlocal Agreement creating a joint agreement for the operation of the communication center; and

WHEREAS, pursuant to the 2009 Addendum, the County is responsible for purchasing and maintaining the equipment used to receive and dispatch 911 calls for service with the exception of radios; and

WHEREAS, the State of North Carolina never designated the City as a Primary PSAP and the City never received any funds from the 911 Board; and

WHEREAS, the 911 Board informed the County that it believes that the City meets the definition of a secondary PSAP; and

WHEREAS, the parties have the authority pursuant to Article 20 of N.C. Gen. Stat. Chapter 160A to enter into this Interlocal Agreement; and

WHEREAS, pursuant to N.C. Gen. Stat. § 1438-1400 *et seq.*, Buncombe County 911 Communications Center is a "Primary PSAP," defined in G.S. § 143B-1400 as the first point of reception of a 911 call by a public safety answering point; and,

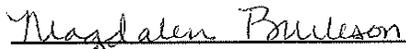
WHEREAS, Buncombe County has or is about to enter into an "Agreement For 911 Fund Allocations to a Secondary PSAP" ("the State Agreement") with the North Carolina 911 Board (herein "911 Board"); and

WHEREAS, pursuant to that statute, the City through the Asheville Police Department maintains a secondary PSAP as defined by the State Agreement;

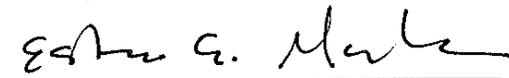
NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF ASHEVILLE THAT:

The City Manager is hereby authorized to enter into and sign addendum #3 to the intergovernmental agreement between the City and County dated September 2, 2003 (9-1-1 funds)

Read, approved and adopted this the 28th day of January, 2020.

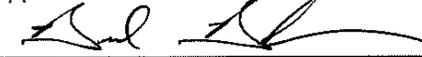


City Clerk



Mayor

Approved as to form:



City Attorney

STATE OF NORTH
CAROLINA

COUNTY OF BUNCOMBE ADDENDUM
TO THE INTERGOVERNMENTAL
AGREEMENT BETWEEN THE CITY AND
COUNTY DATED SEPTEMBER 2, 2003

THIS ADDENDUM made and entered into this 3rd day of March, 2020, by and between the County of Buncombe County, a body corporate and politic of the State of North Carolina ("County") and the City of Asheville, a North Carolina municipal corporation organized and existing under the laws of the State of North Carolina ("City").

WHEREAS, the City and County executed an Interlocal Agreement on September 2, 2003 outlining the County and City obligations for the City forgoing becoming a Primary PSAP, creating a consolidated call center ("the 2003 Agreement"), and how the expenses for the center will be paid; and

WHEREAS, on December 13, 2005, the City and County executed an addendum to the 2003 Interlocal Agreement establishing a new completion date for the consolidated public safety communication center paid for by the County ("Addendum #1"); and

WHEREAS, on September 25, 2009, the City and County executed a second addendum to the 2003 Interlocal Agreement creating a joint agreement for the operation of the communication center ("Addendum #2"); and

WHEREAS, pursuant to Addendum #2, the County is responsible for purchasing and maintaining the equipment used to receive and dispatch 911 calls for service with the exception of radios; and

WHEREAS, the State of North Carolina has not designated the City as a Primary PSAP and the City has not received any funds from the 911 Board; and

WHEREAS, the 911 Board informed the County that it believes that the City meets the definition of a secondary PSAP; and

WHEREAS, the parties have the authority pursuant to Article 20 of N.C. Gen. Stat. Chapter 160A to enter into this Interlocal Agreement; and

WHEREAS, pursuant to N.C. Gen. Stat. § 1438-1400 et seq., Buncombe County 911 Communications Center is a "Primary PSAP," defined in G.S. § 143B-1400 as the first point of reception of a 911 call by a public safety answering point; and,

WHEREAS, Buncombe County has or is about to enter into an¹¹ Agreement For 911 Fund Allocations to a Secondary PSAP¹¹ ("the State Agreement") with the North Carolina 911 Board (herein¹¹ 911 Board"); and

WHEREAS, pursuant to N.C. Gen. Stat. § 1438-1440 et seq., the City through the Asheville Police Department (herein "APD") maintains a secondary PSAP as defined by the State Agreement; and

WHEREAS, the parties wish to specify their respective rights and expectations under the State Agreement, regarding the distribution of secondary PSAP funds from the 911 Board.

NOW THEREFORE, in consideration of the premises and the sum of \$1.00 paid by each party to the other, the receipt and sufficiency of which is hereby acknowledged, the parties do covenant and agree as follows:

1. For as long as the 911 Board transfers secondary PSAP funds for the City to the County, the County is authorized to retain those funds and use said funds in accordance with North Carolina State law and the 2003 Agreement and its subsequent addendums for allowable expenses relating to the cost of the City operating as a secondary PSAP.
2. The County's use of all 911 funds shall comply with North Carolina law and all rules, regulations, and procedures required by the 911 Board.
3. Should either the City and/or County exercise their option to terminate the 2003 Agreement and its subsequent addendums, if allowed by State law, the County will be responsible for forwarding to the City the secondary PSAP funds for the City's allowable 911 expenses.

All terms and conditions of the 2003 Agreement, Addendum #1 and Addendum #2 are incorporated into this Addendum #3, and that in the event of any conflict, that the language of Addendum #3 shall prevail,

4. The City Council of the City of Asheville and the Buncombe County Board of Commissioners shall ratify this Addendum.

IN WITNESS WHEREOF, the parties have executed this Agreement, the City of Asheville by causing it to be signed in its corporate name by its Mayor and attested by its City Clerk, and sealed with its corporate seal, and the County of Buncombe by causing it to be signed by the Chairman of its Board of Commissioners and attested by the Clerk to the Board of Commissioners and sealed with its seal, on the day and year first above written.

BUNCOMBE COUNTY



Printed Name: Brownie Newman

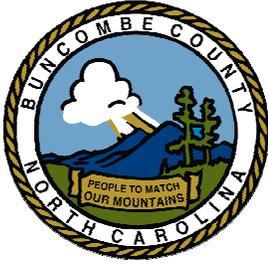
Title: Chairman of the Board of Commissioners

CITY OF ASHEVILLE

By:  _____

Printed Name: Debra Campbell

Title: City Manager



ORDINANCE #20-03-10

BUNCOMBE COUNTY, NORTH CAROLINA
General Fund

BOARD MEETING DATE: March 3, 2020

WHEREAS, the Budget Director recommends and the Board now desires to amend the FY2019-2020 General Fund as outlined below in Exhibit "A" to the budget, NOW THEREFORE,

BE IT ORDAINED by the Board of Commissioners for the County of Buncombe as follows:

1. That the FY 2019-2020 amendments listed in Exhibit A below be hereby adopted.
2. That this ordinance shall be effective upon adoption.

ADOPTED this 3rd day of March, 2020

Project Name: Reimburse 911 Fund for Ineligible Expenses

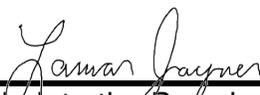
Project Description:
The Intergovernmental Agreement between Buncombe County and the City of Asheville, last amended in 2009, requires that Buncombe County be responsible for the cost of purchasing and maintaining all equipment needed to receive and dispatch 911 calls. In 2016, the NC 911 Board decided that the Buncombe County 911 Center, that includes Buncombe County Emergency Services and the City of Asheville dispatchers, was not consolidated and that, as the City of Asheville had not filed paperwork to be a secondary Public Safety Answering Point (PSAP), the funding that was claimed in FY19 for the City of Asheville (\$178,000) was not eligible for reimbursement. As a result, and in adherence to the Intergovernmental Agreement, the non-reimbursable costs need to be covered by the County's General Fund.

Funding Source: Existing General fund operating dollars identified by Emergency Services Cost Center. No new funding required.

Exhibit A: Account Description	Increase (Decrease)	
	Revenues	Expenditures
Fund 100 Public Safety Training Center 6070: Maintenance and Repair		\$ (151,000)
Fund 100 Public Safety Training Center 6090: Contract and Professional Services		\$ (27,000)
Fund 100 Interfund Transfers 8000: Interfund Transfer Expense		\$ 178,000
TOTAL	\$ -	\$ -

ATTEST:

**BOARD OF COMMISSIONERS FOR
THE COUNTY OF BUNCOMBE:**


Clerk to the Board

By: 
Chairman of the Board

View Budget Amendment: Budget
 Amendment: FY2020 - Cost Center Detail
 Annual on 03/03/2020 : BUD001193

Company	Buncombe County
Plan Template	Cost Center Detail Annual : FY20 Amended- child level 2
Plan	FY20 Amended- child level 2
Organizing Dimension Type	
Amendment ID	BUD001193
Amendment Date	03/03/2020
Description	BA Fund 100 Reimburse 911 Fund for Ineligible Expenses
Parent Budget Amendment	Budget Amendment: FY2020 - Cost Center Annual on 03/03/2020
Amendment Type	Board Approval
Balanced Amendment	No
Entry Type	Financial
Status	Available

Budget Amendment Entries

Period	*Ledger Account/Summary	*Fund	*Cost Center	Revenue Category	Spend Category Hierarchy	Grant	Program	Project Hierarchy	Debit Amount	Credit Amount	Memo
FY2020 Annual (FY20 Amended-child level 2)	8000:Interfund Transfer Expense	100 General	Interfund Transfers						\$178,000.00	\$0.00	
FY2020 Annual (FY20 Amended-child level 2)	6070:Maintenance and Repair	100 General	Public Safety Training Center		Building and Grounds Maintenance				\$0.00	\$124,000.00	
FY2020 Annual (FY20 Amended-child level 2)	6070:Maintenance and Repair	100 General	Public Safety Training Center		Equipment Maintenance				\$0.00	\$27,000.00	
FY2020 Annual (FY20 Amended-child level 2)	6090:Contract and Professional Services	100 General	Public Safety Training Center		Janitorial Service				\$0.00	\$27,000.00	

3-3-20 Fund 100 Reimburse 911 Fund.pdf

File Name	3-3-20 Fund 100 Reimburse 911 Fund.pdf
Content Type	application/pdf
Updated By	John Hudson III (8524)
Upload Date	03/06/2020 03:01:10 PM
Comment	

Process History

Process	Step	Status	Completed On	Due Date	Person	Comment
Budget Amendment Event	Budget Amendment Event	Step Completed	03/06/2020 03:01:11 PM	03/07/2020	John Hudson III (8524)	

View Budget Amendment: Budget
Amendment: FY2020 - Cost Center Detail
Annual on 03/03/2020 : BUD001193

Process	Step	Status	Completed On	Due Date	Person	Comment
Budget Amendment Event	Approval by Project Manager	Not Required		03/07/2020		
Budget Amendment Event	Approval by Grant Manager	Not Required		03/07/2020		
Budget Amendment Event	Approval by Cost Center Reviewer	Not Required		03/07/2020		
Budget Amendment Event	Approval by Cost Center Manager	Not Required		03/07/2020		
Budget Amendment Event	Approval by Cost Center Manager (All)	Approved	03/08/2020 03:44:46 PM		Angela Ledford (1900) (Cost Center Manager)	
Budget Amendment Event	Approval by Cost Center Manager (All)	Approved	03/09/2020 09:15:48 AM		Matthew Evans (12675) (Cost Center Manager)	
Budget Amendment Event	Approval by Cost Center Manager (All)	Approved	03/09/2020 02:28:38 PM		Terri Orange (12961) on behalf of Donald Warn (13346) (Cost Center Manager)	
Budget Amendment Event	Approval by Cost Center Manager (All)	Approved	03/10/2020 08:39:03 AM		Chris Pegg (12136) (Cost Center Manager)	
Budget Amendment Event	Approval by Cost Center Manager (All)	Approved	03/10/2020 08:49:58 AM		Samuel Riddle (13401) (Cost Center Manager)	
Budget Amendment Event	Approval by Cost Center Threshold Approver	Approved	03/10/2020 09:57:53 AM	03/12/2020	DK Wesley (13531) (Cost Center Threshold Approver)	
Budget Amendment Event	Approval by Cost Center ACM	Not Required		03/07/2020		
Budget Amendment Event	Approval by Budget Manager	Approved	03/10/2020 01:00:16 PM	03/12/2020	Jennifer Barnette (5160) (Budget Manager)	
Budget Amendment Event	To Do: Get Board Approval	Not Required		03/07/2020		
Budget Amendment Event	To Do: Get County Manager Approval	Not Required		03/07/2020		
Budget Amendment Event	To Do: Get Board Approval	Step Completed	03/10/2020 01:03:09 PM	03/12/2020	Jennifer Barnette (5160) (Budget Manager)	Jennifer Barnette: Board of Commissioners approved on March 03, 2020. Signed, supporting documentation is attached to the budget amendment.

Davidson CRS & Motorola Radio

Wednesday, April 01, 2020 11:18 AM

Meeting with Vic Williams, Cliff Kimsey, Rob Wilson, Kristen Falco, Tina Gardner, Marsha Tapler

Last edited: Just now

Notes

AIS A Recorder integration

Item #271142: Mandatory license fee for Initial System Release- for end-customer with ONE AIS (or FIRST AIS) (Non-Discountable; must be pre-paid)

This was described by CRS (Cliff Kimsey) as being a cost that Motorola is charging CRS for the integration between motorola's system and the recording system on the radio side that is billed to the customer. This was marked an ineligible cost.

Item #209220: Integration to Motorola ASTRO 25 system- Initial ASTRO version- SINGLE AIS

Notes

Item #115015: Mandatory Remote Install Prep for P25 or TETRA; (Non-Discountable)

This was described by CRS (Cliff Kimsey) as being the installation of the licenses and the decoders. Decoders were not eligible, was approved at 50% for a total of **\$1750.00**

Notes

Item #324720: DVSI 2-Port USB Decoder Unit (for P25, DMR, MOTORBO, NXDN)- Max 8

This was described by CRS (Cliff Kimsey) as being necessary to compress the audio files recorded on the radio system. Cliff Kimsey is going to send specs for the decoders for an additional review, at this time, they were marked ineligible

Radio Project management and installation

Based on eligible items marked on quote, it was determined that **61%** of project management costs and installation would be eligible. An email was sent to Rob Wilson on 4/1/2020 reminding him that there was an 18% discount on the total price and that amount needed to be removed from the amount marked eligible on the quote for a total eligible radio cost of **\$272,871.55**.



Carolina Recording Systems, LLC
 PO Box 11311
 Charlotte, NC 28220
CRS

QUOTE

FOR: Eventide NexLog Communications Recording System - ASTRO Upgrade

Quote Prepared By
Victor Williams
vic.williams@crsnc.com
 (252) 375-6579
 Fax: (888) 776-0201
 Help Desk: (888) 661-0202

Chatham County 911
 297 West St
 Pittsboro, NC 27312
 Mikke Reitz
 (919) 542-2911
mike.reitz@chathamnc.org

Est. Delivery	Terms	Shipping Terms	Quote Valid Through	Quote Number
4 to 8 Weeks	Net 30	FOB - Frieght, Delivery - Prepaid and Add	05/31/2020	CHATHAM0420

Line	Qty	Model	Description	Unit Price	Ext. Price
1	1	MotoP25	Motorola Astro P25 Integration Integtration for Primary and Backup Recorders Includes: - Integration to P25 system via Two Customer-Supplied Archive Information Servers (AIS) - License Fee for MCC7500 SDK - Qty: 2 - 4 Concurrent Decoder for P25 - 24 RoIP Licenses for Concurrent Talkpaths (for each recorder) - Eventide Remote Install Prep *For all P25 implementations, payment is required up front due to pass-through licensing charge to Motorola Solutions for use of the integration's Software Development Kit (SDK).	\$ 109,480.00	\$ 109,480.00
2			Equipment Total		\$ 109,480.00
3	1	XXXX	Professional Services: Includes installation, configuration, testing, and unlimited training.	\$ 5,000.00	\$ 5,000.00
4	2	Man S&H	Manufacturer Shipping	\$ 75.00	\$ 150.00
5			Solution Total		\$ 114,630.00

Installation Notes:
 Customer's radio, telephone, and CAD vendors should provide the proper inputs, identified and terminated within 6 feet of the recorder's physical location.
 Customer is responsible for insuring the necessary 3rd party licensing, installation, and integration work is completed by its other vendors.

Chatham County 911

Part Number	Description	Quantity	List Price (Each)	List Price (Extended)
NexLog 740 - Eventide NexLog 740 Recording System Upgrade				
271141	Mandatory license fee for Initial System Release - for end-customer with ONE AIS (or FIRST AIS) (Non-Discountable; must be pre-paid)	1	\$49,995.00	\$49,995.00
271142	Mandatory license fee for Initial System Release - for same end-customer, PER EACH AIS BEYOND FIRST AIS (Non-Discountable; must be pre-paid)	1	\$10,495.00	\$10,495.00
209220	Integration to Motorola ASTRO 25 system - Initial ASTRO version - SINGLE AIS	1	\$11,995.00	\$11,995.00
209221	Integration to Motorola ASTRO 25 system - Initial ASTRO version - per ADD'L AIS	1	\$2,995.00	\$2,995.00
115015	Mandatory Remote Install Prep for P25 or TETRA; (Non-Discountable)	1	\$3,500.00	\$3,500.00
1173-000	DVSI 4-Port Networked Decoder Unit (for P25, DMR, MOTOTRBO, NXDN)	2	\$10,000.00	\$20,000.00
271035	Additional Internal IP G.711 8-Channel license pack	6	\$1,750.00	\$10,500.00
			Sub-Total	\$109,480.00

Falco, Kristen L

From: Mike Reitz <mike.reitz@chathamnc.org>
Sent: Monday, May 4, 2020 10:23 AM
To: Tapler, Marsha
Cc: Harris, Pokey; Falco, Kristen L; Newberry, David C; Turbeville, Angie F; Gardner, Tina L; Conner, Stephanie A
Subject: RE: [External] RE: Chatham County Eligibility Request

CAUTION: External email. Do not click links or open attachments unless you verify. Send all suspicious email as an attachment to report.spam@nc.gov

Good morning Marsha,

Let's go with Monday May 11th at 3:30pm.

Thanks,
Mike

From: Tapler, Marsha [mailto:marsha.tapler@nc.gov]
Sent: Friday, May 1, 2020 3:23 PM
To: Mike Reitz <mike.reitz@chathamnc.org>
Cc: Harris, Pokey <pokey.harris@nc.gov>; Falco, Kristen L <kristen.falco@nc.gov>; Newberry, David C <david.newberry@nc.gov>; Turbeville, Angie F <angie.turbeville@nc.gov>; Gardner, Tina L <Tina.Gardner@nc.gov>; Conner, Stephanie A <stephanie.conner@nc.gov>
Subject: RE: [External] RE: Chatham County Eligibility Request

Thank you Mike for the information.

It appears staff has received conflicting information from the vendor with regards to descriptions of items on their quotes. To resolve this matter, staff would request a meeting with you to discuss. If you feel the vendor needs to be on the call, please invite them as well. For staff to be prepared for this meeting, Carolina Recording Systems (CRS) will need to provide specs/configuration of the equipment and software details. As you know, we must review all quotes for recording equipment and abide by legislation which only allows for the recording of the incoming 911 call to the primary PSAP, and the input of call information for dispatch, and dispatch relaying 911 call information to first responder (s); this is the end of the approved recording.

Meeting availability is listed below, so let me know what time works best for you..

Monday—May 11th 3:30pm
Tuesday—May 12th 10:00-11:30am or 1:30-3:30pm
Wednesday—May 13th 1:00-2:30pm

I look forward to hearing from you.

Best regards,

Marsha

Marsha Tapler
Financial Analyst
919.754.6344 office
marsha.tapler@nc.gov



Email correspondence to and from this address is subject to the North Carolina Public Records Law and may be disclosed to third parties.

From: Mike Reitz <mike.reitz@chathamnc.org>
Sent: Friday, May 1, 2020 12:07 PM
To: Tapler, Marsha <marsha.tapler@nc.gov>; Falco, Kristen L <kristen.falco@nc.gov>
Cc: Harris, Pokey <pokey.harris@nc.gov>; Newberry, David C <david.newberry@nc.gov>
Subject: RE: [External] RE: Chatham County Eligibility Request

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Cliff Kimsey, through my sales rep Vic Williams.

From: Tapler, Marsha [<mailto:marsha.tapler@nc.gov>]
Sent: Friday, May 1, 2020 11:09 AM
To: Mike Reitz <mike.reitz@chathamnc.org>; Falco, Kristen L <kristen.falco@nc.gov>
Cc: Harris, Pokey <pokey.harris@nc.gov>; Newberry, David C <david.newberry@nc.gov>
Subject: RE: [External] RE: Chatham County Eligibility Request

Hello Mike,

Who provided the information to you for the notes in red below?

Thanks.

Marsha

Marsha Tapler
Financial Analyst
919.754.6344 office
marsha.tapler@nc.gov



Email correspondence to and from this address is subject to the North Carolina Public Records Law and may be disclosed to third parties.

From: Mike Reitz <mike.reitz@chathamnc.org>
Sent: Friday, May 1, 2020 9:21 AM
To: Tapler, Marsha <marsha.tapler@nc.gov>; Falco, Kristen L <kristen.falco@nc.gov>
Cc: Harris, Pokey <pokey.harris@nc.gov>; Newberry, David C <david.newberry@nc.gov>
Subject: [External] RE: Chatham County Eligibility Request

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Good morning all,

I received additional information from CRS last night regarding these items noted below. Before I start gathering documentation from you all for the appeal, I wanted to send their updated comments regarding those items. Their updated comments are in red:

1. Item #271141 and 271142: Mandatory license fee for Initial System Release- for end-customer with ONE AIS (or FIRST AIS) (Non-Discountable; must be pre-paid)
 - a. CRS (Cliff Kimsey) noted this was a cost that Motorola is charging CRS for the integration between Motorola's system and the recording system on the radio side that is billed to the customer. This was marked an ineligible cost.

This is a required component to record the dispatch of the 911 call.

2. Item #115015: Mandatory Remote Install Prep for P25 or TETRA; (Non-Discountable)
 - a. CRS (Cliff Kimsey) this is the installation of the licenses and the decoders. Decoders were not eligible, was approved at 50%.
This is for configuration, production, and processing and applies only to the licenses in #1. This is not related to decoders.
3. Item #1173-000: DVSI 4-Port USB Decoder Unit (for P25, DMR, MOTORBO, NXDN)-
 - a. CRS (Cliff Kimsey) this is necessary to compress the audio files recorded on the radio system. This is not eligible.
This is a required component to replay the recording. This is not compression, but rather vocoding (converting) of the APCO P25 AMBE and IMBE codec (proprietary) into a standardized format (wav file).

These items are required to record the dispatch of the 911 call. Per Marsha's comments below, and the Board's position, the dispatch of a 911 call is part of the call taking process. As far as additional legislative information, these same items have been approved in the past; the precedent has been set that these expenditures meet legislative requirements. However, §143B-1406 (d)(1)(d) under Use of Funds, states "dispatch equipment located exclusively within a building where a PSAP or back-up PSAP is located..."

I'm asking that these items be approved at 100%.

Let me know if you have any other questions.

Regards,

Mike Reitz
Director
Emergency Communications
Chatham County
297 West St PO Box 613
Pittsboro, NC 27312
Office 919-545-8160
Mobile 919-316-8469

In keeping with NC Public Records Law, e-mails, including attachments, may be released to others upon request for inspection and copying.

From: Tapler, Marsha [<mailto:marsha.tapler@nc.gov>]
Sent: Thursday, April 30, 2020 3:32 PM
To: Mike Reitz <mike.reitz@chathamnc.org>; Falco, Kristen L <kristen.falco@nc.gov>
Cc: Harris, Pokey <pokey.harris@nc.gov>; Newberry, David C <david.newberry@nc.gov>
Subject: RE: [External] RE: Chatham County Eligibility Request

Hello Mike,

Unfortunately, the decision given by staff remains as expense items are not eligible. As mentioned, these items do not fall within legislation and you have not provided additional legislative information for second review. We have had the meeting with CRS so no further meetings are necessary. If you would like to appeal the decision, please find the documentation for this on our website.

Thank you for your assistance.

Best regards,

Marsha

Marsha Tapler
Financial Analyst
919.754.6344 office
marsha.tapler@nc.gov



Email correspondence to and from this address is subject to the North Carolina Public Records Law and may be disclosed to third parties.

From: Mike Reitz <mike.reitz@chathamnc.org>
Sent: Thursday, April 30, 2020 2:14 PM
To: Tapler, Marsha <marsha.tapler@nc.gov>; Falco, Kristen L <kristen.falco@nc.gov>
Cc: Harris, Pokey <pokey.harris@nc.gov>; Newberry, David C <david.newberry@nc.gov>
Subject: RE: [External] RE: Chatham County Eligibility Request

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Marsha,

Thank you, and Kristen, for the work on this – I appreciate it. I still disagree with the assessment and here is why:

As you stated below, “Legislation pertaining to 911 calls is for the recording of the immediate answer, process and dispatch of a 911 call.” To put it simply, without everything on this quote, we will not be able to record the dispatch of a 911 call. Therefore, this should be approved at 100%.

I'm not the subject matter expert when it comes to these licenses, decoders and recording technology in general; we may want to have a conversation with Carolina Recording System again to discuss this. I'm happy to get on a conference call. I do now that without these licenses and decoders, we will not be able to record the dispatch of a 911 call.

As far as the rest of the proposal, the document I provided with my request is the only document I have. This is a straightforward project and is not as complicated as installing an entirely new recording system. Everything on this quote is needed in order to record the dispatch of our 911 calls.

Let me know if you have any other questions.

Regards,

Mike Reitz
Director
Emergency Communications
Chatham County
297 West St PO Box 613
Pittsboro, NC 27312
Office 919-545-8160
Mobile 919-316-8469

In keeping with NC Public Records Law, e-mails, including attachments, may be released to others upon request for inspection and copying.

From: Tapler, Marsha [<mailto:marsha.tapler@nc.gov>]
Sent: Thursday, April 30, 2020 1:22 PM
To: Mike Reitz <mike.reitz@chathamnc.org>; Falco, Kristen L <kristen.falco@nc.gov>
Cc: Harris, Pokey <pokey.harris@nc.gov>; Newberry, David C <david.newberry@nc.gov>
Subject: RE: [External] RE: Chatham County Eligibility Request

Hello Mike,

Regarding the Carolina Recording breakdown submitted for eligibility review, notes were provided by Kristen Falco on why these were not eligible however, they may not have come through on your side so, I have noted the following along with additional information on why not eligible.

1. Item #271141 and 271142: Mandatory license fee for Initial System Release- for end-customer with ONE AIS (or FIRST AIS) (Non-Discountable; must be pre-paid)
 - a. CRS (Cliff Kimsey) noted this was a cost that Motorola is charging CRS for the integration between Motorola's system and the recording system on the radio side that is billed to the customer. This was marked an ineligible cost.
2. Item #115015: Mandatory Remote Install Prep for P25 or TETRA; (Non-Discountable)
 - a. CRS (Cliff Kimsey) this is the installation of the licenses and the decoders. Decoders were not eligible, was approved at 50%.

3. Item #1173-000: DVSI 4-Port USB Decoder Unit (for P25, DMR, MOTORBO, NXDN)-

- a. CRS (Cliff Kimsey) this is necessary to compress the audio files recorded on the radio system. This is not eligible.

Staff reviewed legislation and based the ineligibility on details provided by Cliff Kimsey with Carolina Recording. Legislation pertaining to 911 calls is for the recording of the immediate answer, process and dispatch of a 911 call. These items do not fall within this definition. Additionally, radio traffic recordings also includes the calls for service that are not eligible for 911 funds.

"§ 143B-1400. Definitions. Call taking. – The act of processing a 911 call for emergency assistance by a primary PSAP, including the use of 911 system equipment, call classification, location of a caller, determination of the appropriate response level for emergency responders, and dispatching 911 call information to the appropriate responder.

If you still disagree with the assessment, please provide where these items fit within legislation.

As for the rest of the CRS quote, please provide the full proposal as it is needed to determine the percentage of installation and project management fees eligibility.

Thank you for assisting.

Best regards,

Marsha

Marsha Tapler
Financial Analyst
919.754.6344 office
marsha.tapler@nc.gov



Email correspondence to and from this address is subject to the North Carolina Public Records Law and may be disclosed to third parties.

From: Mike Reitz <mike.reitz@chathamnc.org>
Sent: Wednesday, April 29, 2020 10:09 AM
To: Falco, Kristen L <kristen.falco@nc.gov>
Cc: Tapler, Marsha <marsha.tapler@nc.gov>; Harris, Pokey <pokey.harris@nc.gov>; Newberry, David C <david.newberry@nc.gov>
Subject: [External] RE: Chatham County Eligibility Request

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Hi Kristen,

Could you or someone on this email explain why some of these charges are marked as ineligible? I do not see an explanation within the notes you provided directly on the quote.

Thanks,

Mike Reitz
Director
Emergency Communications
Chatham County
297 West St PO Box 613
Pittsboro, NC 27312
Office 919-545-8160
Mobile 919-316-8469

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From: Falco, Kristen L [<mailto:kristen.falco@nc.gov>]
Sent: Wednesday, April 29, 2020 8:24 AM
To: Mike Reitz <mike.reitz@chathamnc.org>
Cc: Tapler, Marsha <marsha.tapler@nc.gov>; Harris, Pokey <pokey.harris@nc.gov>; Newberry, David C <david.newberry@nc.gov>
Subject: Chatham County Eligibility Request

Good Morning Mike,

Previously we did not have all of the information from CRS to make a more informed decision on the eligibility of the AIS integration. If other PSAP's AIS integrations were approved at 100% previously, this was an error on our part and we will notify those PSAP's of our mistake. Thank you,

Kristen Falco
Financial Review Specialist
NC DIT 911 Board Staff
O: (919) 754-6534

C: (607) 483-3223

[Website](#) [Twitter \[twitter.com\]](#) [Facebook \[facebook.com\]](#) [LinkedIn \[linkedin.com\]](#) [YouTube \[youtube.com\]](#) [Flickr \[flickr.com\]](#)



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From: Mike Reitz <mike.reitz@chathamnc.org>
Sent: Tuesday, April 28, 2020 11:28 AM
To: Falco, Kristen L <kristen.falco@nc.gov>
Cc: Tapler, Marsha <marsha.tapler@nc.gov>; Harris, Pokey <pokey.harris@nc.gov>; Newberry, David C <david.newberry@nc.gov>
Subject: [External] RE: [Ext] Chatham County Eligibility Request

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Good morning Kristen,

Thanks for the follow-up. I'm hearing from other PSAP's that this has been approved as an eligible expense (100%) in the past. Has the Board or Funding Committee made any policy changes regarding this since this was last approved at 100% for a PSAP? Why is Chatham not being approved the same as the other PSAP's have been?

Chatham County is upgrading our radio consoles (eligible equipment) and in order for those consoles to work with our recorder (eligible equipment) we need these licenses and hardware listed on our quote.

Mike Reitz
Director
Emergency Communications
Chatham County
297 West St PO Box 613
Pittsboro, NC 27312
Office 919-545-8160
Mobile 919-316-8469

In keeping with NC Public Records Law, e-mails, including attachments, may be released to others upon request for inspection and copying.

From: PSAP Eligibility Request [<mailto:PSAPEligibilityRequest@nc.gov>]

Sent: Tuesday, April 28, 2020 8:27 AM

To: Mike Reitz <mike.reitz@chathamnc.org>; PSAP Eligibility Request <PSAPEligibilityRequest@nc.gov>; Newberry, David C <david.newberry@nc.gov>

Subject: [Ext] Chatham County Eligibility Request

CAUTION: This email originated from outside of the Chatham County network. Do not reply, click links, or open attachments unless you recognize the sender and know the content is safe. When in doubt, please call the sender (do not use the number listed on the email in question).

Good Morning Mike,

We have had discussions with PSAP's and CRS regarding this system upgrade and CRS was able to provide more detail for the itemized costs for this system upgrade a few weeks ago. Please see the attached quote you have sent with mark up and description of those items marked ineligible. Thank you,

Kristen Falco

Financial Review Specialist

NC DIT 911 Board Staff

O: (919) 754-6534

C: (607) 483-3223

[Website](#) [Twitter \[twitter.com\]](#) [Facebook \[facebook.com\]](#) [LinkedIn \[linkedin.com\]](#) [YouTube \[youtube.com\]](#) [Flickr \[flickr.com\]](#)



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From: Mike Reitz <mike.reitz@chathamnc.org>

Sent: Wednesday, April 22, 2020 9:59 AM

To: PSAP Eligibility Request <PSAPEligibilityRequest@nc.gov>

Subject: [External] Chatham County Eligibility Request

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Good morning all,

Please see the attached quote from Carolina Recording Systems for AIS. It's my understanding this is an eligible expense, as other PSAP's have already been through this process. Software licensing costs and recorder

software/hardware are on the approved use of funds list. However, I'm not finding it on the hardware or software tabs of the finance report.

Before I submit a purchase order for this amount, I want confirmation from you all that this is eligible.

Have a great day!

Thanks,

Mike Reitz
Director
Emergency Communications
Chatham County
297 West St PO Box 613
Pittsboro, NC 27312
Office 919-545-8160
Mobile 919-316-8469

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Eventide's Motorola ASTRO P25 Radio Dispatch Integration-Required Parts/Licenses and Explanations:

Part number 271141: Mandatory license fee for Initial System Release - for end-customer with ONE AIS (or FIRST AIS) (Non-Discountable; must be pre-paid)

This is Motorola's software license for their Logging API, and is required for interfacing a logging recorder with the Motorola MCC 7500 Archiving Interface Server (AIS). The MCC 7500 radio consoles are IP-based, so a Motorola approved interface is required to capture and record audio transmitted over radio talk groups from the MCC 7500 consoles.

Part number 271142: Mandatory license fee for Initial System Release - for same end-customer, PER EACH AIS BEYOND FIRST AIS (Non-Discountable; must be pre-paid)

This license has the same function as part number 271141, and is required for additional Logging API connections. Connections to additional separate MCC 7500 AIS servers are needed in some cases, such as for a backup PSAP.

Part number 209220: Integration to Motorola ASTRO 25 system - Initial ASTRO version - SINGLE AIS

This is Eventide's software license in conjunction with part number 271141 for the logging recorder software module and is required to interface with the Motorola MCC 7500 AIS. Eventide charges software licenses for recording interfaces to cover software development costs. This software module is required to capture and record transmitted over radio talk groups from the MCC 7500 consoles.

Part number 209221: Integration to Motorola ASTRO 25 system - Initial ASTRO version - per ADD'L AIS

This software license has the same function as part number 209220, and is required for additional logging recorder AIS software modules. Each software module can connect to a single Motorola AIS, and additional modules are required for multiple AIS connections, such as for a backup PSAP.

Part number 115015: Mandatory Remote Install Prep for P25 or TETRA; (Non-Discountable)

This is a one-time fee charged by Eventide to remotely process and configure the licensing and software interface modules for the above integration related to part numbers 271141 and 209220 (and part numbers 271142 and 209221 if additional Logging API connections are required).

Part number 1173-000: DVSI 4-Port Networked Decoder Unit (for P25, DMR, MOTOTRBO, NXDN)

All P25 radio transmissions are encoded by the radio equipment before transmission in IMBE or AMBE format as outlined in the APCO Project25 specification (codec). The IMBE and AMBE codec formats are the intellectual property of DVSI. This decoder enables conversion (decoding) of the AMBE and IMBE codec into non-proprietary formats, such as wav files so they can be played back by the recording system for the use in instant recall and incident recreation by 911 Telecommunicators, Supervisors, and Directors.

2.5 ARCHIVING INTERFACE (AIS)

2.5.1 Archiving Interface Server (AIS)

The Archiving Interface Server (AIS) provides an interface between the radio system and Radio Systems Voice IP logging recorder equipment. The server provides the interface with IP Logging recorder equipment that allows calls on the radio system to be recorded together with information associated with the calls. The user can typically configure the third-party recorder to monitor and record a set of radio system resources (trunked or conventional). The AIS also supports audio logging for analog conventional and ASTRO 25 conventional calls.

The MCC 7500 Archiving Interface Server (AIS) provides an interface between the ASTRO 25 IP radio system and the IP logging recorder. The interaction between the AIS and the logging recorder is based on the MCC 7500 console API. The AIS uses the API to specify which talkgroups, conventional channels, telephone and individual calls it will record. The AIS uses the API to pass call control information and vocoded audio packets associated with radio calls to the recorder system via the Motorola Radio Network LAN for storage and retrieval. Archiving interface servers may be located at any dispatch console site or may be located at the zone's core site.



**FY2020 North Carolina 911 Board PSAP Revenue/Expenditure Report
Status as of July 16, 2020**

FY2018 Reports

Total received: 126

Completed: 86

Clarification – in process: 16

Reports awaiting review: 0

Review complete—waiting on revised sign report: 24

Report received—no documentation for review: 0

REPORT not received: 0

FY2019 Reports

Total received: 127

Completed: 32

Clarification – in process: 47

Reports awaiting review: 32

Review complete—waiting on revised sign report: 16

Report received—no documentation for review: 0

REPORT not received: 0