



# North Carolina 911 Board Technology Committee Meeting Thursday, October 13, 2022 10:00 am-12:00 pm

# Meeting Conducted by Use of Simultaneous Communication

<b>Topic</b>	<u>Presenter</u>
1. Welcome	Jeff Shipp
2. Roll Call	David Newberry
3. Ethics Awareness/Conflict of Interest Statement	Jeff Shipp
4. Opening Remarks	Jeff Shipp/Pokey Harris
5. Approval of August 11, 2022 Minutes	Jeff Ship/David Newberry
6. Legal Brief	Amanda Reeder
7. Cybersecurity Ad Hoc	Pokey Harris/Tom Rogers
8. ESINet/GIS Implementation Update	Tom Rogers
<ul> <li>a. Implementation Update</li> <li>b. GIS project Update</li> <li>c. Data Analytics Update</li> <li>d. SIP Admin Update</li> <li>e. NMAC update</li> </ul>	Greg Dotson
9. AT&T/Intrado Update	Josh Briggs
10.2023 Goals	Pokey/Tom/David
11. Other	Open
12. Closing Remarks	Jeff Shipp/Pokey Harris
13. Adjourn	Jeff Shipp



### Roll Call (David Newberry)

#### **Ethics Awareness/Conflict of Interest Statement (Jeff Shipp)**

In accordance with G.S. 138A-15, it is the duty of every committee member to avoid both conflicts of interest and potential conflicts of interest. Does any member have any known conflict of interest or potential conflict of interest with respect to any matters coming before the committee today? If so, please identify the actual or potential conflict and refrain from any undue participation in the particular matter involved.

**Opening Remarks (Jeff Shipp/Pokey Harris)** 

Approval of August 11, 2022 Minutes (Jeff Shipp/David Newberry)

Legal Brief (Amanda Reeder)

Cybersecurity Ad Hoc (Ad Hoc Team)

## **ESINet Update (Tom Rogers)**

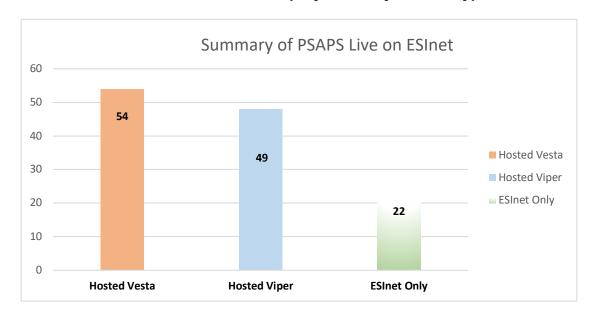
Due to project delays, network build, and vendor issues dates for project completion is now expected to extend beyond 2022. As of August 8, 2022, we have 124 PSAPs migrated to ESInet.

The remaining two (2) PSAPs: Anson – no cutover date scheduled - OSP has reengaged, Northampton – cutover scheduled November 9. A 100% migration attainment should be achieved with the final two. Anson County remains at risk for delay due to the selective router not being able to accept SS7 connection from ESInet.

#### **Next Up Migrations:**



#### Current Status of PSAP deployments by service type



#### Additional project notes:

- Cybersecurity Remediation
  - Ad hoc committee has partnered with CISA to hold regional Cybersecurity exercises in the spring of 2023.
  - Ad hoc committee distributed a survey to PSAPs regarding current utilization and interest of MFA. Closes Monday, October 24<sup>th</sup> @ 5 PM.



#### NC Next Generation 911 GIS Services Webpage

- 0 jurisdictions remain to reach 100% i3 readiness (as of 8/26/2022).
- NCCGIA and GeoComm are continually working with jurisdictions.
   Focusing on data upload frequency and accuracy
- RFAI PSAPs: 24 i3 PSAPs: 101
- Statistics
  - o Total Population served by NG 911: 10,546,429 (99%).
  - Total land mass covered by NG911: 48,082.98 sq. mi. (98%).

In support of the governance policy, the link below will be used to monitor compliance for making timely updates to the data set. NCCGIA published the link in April.

#### NC NextGen911 Days Since Last Upload Dashboard (arcgis.com)

 PSAP & GIS Managers continue receiving automated notification emails to alert them of map status

## **Data Analytics Update (Tom Rogers)**

 Training extended and taking place through October 27, 2022. 2 sessions per week and access to online academy available. All PSAPs within scope now operational in Eclipse Analytics. October is our soak month and PSAPs have been notified to identify any issues seen in reporting. Project is on schedule. ECaTS to remain available through 2022.



## SIP Admin Lines Update (Tom Rogers/Pokey Harris)

- Pilot project progress.
  - Perquimans County (VESTA) and Union County (VIPER) both have fully onboarded.
    - Richmond County is scheduled for October 20<sup>th</sup>.
    - Carteret and Durham anticipated by end of year.

## **NMAC (Greg Dotson)**

- Staffing update
  - Will announce all NMAC staff positions
- Ticket Report

AT&T/Intrado Update (Josh Briggs)

2023 Goals (Pokey Harris/Tom Rogers/David Newberry)

Other (Open)

**Closing Remarks (Jeff Shipp/Pokey Harris)** 

Adjourn (Jeff Shipp)

Next Meeting: November 10, 2022